

ATS and Production Issues

(Beginning November 2013 through April 2014)

November 4, 2013

Item#	Issue/Question	Date Opened	Resolution	Environment (ATS/Production)	Status
1	Multiple companies are reporting that they are receiving errors when testing the 1040 series of forms in ATS. The transmission error states that the transmitter must use a valid IP address.	11/4/2013	IRS will research these issues and provide a response as soon as possible. (11/4/13)	ATS	Open 11/4/2013
2	<u>FileYourTaxes.com</u> (Timur) – Has the list of new WSDLs for use in ATS testing been distributed to the software providers?	11/4/2013	If you would like to receive the new WSDLs, please send an e-mail to the MeF Mailbox (MeFmailbox@irs.gov). The e-mail request must include your company name and ETIN/EFIN number. The required WSDLs will be sent to you as soon as it is verified that you are a valid software developer, transmitter or State user. (11/4/13)	ATS	Closed 11/4/2013
3	<u>NY State</u> – We sent an issue to the MeF mailbox last week and received a solution that is not working for us? Can someone at the IRS provide assistance?	11/4/2013	The IRS will research the response sent to NY State via the MeF mailbox and provide a response as soon as possible. (11/4/13)	ATS	Open 11/4/2013
4	<u>Urban Institute</u> – Is the IRS going to test the "la.alt" URL for ATS (https://la.alt.www4.irs.gov/a2a/mef) to make sure the code has been properly changed? Will the ATS system generate an error message if the code is not correct?	11/4/2013	The ATS system will not generate an error message, but the IRS has a process to test the la.alt URL for providers. The IRS can provide more assistance if a specific query is sent via the MeF mailbox. (11/4/13)	ATS	Closed 11/4/2013

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5	Online Taxes – We have sent a question into the MeF mailbox. We have tried different combinations to try to get past the SOAP error message, but have not succeeded. Can the IRS provide a solution?	11/4/2013	The IRS will research this issue and provide a response as soon as possible. (11/4/13)	ATS	Open 11/4/2013
6	Corp Tax – Tried submitting 1065 files in ATS and have gotten 4 different error messages. We have submitted the list of error messages to MeF via the e-Help Desk (e-case).	11/4/2013	MeF is working with our programmers to see why the applicable business rules that are causing the 1065 file rejects have not been disabled in ATS for Tax Year 2013. We will provide a resolution to this issue as soon as possible. (11/4/13).	ATS	Open 11/4/2013
The next meeting will be on November 5, 2013 – Time: 4:00 pm EST					

4 issues remain open - 1, 3, 5, & 6.

**The latest updates are highlighted in blue.*