

Alternative Media Center

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IRS.gov/Accessibility

Making Accessibility a Reality



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Visit the Accessibility
Page on IRS.gov

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IRS Mission

Providing America's taxpayers top quality service by helping them understand and meet their tax responsibilities and enforce the law with integrity and fairness to all.

AMC Vision

Creating a culture that provides an inclusive environment through equal access to information.

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Alternative Media Center

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The Alternative Media Center (AMC) creates alternative media formats such as Braille and large print to make it easier for taxpayers with print disabilities to meet their tax responsibilities and receive tax incentives for which they are eligible. Our organization works with vendors, and we operate an in-house production facility to meet the needs of taxpayers quickly and effectively. We also provide targeted outreach to promote IRS accessibility services to individuals and businesses. Please visit the **Information About the Alternative Media Center** page for additional information.

Accessible Forms and Publications

The IRS offers content in a variety of file formats to accommodate people who use assistive technology such as screen reading software, refreshable Braille displays and voice recognition software. We have prepared hundreds of tax forms, instructions and publications that can be downloaded or viewed online in text, Braille ready files, browser-friendly HTML, accessible PDF and large print. Visit the **Accessible Forms and Publications** page on IRS.gov to access this information. To request paper copies of tax forms, instructions or publications in Braille or large print, call the tax form telephone number at 800-829-FORM (3676).

Accessibility Helpline

The IRS established an Accessibility Helpline to answer questions related to IRS accessibility services and tax information in alternative media formats. Taxpayers and businesses can get accessibility assistance by calling 833-690-0598. Assistance for multilingual taxpayers is also available on the helpline via Over-the-Phone Interpreter services. The helpline does not have access to account information. Those needing help with tax law, refunds or other account-related issues should visit the **Let Us Help You** page.

Accessible notices and letters

Taxpayers can complete **Form 9000, Alternative Media Preference**, to choose to receive their IRS tax notices in Braille, large print, audio or electronic formats. This includes notices about additional taxes or penalties owed. The completed form can be submitted with a tax return, mailed as a standalone form to the IRS or call 800-829-1040 to elect your preferred alternative media format by telephone. The Spanish version **Form 9000 (SP)** and other accessible formats are also available on IRS.gov. If you already received a notice or letter in print format and prefer it in Braille, large print, audio or text, choose one of the three options below to request your preference.

- Call the tax assistance number at 800-829-1040.

- Fax your notice and a cover sheet to:
Alternative Media Center, at 855- 473-
2006. On the cover sheet, write
“Alternative Media Format” at the top and
include your name, address, daytime
phone number and your preferred
alternative media format.
- Mail your notice with a note stating your
preferred format (Braille or large print) to:
Internal Revenue Service, Alternative
Media Center, 400 N. 8th St. Room G39,
Richmond, VA 23219.

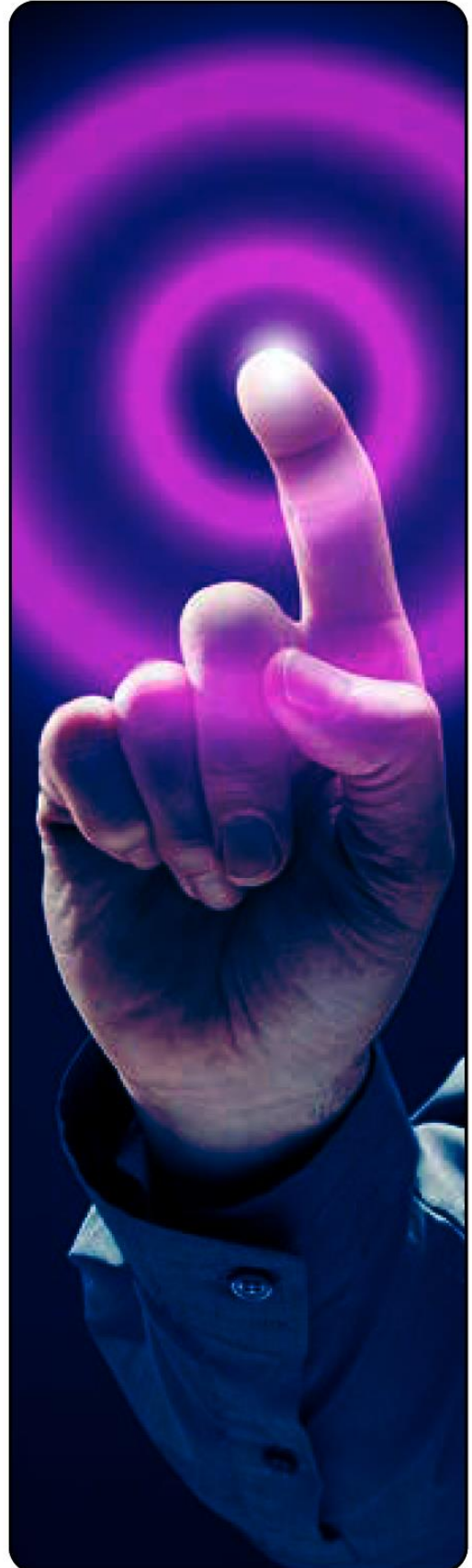
Once the AMC receives your notice, it will
take up to 15 business days to convert it to
your preferred format and mail it back to you.

Helpful Links

**American Sign
Language (ALS) Videos**

**Disability Information
for Individuals,
Businesses and
Partners Providing
Services**

**Understanding Your
IRS Notice or Letter**



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