Sample article for organizations to use to reach customers (480 word count)

Post the following article on your websites and/or use in other communication vehicles to help your customers find tax information in other languages.

Online tax assistance is available for people who speak other languages

If your native language is not English, the IRS website has tax information available for you in the following languages: Spanish, Chinese, Vietnamese, Korean and Russian.

Spanish

The IRS.gov <u>Spanish</u> website is a great resource to find a variety of information and tools, including forms and publications. You can also:

- check on your refund,
- order a copy of your transcript.
- apply for an ITIN,
- learn more about Free File,
- obtain information to help you start a Small Business.

The <u>EITC Assistant</u> can help you find out if you're eligible for the Earned Income Tax Credit, a tax credit for certain people who work and have earned income under \$52,427. By answering questions and providing basic income information, you'll be able to:

- find out your filing status,
- determine if your child or children meet the tests for a qualifying child,
- find out if you're eligible for EITC, and
- estimate the amount of credit.

Many forms and publications are also available in Spanish.

Other Languages

The IRS also offers a variety of information and tools in Chinese, Korean, Vietnamese and Russian. For example, the <u>Taxpayer Bill of Rights</u> is available in six different languages: English, Spanish, Chinese, Korean, Russian and Vietnamese.

The Taxpayer Bill of Rights contains 10 key provisions that apply to all taxpayers:

- 1. The Right to Be Informed
- 2. The Right to Quality Service
- 3. The Right to Pay No More than the Correct Amount of Tax
- 4. The Right to Challenge the IRS's Position and Be Heard
- 5. The Right to Appeal an IRS Decision in an Independent Forum

- 6. The Right to Finality
- 7. The Right to Privacy
- 8. The Right to Confidentiality
- 9. The Right to Retain Representation
- 10. The Right to a Fair and Just Tax System

Accessible IRS Tax Products

Most IRS tax products are available in alternative formats, such as Braille, large print, HTML, ASCI text and accessible PDF forms. Visit the IRS Accessibility page for the list of accessible forms, instructions, publications and other products available for download.

If you are blind or deaf, you can find accessible tax forms, publications, and large print and talking tax forms on the IRS.gov Accessibility Web page. In addition, if you use sign language, you can view American Sign Language videos as well as videos about tax forms, tax tips and many other tax topics on the IRS YouTube channel.

NOTE TO EDITOR: Below are links to help taxpayers find the filing information they need in the language they need.

- Free File: Do your federal taxes for free online (Spanish version)
- Get Your Electronic Filing PIN (Spanish version)