

NEW TOLL-FREE NUMBER FOR IRS APPEALS HELP LINE

WASHINGTON -- The Internal Revenue Service now has a toll-free help line for questions related to the Appeals process. The number is 1-877-457-5055.

The system will automatically route callers to the appropriate Appeals Office site. Previously, each of the 33 Appeals offices nationwide used a local number that was not toll-free. The toll-free service will make it easier and more convenient for taxpayers to obtain assistance.

Taxpayers may call for help in preparing their appeal of an IRS Collection or Examination matter. They may also use this service after their tax matter has been transferred to Appeals. Appeals Officers will assist taxpayers during their administrative appeal as well as handle complaints regarding the Appeals process.

For more information about the Appeals operation, visit the recently updated Appeals section of the IRS Web site at www.irs.gov/prod/ind_info/appeals.

X X X