

IRM PROCEDURAL UPDATE

DATE: 09/15/2014

NUMBER: WI-21-0914-1354

SUBJECT: BMF International Accounts Management regarding updates to the fax number for TAS

AFFECTED IRM(S)/SUBSECTION(S): 21.8.2.1.3

CHANGE(S):

IRM 21.8.2.1.3(3) Updated fax number for TAS.

- 3. Assistors staffing any toll-free line** should not transfer calls to the International line (267-941-1000). They can provide the International **non toll-free number** or any of the numbers below to a caller for help with international issues. If the caller does not want to call back, offer to prepare Form 4442, *Inquiry Referral*. Route to BMF International at the Ogden campus via fax at # [REDACTED] # (number is for internal use only). For a list of BMF international issues see IRM 21.8.2.1.1, *Campus Consolidation and Program Centralization*. For more information on the referral process see IRM 21.3.5.4, *Referral Procedures*.

	Phone	Fax
International (Taxpayer Customer Service)	267-941-1000**	# [REDACTED] # (number is for internal use only)
Automated Collection System (ACS)	267-941-1004**	267-941-1031
Automated Underreporter (AUR)	267-941-1026**	267-941-1023
Electronic Federal Tax Payment System (EFTPS)	303-967-5916	
Excise Tax (Form 720, Form 730, Form 2290 and Form 8849)	859-669-5733	
International Examination	267-941-1037**	267-941-1463
Offer in Compromise (OIC) - General	267-941-1004**	787-759-5466
(OIC) - Accepted Offers Only	631-447-4018	
Taxpayer Advocate Service - English speaking	787-522-8601	787-522-8690

Taxpayer Advocate Service - Spanish speaking only	787-522-8600	
U.S. Certification Program	267-941-1000**	267-941-1035

REMINDER: Numbers marked with (**) CANNOT be accessed using IRS phones.