

Technical Exhibit 3
Service Calls History Report (as of 09/30/08)

1. Indoor Air Quality	9
2. Ceiling Lights Out	237
3. Ceiling Tile Work	8
4. Automatic Door Problems	76
5. Manual Door Problems	60
6. Electrical Other	27
7. Elevators Problems	19
8. Equipment Repairs	241
9. Project Estimates	41
10. Fire Protection Sys Repairs	43
11. Gate Repairs	48
12. Hang Pictures/Clocks	13
13. HVAC/Electrical Repairs	59
14. Leaks in Building	41
15. Exterior Lighting	21
16. Misc Work	95
17. Lock Repairs	55
18. Noise Problems	29
19. Odor problems	32
20. Other Building Maintenance	21
21. Painting	38
22. Parking Lot Repairs	2
23. Pa System Repairs/Adjustments	8
24. Power Outages	7
25. Raised Floor Repairs	24
26. Restroom Fixture Repairs	92
27. Restroom Leaks	9
28. Restroom Stoppages	81
29. Safety Problems	97
30. Security System Problems	141
31. Shred System Repairs	4

32. Sign Repairs	6
33. Temperature Call/Hot	149
34. Temperature Call/Cold	174
35. Utility Time Work	145
36. Water Fountain System Repairs	28
37. Other Water Problems	39
38. Window Problems	8
Average Calls Per Year	2227