

IRM PROCEDURAL UPDATE

DATE: 12/12/2023

NUMBER: tas-13-1223-1168

SUBJECT: Congressional Affairs Program

AFFECTED IRM(s)/SUBSECTION(s): 13.1.8

CHANGE(s):

IRM 13.1.8.4.2(5) was added to provide a reference on the use of email communication.

(5) Case advocates should refer to the guidance in IRM 13.1.6.4, Written Communication, for guidance on the use of email, including when they can use the body of the email.