

# IRS News Release

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## IRS Nationwide “Fresh Start” Open House Set for Saturday July 16

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### Videos:

Taxpayer Assistance Centers [English](#) | [Spanish](#) | [ASL](#)

Direct Debit Installment Agreement [English](#) | [Spanish](#) | [ASL](#)

WASHINGTON — The Internal Revenue Service will open the doors to dozens of its Taxpayer Assistance Centers across the country this coming Saturday, July 16, 2011, to answer taxpayer questions and provide help with tax filing issues.

This special event is particularly intended for people who want to make a “fresh start” by taking steps to have liens withdrawn. It also provides an opportunity to those who cannot visit an IRS walk-in office during regular weekday hours to speak with IRS personnel about their tax issues.

A total of 74 Taxpayer Assistance Centers will be open in 34 states, Washington, D.C. and Puerto Rico from 9 a.m. to 2 p.m. local time. Taxpayers can find participating offices by visiting the [Saturday Service Locations](#) page on IRS.gov.

“Sometimes taxpayers need one-on-one assistance with their tax issues,” IRS Commissioner Doug Shulman said. “Our goal at these open houses is to provide that and help taxpayers move their issues toward resolution.”

At the last two open houses, IRS personnel helped more than 16,000 taxpayers.

### Services Available

The IRS recently adjusted its policies concerning liens by allowing for the withdrawal of a lien when a taxpayer enters into a direct debit installment agreement.

In addition to helping taxpayers with liens, the Taxpayer Assistance Centers will offer the same range of services at the open house that they do during regular weekday hours. For example, taxpayers will be able to arrange or make account payments, inquire about letters, notices or levies on wages or bank accounts, request copies of tax returns or transcripts and find answers to tax law questions. Multilingual assistance will be available.

No appointments are available for the Saturday open house. Service will be provided on a first come, first served basis.

