

**IRS A-76 Project Overview
January 2007**

Function	Description	Status/ Phase (Award)	Locations	# FTE Affected
Logistics Support	The objective of this solicitation is to obtain national logistics support services to include warehouse, transportation, and office appliance repair services and other listed tasks at designated campus and satellite locations located throughout the contiguous United States. On November 30, 2006 the IRS issued an award decision to a contractor which consolidated previous services, provided consolidated management and improved the delivery of services.	Implementation Standard Competition (Contractor)	Andover, MA Philadelphia, PA Brookhaven, NY Atlanta, GA Covington, KY Austin, TX Kansas City, MO Ogden, UT Fresno, CA Memphis, TN Detroit, MI	160 FTE
Files Activity	Files Activity services include filing, cycle control and servicing, central file control (batching), pulling returns and documents, refilling, and document support. On May 31, 2006, the IRS issued an award decision to a contractor which reduced costs to the IRS, increased service levels and provided for staged future site consolidations.	Implementation Standard Competition (Contractor)	Andover, MA Atlanta, GA Austin, TX Cincinnati, OH Fresno, CA Kansas City, MO Ogden, UT	1,067 FTE
Building Delegations or Operation and Maintenance (O&M) of Delegated Buildings	Building Delegation encompasses facility operations and preventive maintenance and, repair services for buildings, structures, and building equipment at U.S. Department of Treasury, Internal Revenue Service (IRS) Campuses in Austin, Texas; Covington, KY; Fresno, CA; and Ogden, UT. Similar services are also required for the IRS Headquarters building in Washington, DC, and the South and East building	Post Competition Accountability Standard Competition (Contractor)	Covington, KY Fresno, CA Austin, TX Ogden, UT Philadelphia, PA Washington, DC (HQ)	100 FTE

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	at the Philadelphia IRS Campus. On August 31, 2005, the IRS issued an award decision to a contractor which reduced costs to the IRS, consolidated previous operations, and provided for industry-standard quality control.			
Area Distribution Centers (ADC)	ADCs at three locations were responsible for the distribution of IRS tax forms, instructions and publications to taxpayers and internal use documents to IRS employees. On August 4, 2004, the IRS issued an award decision to the Most Efficient Organization, National Distribution Center (NDC) which consolidated operations to one site, reduced FTE, re-engineered processes and enhanced use of technology.	Post Competition Accountability Standard Competition (MEO)	Bloomington, IL Rancho Cordova, CA Richmond, VA	350 FTE
Campus Operations	The Campus Operations function is located at the 10 IRS campuses and is responsible for providing the Information Systems (IS) computer operations for the Business Units located at the campuses. On August 5, 2004, the IRS issued an award decision to the Most Efficient Organization, Integrated Document Solutions Enterprise (IDSE) which reduced FTE, re-engineered processes and enhanced use of technology.	Post Competition Accountability Standard Competition (MEO)	Ogden, UT Atlanta, GA Brookhaven, NY Andover, MA Cincinnati, OH Fresno, CA Austin, TX Memphis, TN Kansas City, MO Philadelphia, PA	350 FTE
Mail Rooms	Mailroom service functions include all aspects of the delivery of mail from full service delivery to mail stop or desktop to self-service mailrooms	Post Competition Accountability	Denver, CO Detroit, MI Plantation, FL	70 FTE

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	<p>where customers pick up their own mail. IRS issued an award decision to a preferred provider under Javits Wagner O'Day Act.</p>	<p>Direct Conversion (NISH)</p>	<p>Detroit Computing Center, MI Houston (Leland), TX Laguna Niguel, CA Oklahoma City, OK San Francisco, CA Cincinnati, OH Nashville, TN Jacksonville, FL Washington, DC New Carrollton, MD Atlanta, GA Baltimore, MD Boston, MA Buffalo, NY Dallas, TX Greensboro, NC Hartford, CT Houston (Alliance) TX Indianapolis, IN Los Angeles, CA Milwaukee, WI New Orleans, LA</p>	

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			Oakland, CA Philadelphia, PA Phoenix, AZ Richmond, VA Chicago, IL Springfield, NJ St. Louis, MO St. Paul, MN	
Area Distribution Centers (ADC) Toll Free	The toll-free call center handles telephone calls from callers who are requesting IRS Forms or Publications, and generates orders for the forms. IRS issued an award decision to a preferred provider under Javits Wagner O'Day Act. The contractor handles the IRS routed calls through a virtual office environment employing individuals with disabilities who work from home.	Post Competition Accountability Direct Conversion (NISH/NTI)	Bloomington, IL Rancho Cordova, CA Richmond, VA	150 FTE