

THE WORST THING YOU CAN DO IS NOTHING AT ALL.

Most people are a little nervous,

confused or scared when they have an

IRS problem. One thing is for sure —

avoiding the problem will only make

it worse. That's why it's good to know about

the Taxpayer Advocate Service (TAS).

We are your voice at the IRS.

And if you have not been able to resolve

your IRS tax problem on your own, we

offer free, fair, and independent help.

Go to

www.TaxpayerAdvocate.irs.gov today.

THREE STEPS TO SUCCESS

STEP ONE: As a taxpayer, the first thing you should know is that **you have rights** that the IRS must respect. Visit www.TaxpayerAdvocate.irs.gov to learn about your rights.

STEP TWO: When you have a tax difficulty with the IRS, you must contact the IRS and try to work through the issue yourself.

STEP THREE: When you haven't been able to resolve your problem, that's when you should come to TAS.

HOW WE CAN WORK FOR YOU

IF YOU:

TAS CAN HELP YOU:

Are facing financial difficulties or hardship because of your problem with the IRS.

Work out a payment plan or other collection alternatives.

Have tried repeatedly to contact the IRS, but no one has responded.

Make sure the right people hear your case, and act upon it.

Are facing (or your business is facing) an immediate threat of adverse action.

Work with the IRS to resolve your crisis.

Are being passed along from person to person and feel that no one at the IRS is really listening to you.

Find out why, and make sure your voice is heard. We are your voice at the IRS.

WE'LL HELP YOU FIND YOUR WAY.

The Taxpayer Advocate Service (TAS) is part of the IRS, yet independent from it. We will do whatever we can to get your problem resolved and will stay with you every step of the way. When you work with TAS, you are assigned one advocate who is with you at every turn to:

- Listen to your tax problem
- Help you understand what needs to be done
- Provide free, fair, and independent help
- Be your voice at the IRS
- Stay with you until your problem is resolved
- Help you get a little breathing room

WE'RE EASY TO CONTACT.

There are Taxpayer Advocates in every state, the District of Columbia and Puerto Rico.

To make an appointment with TAS, call toll-free
1-877-777-4778

To learn more about your taxpayer rights, visit
www.TaxpayerAdvocate.irs.gov



YOUR VOICE AT THE IRS

