

# Business Systems Modernization

## Small Business Utilization Program

**Update: February, 2006**

CSC PRIME Alliance





# PRIME Small Business Contract and Subcontracting Goals

<b>Contract Date:</b>	<b>December 8, 1998</b>										
<b>Contract Length:</b>	<b>15 Years</b>										
<b>Contract Type:</b>	<b>IDIQ - Task Orders- Current contracting Method: Performance Based (Fixed Priced)</b>										
<b>Contract Focus:</b>	<b>IRS Business Systems Modernization (BSM)</b>										
<b>Subcontracting Goals:</b>	<table><tr><td><b>Small Business</b></td><td><b>41%</b></td></tr><tr><td><b>Small Disadvantaged Business</b></td><td><b>5%</b></td></tr><tr><td><b>Women Owned Small Business</b></td><td><b>5%</b></td></tr><tr><td><b>HubZone Small Business</b></td><td><b>3%</b></td></tr><tr><td><b>Service Disabled Veteran-owned Small Business</b></td><td><b>3%</b></td></tr></table>	<b>Small Business</b>	<b>41%</b>	<b>Small Disadvantaged Business</b>	<b>5%</b>	<b>Women Owned Small Business</b>	<b>5%</b>	<b>HubZone Small Business</b>	<b>3%</b>	<b>Service Disabled Veteran-owned Small Business</b>	<b>3%</b>
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<b>HubZone Small Business</b>	<b>3%</b>										
<b>Service Disabled Veteran-owned Small Business</b>	<b>3%</b>										



# SMALL BUSINESS OFFICE OBJECTIVE



To provide information and contractual insight that will assist qualified Small Information Technology (IT) Businesses, to effectively market their products and services to the PRIME Alliance Team.



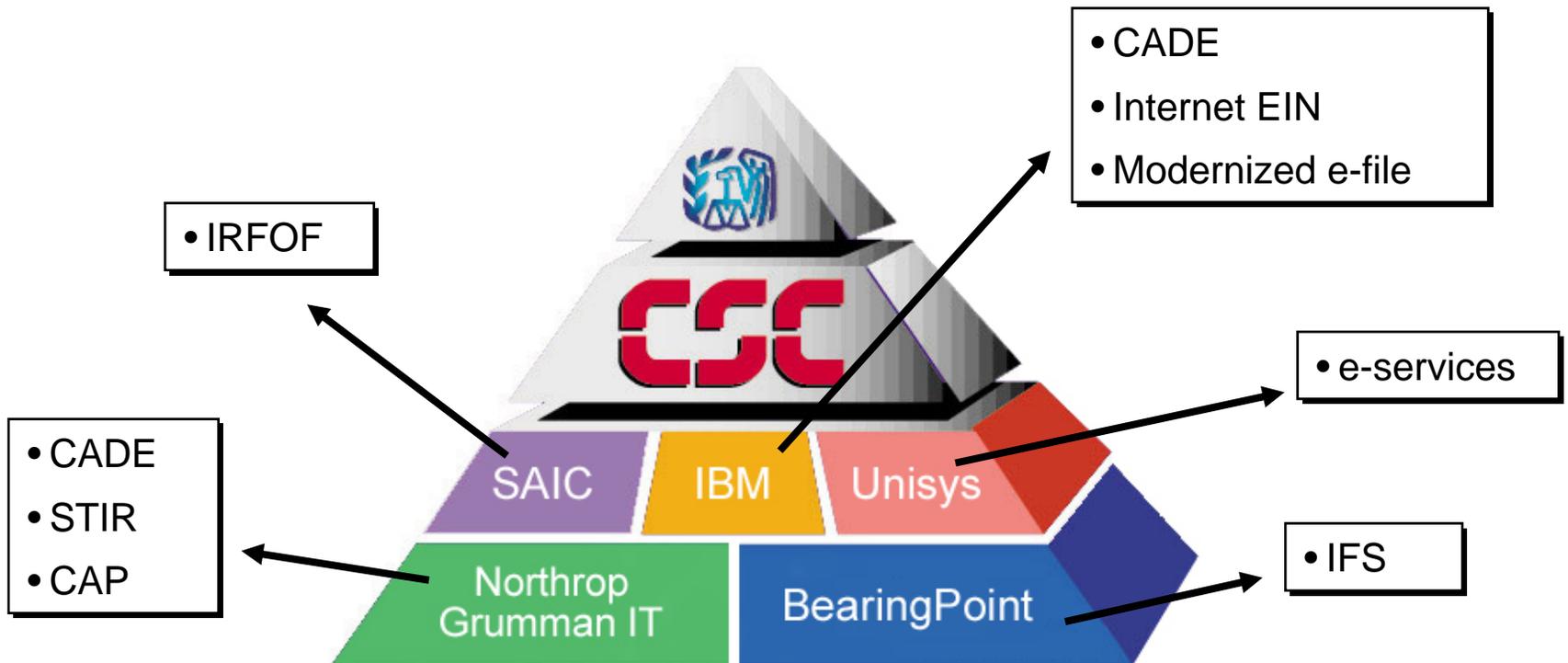
# 294 REPORTING for PERIOD ENDING OCTOBER, 2005

## SUBCONTRACT AWARDS

<u>Description</u>	<u>04/01/05 THRU 10/31/05</u>		<u>ACTUAL CUMULATIVE</u>	
	<u>Whole Dollars</u>	<u>Percent</u>	<u>Whole Dollars</u>	<u>Percent</u>
Small Business Concerns	\$20,724,800.49	76%	\$315,579,325.00	57.8%
Large Business Concerns	\$ 6,426,673.36	24%	\$230,325,356.00	42.2%
<b>TOTAL SMALL &amp; LARGE BUSINESS</b>	<b>\$27,151,473.85</b>	<b>100%</b>	<b>\$545,904,681.00</b>	<b>100%</b>
Small Disadvantaged Business Concerns	\$ 8,791,363.21	32%	\$140,871,887.00	25.8%
Women-Owned Small Business Concerns	\$ 5,335,614.46	20%	\$ 88,613,112.00	16.2%
HubZone Small Business Concerns	\$ 949,812.97	3%	\$ 15,953,283.00	2.9%
Veteran-Owned Small Business Concerns	\$ 527,484.64	2%	\$ 6,203,429.00	1.1%
Service Disabled Veteran-Owned Small Bus.	\$ 270,734.32	1%	\$ 3,678,123.00	0.7%

# Alliance Partners

## CSC PRIME Alliance





# Program Accomplishments

## Tangible **business results delivered** to the customer:

### ■ **Customer Communication - (CC) - (2001)**

- Improved the IRS' telephony architecture by implementing intelligent call routing technologies.

### ■ **Customer Relationship Management - (CRM) Exam**

- Increased tax computation capabilities. Modernized policies, processes, and technology to enable faster case resolution and higher customer satisfaction.

### ■ **Enterprise Systems Management - (ESM)**

- monitors system performance to ensure high availability and proactive systems management capabilities.

### ■ **Enterprise Lifecycle - (ELC)**

- Created to manage and effect business change in a repeatable and reliable manner. It provides the direction, processes, tools, and assets for accomplishing this change. Mandated for all modernization projects.

### ■ **Enterprise Architecture - (EA) - (2001)**

- A business and technology blueprint that defines the IRS future state and the approach to achieving it. Received the excellence in Architecture Award in 2003. Latest update approved July, 2005.



# Program Accomplishments (con't)

- **Enterprise Transition Strategy - (ETS) - updated annually**
  - A transition strategy that considers the current state of legacy systems and provides a smooth transition approach that ensures uninterrupted taxpayer support.
- **Software Acquisition Capability Maturity Model - (SA CMM)**
  - A program management model adopted to benchmark acquisition process and to focus improvement efforts to ensure the increasing effectiveness of the PRIME Program.
- **Security and Technology Infrastructure Release - (STIR) - (2002)**
  - Provides a common, modernized IT infrastructure for secure interaction between employees, tax practitioners, and taxpayers.
- **Development, Integration, and Test Environment - (DITE)**
  - Supports multiple versions of the base infrastructure, providing environments for new development as well as maintenance of production systems.
- **Internet Refund Fact of Filing - (IRFOF)**
  - A Web-based application that allows all taxpayers online access to account information and the ability to track the progress of their tax returns, including refunds.



# Program Accomplishments (con't)

## ■ Advance Child Tax Credit - (ACTC)

- Derived from the IRFOF design and application components, this application provides online access to tax credit payment status to approximately 26 million taxpayers.

## ■ Internet Employer Identification Numbers - (I-EIN) - (2003)

- Enables employers and tax practitioners to apply for and receive an employer identification number online quickly and securely, and with less direct involvement by the IRS.

## ■ e-Services - (2003/2004)

- A PeopleSoft implementation of an internet driven business-to-business application suite that dramatically improves the way the IRS interfaces with tax preparation professionals.

## ■ Modernized e-File - (MeF) - (2004)

- A business application and infrastructure support that allows 7 million corporate and over 2 million non-profit organizations to file their most popular forms electronically.

## ■ Customer Account Data Engine - (CADE) - (2004)

- Now, the IRS system of record for maintaining information for filers whose 1040EZ tax returns meet a specific range of taxpayer information.



# Program Accomplishments (con't)

## ■ Integrated Financial System - (IFS)

- Now, the IRS financial system of record. When fully implemented, the IFS will support the administrative, financial, procurement, and work management functions of the CFO's internal financial management system.

\* \* \* \* \*

## ■ AWARDS AND RECOGNITION

- |                   |   |
|-------------------|---|
| – August, 2002    | SA CMM Level 3                                  |
| – September, 2003 | Excellence in Architecture Award: EA            |
| – January, 2005   | Excellence in Government Award: MeF             |
| – October, 2005   | Award for Innovation: MeF                       |
| – October, 2005   | Award for Innovation: e-Services                |
| – December, 2005  | Exceptional Achievement for Service: e-Services |
| – December, 2005  | Exceptional Achievement in Modernization: IFS   |



# PRIME ALLIANCE TEAM CONTRIBUTIONS

**EACH PRIME PARTNER HAS A SPECIFIC AREA OF EXPERTISE THAT THEY BRING TO THIS ALLIANCE TEAM. If your company has expertise in any of the following areas, the points of contact are below.**

## **SAIC**

- \* Computer Security & Accreditation
- \* Telecommunications
- \* Database Design & Development
- \* Data Warehouse Development
- \* Data Extract Technology
- \* Web Development
- \* Testing Support; Mainframe
- \* Software Development

### Points of Contact:

Sherri Smith, Program Manager

301-731-2237

Michele Reid, Subcontracts Administrator

703-292-6638

# PRIME ALLIANCE TEAM CONTRIBUTIONS (continued)

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## **IBM**

- \* Security expertise
- \* Telecommunications
- \* Call Center/Voice Response Unit
- \* Middleware and API Developers

### Points of Contact:

Bob Gaudreau, Project Manager	301-803-3230
Pamela Johnson, Contracts Manager	703-322-5492
Keith Smith, Business Operations Manager	301-803-2513
Connie Thompson, Small Business Liaison Officer	303-225-7490

# PRIME ALLIANCE TEAM CONTRIBUTIONS (continued)

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## Bearing Point

- \* Training
- \* Telecommunications
- \* Web Development
- \* Programming

### Points of Contact:

Jack Pettine, Project Manager	301-429-6206
Linda Glasgow, Contracts Manager	301-429-6202
Rebecca Kehoe, Sr. Contracts Consultant	301-429-6248

# PRIME ALLIANCE TEAM CONTRIBUTIONS (continued)

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## NORTHROP GRUMMAN

- \* Web Hosting
- \* Corporate Platform Expansion
- \* Data conversion
- \* Maintenance and enhancement

### Points of Contact:

Jack Pepper, Program Director

301-306-2792

Ruby Dargan, Small Business Liaison Officer

703-205-3263

# PRIME ALLIANCE TEAM CONTRIBUTIONS (continued)

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## UNISYS

- \* Enterprise architecture consulting & implementation
- \* Application & systems development and integration
- \* Data center modernization, consolidation, management & support

### Points of Contact:

John Geiger, Project Manager	703-556-5696
Murray Schooner, Socioeconomic Business Development	703-556-5098
Nettie Mobley, Resource Manager	703-556-5686
Judy Williams, Contracts Manager	703-439-5703



# CONTACT INFORMATION

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