



MASAI Technologies Briefing (MTC Integration)

Service Catalog

ISO 9001:2008 Quality Management System (QMS) certified

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The Path Forward

MASAI Technologies (MTC Integration) embraces the opportunity to share with you our service offering to commercial and government customers.

MTC Integration is a HUBZONE and Small Disadvantage Business (SDB) with over 13 years of commercial-off-the-shelf (COTS) packaged software implementation expertise. We have established excellent past performance rating supporting the Federal Government with Department of Defense (DoD) customers, such as the U.S. Army, U.S. Navy, U.S. Air Force, and Intelligence Community (IC) by applying Subject Matter Expertise (SME), due diligence, rigor, and integrity as an honest broker for the voice-of –the-customer (VOC).

The MTC Team brings to bear our collective experience and proven strategies to offer a full service of management and technical capability in three core competencies:

- System Engineering/System Integration
- Education/Training (Knowledge Transfer)
- Information Technology Service Management (ITSM)

The MTC Team is confident we can provide services as an honest broker to the Federal based on our past performance and ability to apply best-of-breed methodologies, such as ITIL Service Management, business process reengineering, Six Sigma, Software Development Lifecycle (SDLC), and Program Management expertise supporting ERP implementation and sustainment efforts.





Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2008

This is to certify that:

**MASAI Technologies Corporation
MTC Integration
1003 West 7th Street
Suite 504
Frederick
Maryland
21701
USA**

Holds Certificate No: **FS 559785**

and operates a Quality Management System which complies with the requirements of ISO 9001:2008 for the following scope:

The provision of project management, including IT services, and training development for government and commercial sectors.

For and on behalf of BSI:

President, BSI America, Inc.

Originally Registered: **04/09/2010**

Latest Issue: **04/09/2010**

Expiry Date: **04/08/2013**



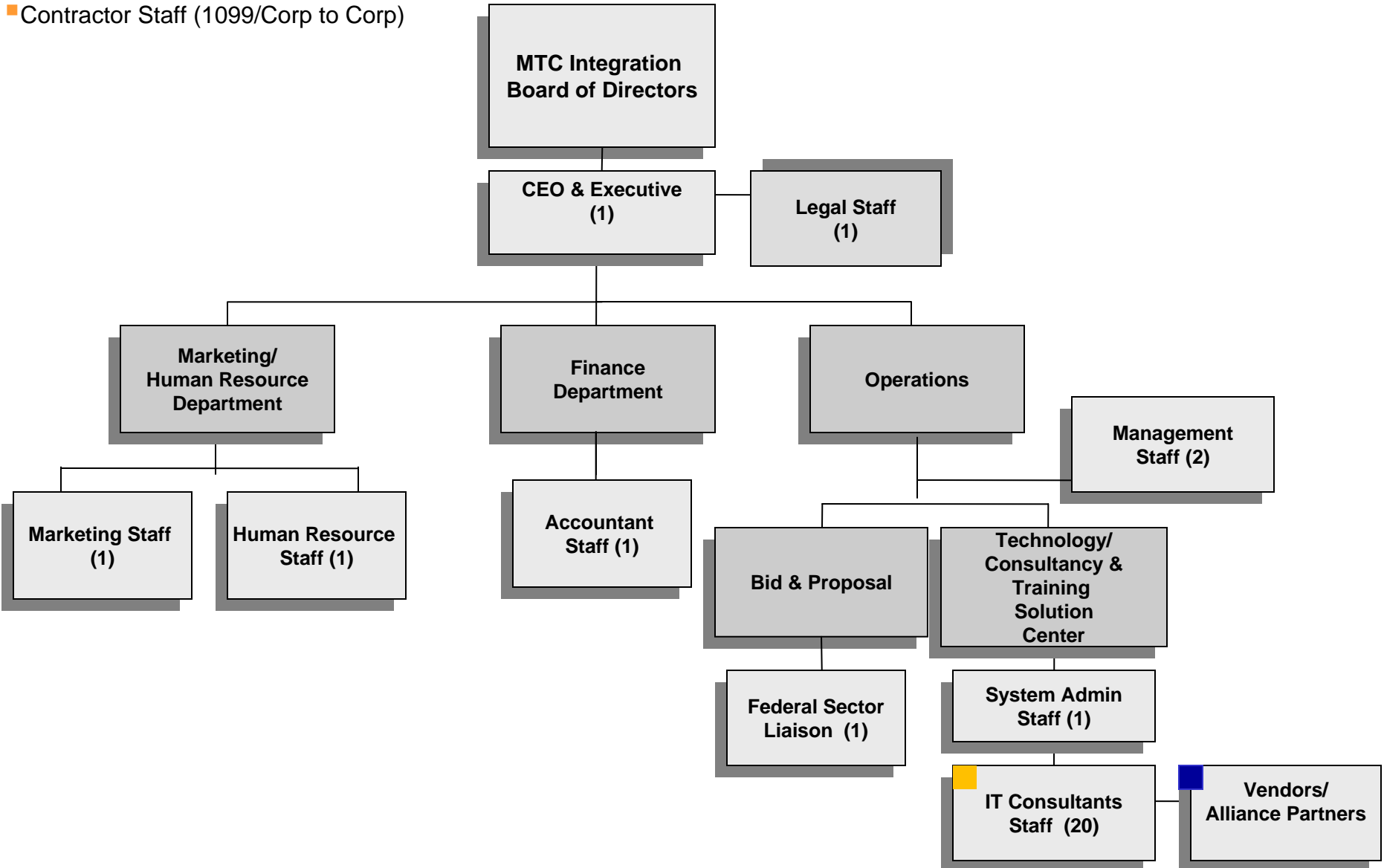
Page: 1 of 1

This certificate remains the property of BSI and shall be returned immediately upon request.
An electronic certificate can be authenticated [online](http://www.bsigroup.com/ClientDirectory). Printed copies can be validated at www.bsigroup.com/ClientDirectory.
To be read in conjunction with the scope above or the attached appendix.
Americas Headquarters: 12110 Sunset Hills Road, Suite 200, Reston, VA 20190, USA.



Organizational Structure

Contractor Staff (1099/Corp to Corp)



Enterprise Application System service areas

- Program/Project Management Oversight
- Organizational Change Management
- Test Management
- Enterprise Architecture planning and implementation
- Operational Sustainment / Knowledge Transfer Management
- Training Strategy & Deployment

Our Roles within DoD

Our consultant staff has provided many roles on DoD programs:

- Test Manager
- Sr. Business Intelligence developer
- Application Architect
- Trainer
- Systems Engineer
- Release & Deployment Manager
- Configuration & Change Manager
- IT Service Management Consultant
- Quality Assurance Manager

System Engineering

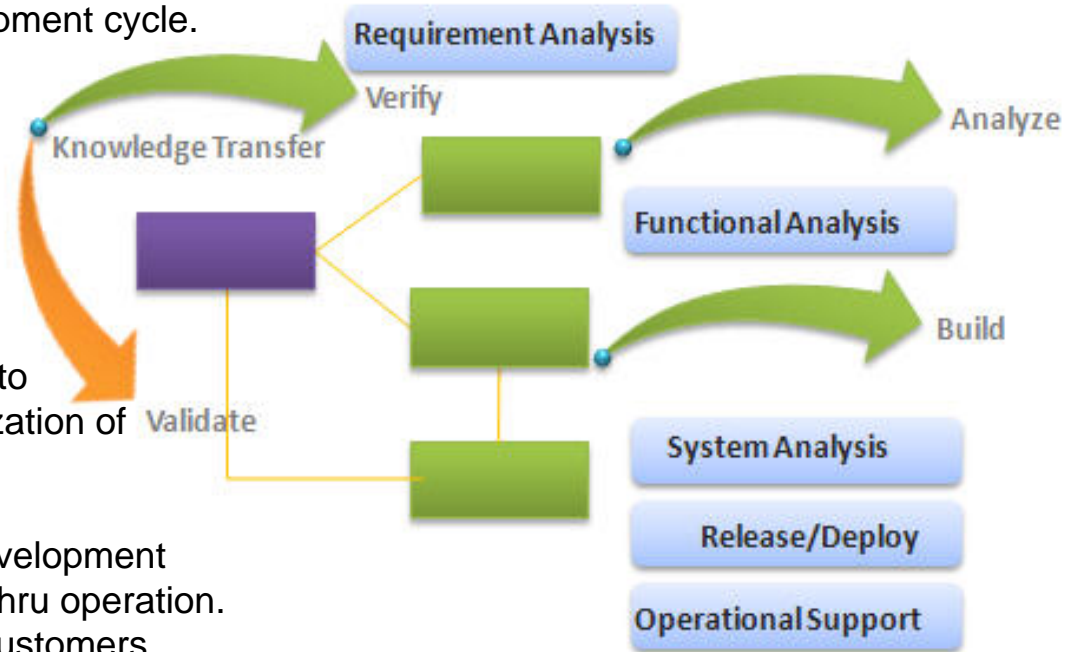
MTC provides expert systems engineering services utilizing a structured approach to enable the realization of successful systems. Our team utilizes tools and techniques to define and refine customer needs and required system functionality, design a system solution, and produce system and software development documenting early in the development cycle.

Key deliverables produced:

- System analysis
- Decision Trees & Schemas
- Reliability
- Statistics (Six Sigma)

We provide system verification and validation to ensure the seamless integration and harmonization of complex systems and business processes.

Our team helps customers follow a system development lifecycle process that proceeds from concept thru operation. Utilizing our ITSM capability, we ensure that customers systems engineering considers both the business and the IT technical needs of all customers with the goal of providing a quality product that is efficient and effective.

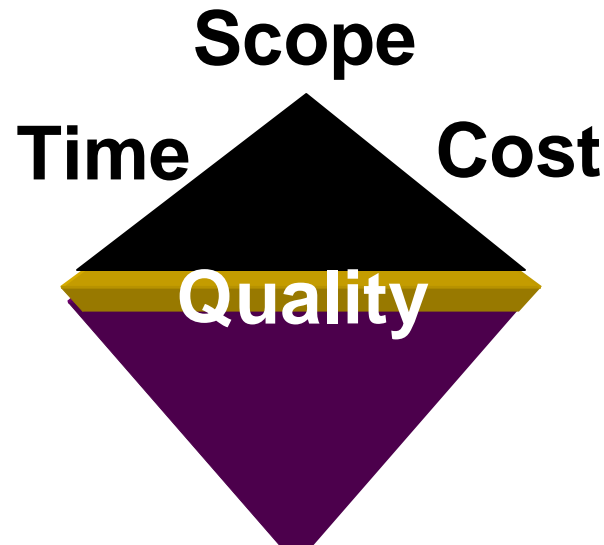


Project Management

MTC understands that project management is a critical component to guarantee success for stakeholders. Therefore, we conform to the PMI (Project Management Institute) best practices regarding project management methodology and techniques. We are able to better benefit our customers by using best-practice project management techniques to deliver products and services.

We integrate our project management processes, as an undercurrent, to support our software development process (SDP). Core areas of Project Management that we focus on:

- Quality Management
 - Quality Planning
 - Quality Assurance
 - Quality Control
- Time Management
 - Activity Definition
 - Activity Sequencing
 - Activity Duration estimates
 - Schedule Development



- Scope Management
 - Scope Planning
 - Scope Definition
 - Work Breakdown Structure
 - Scope Verification
 - Scope Control
- Risk Management
 - Risk Identification
 - Risk Prioritization
 - Risk-Response Planning

Proprietary Project Management Accelerator

**PMI®
ALIGNED** MTC has created the Microsoft Office compliant, MYPROJECT Roadmap, tool is a PMI aligned best-practice suite of 60+ full life-cycle templates and guides to support project teams to more rapidly and cost effectively product project deliverables.

(www.myprojectroadmap.com)

For example Risk Management related templates are shown below.

The image displays four overlapping project management templates. The top-left template is '1.0 Risk Methodology', which includes a section for the project team's approach to risk management. The top-right template is the 'Project Risk Identification Form', which contains fields for Today's Date, Risk Name, Project Name, Project Manager, Risk Number, Project Number, Customer, WBS Code, Estimated Cost, Risk Owner, Risk Category, Risk Type, Risk Area, and Priority. The bottom-left template is '1.1 Risk Identification', which includes a section for defining the risk identification process. The bottom-right template is the 'Project Issue Identification Form', which contains fields for Today's Date, Issue Name, Project Name, Project Manager, Issue Number, Project Number, and Customer. The 'Project Risk Register' template is also visible, showing a table with columns for Date Created, Risk Number, Risk Name, WBS Code, Activity/Tasks Name, and Risk Type.

1.0 Risk Methodology

This section should contain the project team's approach to the overall activities of risk management process.

1.1 Risk Identification

This section should contain the project team's approach to the overall activities of risk management process. This section should define how the project team will identify risks. For example, The Project team will engage in a number of Risk Identification activities and analyze potential opportunities and threats.

Project Risk Register

Project Number	Project Name	Project Manager

Project Risk Identification Form

Today's Date		Risk Number	
Risk Name		Project Number	
Project Name		Customer	
Project Manager			
WBS Code		Risk Owner	
Estimated Cost		Risk Category	
Risk Type		Risk Area	Priority

Project Issue Identification Form

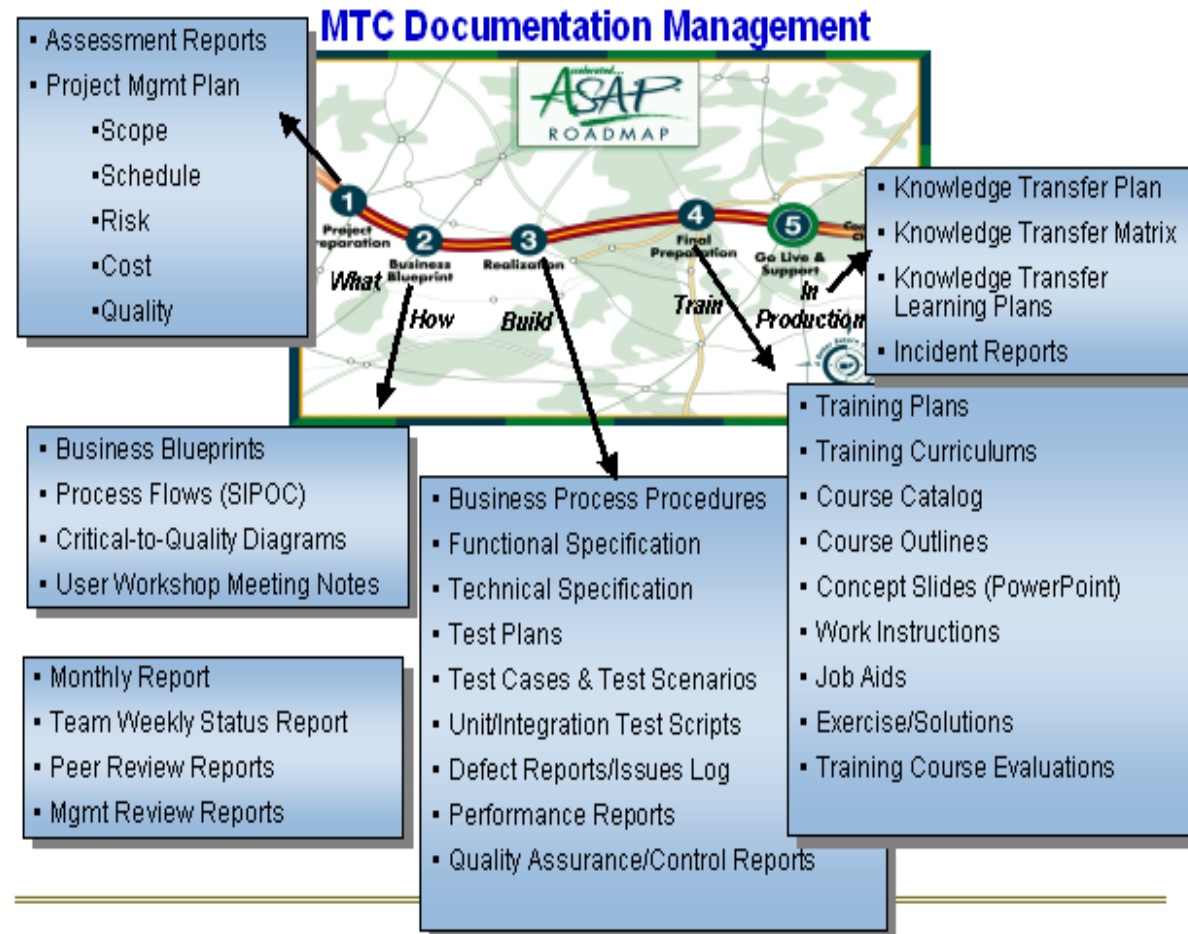
Today's Date		Issue Number	
Issue Name		Project Number	
Project Name		Customer	
Project Manager			

This section should contain the category classification that specifies which area of the project that the issue item may impact. This section should also contain description detail to appropriately analyze the issue.

Documentation Management

The MTC Team applies the necessary management and process rigor to ensure customers have accurate, current, and complete information in sustainment supporting documentation to satisfy congressional and legal requirements.

Our Documentation Management approach is tightly integrated with our quality and configuration management processes.



Together We Can Make a Difference

MTC has over 13 years of experience supporting customers in the development of comprehensive learning management solutions. Our goal is to ensure that our client's optimize their End User adoption and organizational absorption of their enterprise software utilization by investing in their employee's. Our learning strategy promotes learning at **the point of impact** to support an enterprise environment in its daily operations.

Our customers benefit from tailored courseware, products and services leveraging their organizational data and Post-Go live scenario-based experiences. We have designed unique training assets, such as custom centric courseware, to foster enterprise education that is quintessentially aligned with Learning Management System (LMS) across various enterprise business suites.

The impact of organizational change and training needs as a result of implementing new enterprise systems and localized application systems is significant. Our goal is to provide our customers with a comprehensive learning solution that includes Project Management, Organizational Change Impact, Knowledge Transfer Strategy, and End User Training approach.

End User Training Collaterals

- Concept Slides
- End User Guides
- Business Process Procedures (BPP)
- Learning Maps
- Job Aids
- Work Instructions
- Tips & Tricks Reference Guides
- End user Procedures (EUP)
- Process Maps

Knowledge Transfer

Application Areas

Learning Management Course Design

Knowledge Transfer Methodology/Tools

Project Management/Performance Metric

MTC Federal Contracting Vehicles & classifications

GSA Schedule 70

GS-35F-0323W

•HubZone

•Small Disadvantaged Business(SDB)

ENCORE II IDIQ (HP team member)

(Enterprise-wide Consulting Services and Technical Solutions through the life cycle of the AIS)



Army ITES-2 IDIQ Subcontractor on Apptis Team

Seaport-e Navy IDIQ 2005 Prime Contractor

Major NAICS CODES:

541511(Custom Computer Programming),
541512(System Integration) ,
61142 (Computer Training),
541611(General Mgmt Consulting)
541519(Other Computer Related Services)