



2011

QuickAlerts Messaging System

**J. Wilson Lavery, Analyst
Electronic Tax Administration &
Refundable Credits
James.Lavery@irs.gov**



What is QuickAlerts

- A free subscription messaging system for Authorized *IRS e-file* providers
- An important communication tool that allows IRS business units to quickly and efficiently provide important e-file information to all subscribers



Why is QuickAlerts Needed

- To quickly communicate or relay information that impacts a specific audience, subjects include:
 - Processing delays
 - Information on filing season developments
 - Updates to tax laws affecting e-file and
 - other important messages that affect Authorized *IRS e-file* Providers
- Minimize the number of calls being placed to the e-help Desk – specifically during the filing season



Who Sends QuickAlerts

- IRS Employees in business units who have knowledge of programs and events that impact *IRS e-file*
 - Electronic Tax Administration
 - Electronic Products and Services Support
 - Modernized e-File
 - National Public Liaison
 - Small Business/Self Employed business units with industry relationships



Who should receive QuickAlerts

- External Customers
(Authorized *IRS e-file* Providers)
 - Software Developers
 - Transmitters
 - Intermediate Service Providers
 - Reporting Agents
 - ERO's
 - Online Providers



Who should receive QuickAlerts

- Internal Customers (IRS Business Units)
 - Headquarters staff
 - EMS staff
 - MeF staff
 - E-help Desk staff
 - Any Business Unit responsible for promoting and supporting *IRS e-file*



Message Categories

- Alert Messages – Communications about processing delays, programming problems and error reject codes
- General IRS e-file and Service Center Messages – IRS e-file program updates, Submission Processing maintenance schedules and e-file Help Desk phone numbers
- General Notifications – Seminars, conferences and e-file publication updates



QuickAlerts Messages

- All messages must pertain to the *IRS e-file* program and fall within the 3 message categories
- QuickAlerts messages are created by *and* are subject to the discretion of the IRS “business unit” subject matter experts
- Generally, all newsworthy events, actions and incidents that affect e-file operations should have a QuickAlerts sent



Subscribing to QuickAlerts

- It's easier than ever. Here's all you need
 - Internet connection
 - Email address
- EFIN's or ETIN's are no longer required

Subscribing to QuickAlerts

[RSS](#) | [Change Text Size](#) | [Contact IRS](#) | [About IRS](#) | [Site Map](#) | [Español](#) | [Other Languages](#) | [Help](#)

SEARCH

[Advanced Search](#) | [Search Tips](#)

[Individuals](#) | [Businesses](#) | [Charities & Non-Profits](#) | [Government Entities](#) | [Tax Professionals](#) | [Retirement Plans Community](#) | [Tax Exempt Bond Community](#)

Forms and Publications >>

Top Forms and Publications:

1. [Form 4868](#)
2. [Form 1040](#)
3. [Form 1040EZ](#)
4. [Schedule M \(Form 1040 or 1040A\)](#)
5. [2011 Form W-4](#)



IRS Launches New Phone Apps
Now you can use smartphones to check on tax refunds, get information.

[Connect with the IRS on New Media](#)
Follow us on Twitter, watch our YouTube videos, listen to podcasts.

[Free Online Services on IRS.gov](#)
File, pay, figure your withholding and more using interactive tools.

4 of 5

I Need To >>

- [e-file My Return for Free](#)
- [Sign up for a PTIN](#)
- [Get a Copy of My Return](#)
- [Understand My Notice or Letter](#)
- [Report Phishing](#)

Online Services >>

- [Find a Free File Provider](#)
- [Find an e-file Provider](#)
- [Request an Electronic Filing PIN](#)
- [Check on Your Refund](#)
- [Apply for an Online Payment Agreement \(OPA\)](#)
- [Apply for an Employer Identification Number \(EIN\) Online](#)
- [Estimate Your Withholding](#)
- [Order a Tax Return or Account Transcript](#)

Got an Extension? Use Free File to Do Your Tax Return Before Oct. 17
Let Free File do the hard work for you with brand-name software or online fillable forms.

Don't Fall Prey to the 2011 Dirty Dozen Tax Scams
IRS has compiled a list of the worst tax-related scams for this year.

Affordable Care Act Tax Provisions
Law expands health coverage for children under 27, encourages small businesses to cover employees.

Special Interest

► [IRS Nationwide Tax Forums](#)

★ ★ ★

First stop: Atlanta, GA
Register early and save \$129

► [Watch IRS videos](#)

★ ★ ★

Filing and Payments >>

- [where's my refund?](#)
- [freefile](#)
- [e-file](#)
- [EFTPS](#)

More Information

- [Newsroom](#)
- [IRS New Media](#)
- [Frequently Asked Questions](#)
- [Taxpayer Advocate Service](#)
- [Tax Stats](#)

[Accessibility](#) | [Appeal a Tax Dispute](#) | [Careers](#) | [Contracting Opportunities](#) | [Freedom of Information Act](#) | [Important Links](#)
[IRS Privacy Policy](#) | [Treasury Inspector General for Tax Administration](#) | [USA.gov](#) | [U.S. Treasury](#)

©2009. IRS.gov | Internal Revenue Service | United States Department of the Treasury



Subscribing to QuickAlerts

[Home](#) | [Change Text Size](#) | [Contact IRS](#) | [About IRS](#) | [Site Map](#) | [Español](#) | [Help](#)



SEARCH

[Advanced Search](#) [Search Tips](#)

- [Individuals](#)
- [Businesses](#)
- [Charities & Non-Profits](#)
- [Government Entities](#)
- [Tax Professionals](#)
- [Retirement Plans Community](#)
- [Tax Exempt Bond Community](#)

News Essentials

- [What's Hot](#)
- [News Releases](#)
- [IRS - The Basics](#)
- [IRS Guidance](#)
- [Media Contacts](#)
- [Facts & Figures](#)
- [Problem Alerts](#)
- [Around the Nation](#)
- [e-News Subscriptions](#)



The Newsroom Topics

- [Multimedia Center](#)
- [Noticias en Español](#)
- [2011 Radio PSAs](#)
- [Tax Scams](#)
- [The Tax Gap](#)
- [2011 Fact Sheets](#)
- [2011 Tax Tips](#)
- [Armed Forces](#)
- [More Topics...](#)

Latest News

[IRS Seeking Applications for Volunteer Tax Assistance Program Grants](#)

IR-2011-56, May 23, 2011 — The Internal Revenue Service is accepting applications for the Tax Counseling for the Elderly (TCE) and Volunteer Income Tax Assistance (VITA) grant programs, which will allow some organizations to apply for annual funding for up to three years.

[Prepared Remarks of IRS Commissioner Doug Shulman to the Leaders & Legends Series, Johns Hopkins Carey Business School, Baltimore](#)

IR-2011-55, May 18, 2011 — IRS Commissioner Shulman spoke to a gathering at the Johns Hopkins Carey Business School in Baltimore on Wednesday.

[IRS Marks Small Business Week by Showcasing Tools, Resources; Spotlights Tax Benefits Available in 2011](#)

IR-2011-54, May 17, 2011 — Those who are self-employed or own a small business can find out about certain tax benefits and IRS resources that can help them meet their federal tax obligations.

[Interest Rates Remain the Same for the Third Quarter of 2011](#)

IR-2011-53, May 16, 2011 — Interest rates remain the same for the 3rd quarter of 2011 as they were in the 2nd quarter.

[A Texas Attorney Is Disbarred from Practicing Before the IRS for Willful Failure to File Tax Returns](#)

IR-2011-52, May 4, 2011 — The IRS' Office of Professional Responsibility prevailed in a Texas attorney's appeal of an order for disbarment to practice before the IRS, according to the Decision on Appeal.

[The American Recovery and Reinvestment Act of 2009: Information Center](#)

Update on the new economic stimulus legislation.

[Return Preparer Compliance and Enforcement: Information Center](#)

The IRS has undertaken several initiatives to reach tax return preparers with education and enforcement.

[2011 Offshore Voluntary Disclosure Initiative](#)

2011 Offshore Voluntary Disclosure Initiative

Subscribing to QuickAlerts

Home | [Change Text Size](#) | [Contact IRS](#) | [About IRS](#) | [Site Map](#) | [Español](#) | [Help](#)

IRS.gov

[Advanced Search](#) [Search Tips](#)

[Individuals](#) | [Businesses](#) | [Charities & Non-Profits](#) | [Government Entities](#) | [Tax Professionals](#) | [Retirement Plans Community](#) | [Tax Exempt Bond Community](#)

News Essentials

- [What's Hot](#)
- [News Releases](#)
- [IRS - The Basics](#)
- [IRS Guidance](#)
- [Media Contacts](#)
- [Facts & Figures](#)
- [Problem Alerts](#)
- [Around the Nation](#)
- [e-News Subscriptions](#)

The Newsroom Topics

- [Multimedia Center](#)
- [Noticias en Español](#)
- [2011 Radio PSAs](#)
- [Tax Scams](#)
- [The Tax Gap](#)
- [2011 Fact Sheets](#)
- [2011 Tax Tips](#)
- [Armed Forces](#)
- [More Topics...](#)

e-News Subscriptions

[Subscribe to the Outreach Corner](#)
It's an online center that equips organizations, employers, and others with content, products, etc. for use in their own communication vehicles.

[Governmental Plans Updates](#)
Sign up to receive free e-mail updates about recent developments for governmental plans.

[Subscribe To Quick Alerts](#) 
It's the free online service that is designed to keep Tax Professionals informed of e-file issues and events almost the very moment they occur... 24/7

[Subscribe to IRS Newswire](#)
Newswire subscribers receive news releases and other documents via e-mail as they are issued by the IRS National Media Relations Office in Washington, DC.

[e-News for Payroll Providers](#)
e-News for Payroll Providers is a free electronic mail service designed to provide information specifically affecting federal payroll tax returns.

[Subscribe to IRS Tax Tips](#)
Subscribe to Tax Tips to get tax information via e-mail from the IRS daily during the tax-filing season and periodically the rest of the year.

[Qualified Intermediaries \(QI\) News](#)
Subscribers to QI News will receive e-mail updates regarding the latest developments in the Qualified Intermediary regime.

[Join the Tax Stats Dispatch Mailing List](#)
Do you want announcements covering the most recent tax statistics? Then join our mailing list.

[Subscribe to e-News for Small Businesses](#)
The SB/SE Mailing List is a nationwide list server and provides information about IRS small business and self-employed outreach products and programs.

Subscribing to QuickAlerts

e-file Providers Topics

- [e-file for Tax Pros](#)
- [e-News Subscription](#)
- [QuickAlerts](#)
- [Software Developers](#)
- [Modernized e-file \(MeF\)](#)
- [Online Services](#)
- [More Topics...](#)

IRS Resources

- [Compliance & Enforcement](#)
- [Contact My Local Office](#)
- [e-file](#)
- [Forms and Publications](#)
- [Newsroom](#)
- [Frequently Asked Questions](#)
- [Taxpayer Advocate Service](#)
- [Where To File](#)

Subscribe To Quick Alerts

QuickAlerts disseminates e-file messages, within seconds, to all subscribers and keeps Tax Professionals up to date on the events that impact e-file Transmitters, Authorized e-file Providers and e-file Software Developers through out the filing season and beyond.

What could be easier than a "one-time subscription" to receive valuable and important e-file information, continuously, until you unsubscribe?

There are three categories that provide all around e-file information which is certain to enhance your filing season. These categories are found on the Subscription Screen.

- **Alerts** – Processing delays, programming issues, changes to any filing season procedure, PATS testing changes.
- **General Notifications** – Seminars, Conferences, e-file publication changes.
- **General IRS e-file Service Center Messages** – IRS e-file program updates, general information, service center maintenance schedules, IRS e-file Help Desk phone numbers and more.

Choose the categories that suit your needs, then sit back, relax, and let the filing season news come to you thru the convenience of email. Never miss another important event. Be informed of what you need to know, when you need to know it.

[More information on Quick Alerts](#) [Subscribe / Unsubscribe](#)



Page Last Reviewed or Updated: November 04, 2010



Subscribing to QuickAlerts



Internal Revenue Service
United States Department of the Treasury

Email Updates

To sign up for updates or to access your subscriber preferences, please enter your contact information below.

Email Address



Submit

Cancel

Your contact information is used to deliver requested updates or to access your subscriber preferences.

[Privacy Policy](#) - [Help](#)



2011



Subscribing to QuickAlerts



Quick Subscribe for

Internal Revenue Service (IRS) offers updates on the topics below. Subscribe by checking the boxes; unsubscribe by unchecking the boxes.

Access your [subscriber preferences](#) to update your subscriptions or modify your password or e-mail address without adding subscriptions.

- e-File**
 - Modernized e-File (MeF) News for Partnerships
 - e-File News for Large and Mid-Size Corporations
- Employee Plans**
 - Employee Plans
 - Retirement News for Employers
- Exempt Organizations**
 - Exempt Organization Update
- Fed State & Local Governments**
 - Fed State & Local Governments
 - Governmental Plans Updates
- General Tax**
 - Form 1065 e-News
 - IRS Tax Tips
- IRS Partners**
 - Outreach Corner
- QuickAlerts**
 - Alerts
 - General IRS e-file Service Center Messages
 - General Notifications



Save

Cancel



Receiving QuickAlerts

Inbox				
From	Subject	Received	Size	
QuickAlerts	IMF - 1040 e-file (Legacy) - Attn: Software Developers, Return Transmitters and...	Fri 4/15/2011 5:33 PM	23 KB	
QuickAlerts	ATTN: Software Developers, Return Transmitters and Authorized IRS e-file Provi...	Thu 4/14/2011 2:46 PM	24 KB	
QuickAlerts	ATTN: Software Developers, Return Transmitters and Authorized IRS e-file Provi...	Thu 4/14/2011 11:37 AM	24 KB	
QuickAlerts	IRS Quick Alert (April 14, 2011)	Thu 4/14/2011 11:16 AM	23 KB	
QuickAlerts	Tax Talk Today	Thu 4/14/2011 10:17 AM	23 KB	
QuickAlerts	Transmission Problems with the Electronic Management System Corrected	Tue 4/12/2011 4:33 PM	21 KB	
QuickAlerts	Transmission Problems with the Electronic Management System	Mon 4/11/2011 2:19 PM	22 KB	
Date: Older				
QuickAlerts	QuickAlerts for Tax Professionals - Individual Modernized e-File (MeF) Participant...	Thu 3/31/2011 6:36 PM	23 KB	
QuickAlerts	QuickAlerts for Tax Professionals - Individual Modernized e-File (MeF) Participant...	Thu 3/31/2011 6:14 PM	16 KB	
QuickAlerts	IMF - 1040 e-file (Legacy) - Attn: Software Developers, Return Transmitters and...	Wed 3/30/2011 3:30 PM	23 KB	
QuickAlerts	IMF - 1040 e-file (Legacy) - Attn: Software Developers, Return Transmitters and...	Fri 3/25/2011 2:58 PM	25 KB	
QuickAlerts	QuickAlerts for Tax Professionals - Update on First Time Homebuyer Credit and T...	Wed 3/23/2011 2:30 PM	27 KB	
QuickAlerts	IMF - 1040 e-file (Legacy) - Attn: Software Developers, Return Transmitters and...	Fri 3/18/2011 2:28 PM	17 KB	
QuickAlerts	1040 e-file (Legacy) - ATTN: Software Developers, Return Transmitters and Aut...	Tue 3/15/2011 3:28 PM	17 KB	
QuickAlerts	BMF (Business) - Software Developers, Return Transmitters and EROs: 94x XML B...	Mon 3/14/2011 2:51 PM	22 KB	
QuickAlerts	QuickAlerts for Tax Professionals - Individual Modernized e-File (MeF) Participant...	Fri 3/11/2011 11:27 AM	15 KB	
QuickAlerts	UPDATE IMF Software Developers and Transmitters - e-File Risk Assessment Sur...	Wed 3/9/2011 1:48 PM	23 KB	
QuickAlerts	Individual Modernized e-File (MeF) Participants - Software Developers, Transmitt...	Sat 3/5/2011 8:25 PM	23 KB	
QuickAlerts	IMF & BMF: Tax Professionals - IRS Nationwide Tax Forums	Fri 3/4/2011 1:37 PM	24 KB	
QuickAlerts	IMF Authorized IRS e-file Providers (EROs), Use the Interactive Tax Assistant	Wed 3/2/2011 10:32 AM	23 KB	



Typical Message



QuickAlerts for Tax Professionals

April 15, 2011

e-file Resources

[QuickAlerts Library](#)

[QuickAlerts Article](#)

[QuickAlerts Brochure](#)

[e-file for Tax Pros](#)

[Software Developers](#)

[IRS.gov Home](#)

Subject: 1040 e-file (Legacy) – Schedule SE – Error Reject Code 0190

ATTN: Software Developers, Return Transmitters and Authorized IRS e-file Providers/EROs

Processing issues have been identified with Error Reject Code (ERC) 0190. Please be advised that ERC 0190 is scheduled to be disabled nationwide on April 15, 2011 for the 6:00 p.m. drain (local Service Center time). Therefore, we request that you please resubmit (e-file) those returns impacted by ERC 0190.

We apologize for any inconvenience this may have caused.



Typical Message



QuickAlerts for Tax Professionals

April 12, 2011

e-file Resources

[QuickAlerts Library](#)

[QuickAlerts Article](#)

[QuickAlerts Brochure](#)

[e-file for Tax Pros](#)

[Software Developers](#)

Subject: Transmission Problems with the Electronic Management System

ATTN: Return Transmitters and Authorized IRS *e-file* Providers/EROs.

The transmission problems at the Electronic Management System (EMS) in Martinsburg and Memphis have been corrected.

We apologize for any inconvenience this may have caused.



QuickAlerts Library

[Home](#) | [Change Text Size](#) | [Contact IRS](#) | [About IRS](#) | [Site Map](#) | [Español](#) | [Help](#)



[Advanced Search](#) [Search Tips](#)

[Individuals](#) | [Businesses](#) | [Charities & Non-Profits](#) | [Government Entities](#) | [Tax Professionals](#) | [Retirement Plans Community](#) | [Tax Exempt Bond Community](#)

e-file Topics

- [e-file Individuals](#)
- [e-file Provider & Tax Pro](#)
- [e-file Bus. / Self-Employ](#)
- [e-file Large Business](#)
- [e-file Char. & Non-Profit](#)
- [More Topics ...](#)

IRS Resources

- [Compliance & Enforcement](#)
- [Contact My Local Office](#)
- [e-file](#)
- [Forms and Publications](#)
- [Newsroom](#)
- [Frequently Asked Questions](#)
- [Taxpayer Advocate Service](#)
- [Where To File](#)

QuickAlerts Library

Did you know that IRS has a service that alerts EROs, software developers and transmitters to e-file happenings..... *almost at the very moment they occur?* If not, then you've missed out on some very helpful benefits provided by the **push technology** of the [QuickAlerts Messaging System](#). Why not get on board and be one of the thousands who currently receive information on "up-to-the-minute" e-file events.

Below is a library of previously sent messages. **Don't wait until they are posted here!** QuickAlerts is a **FREE**, online service that disseminates mass e-file messages, **within seconds**, to all "**subscribed**" individual and business e-file software developers, transmitters and Authorized **IRS e-file** Providers.

Don't delay--Subscribe today!

QuickAlerts Library 2011 - 2010

April 2011

- Form 941 Schema Updates
- Transmission Problems with the Electronic Management System
- Update: Transmission Problems with the Electronic Management System
- 1040 e-file (Legacy) - Schedule SE – Error Reject Code 0190

March 2011

- 94xXML Business e-file - Tax Year 2011 Updates (2011 Filing Season)
- Use the *Interactive Tax Assistant* to help answer your client's tax questions
- 1040 e-file (Legacy) - Form 8941 – Error Reject Code 0010, SEQ 0090
- BMF: Software Developers, Return Transmitters, and Authorized IRS e-file Providers/EROs - First Quarter Forms 720
- Credit to Holders of Tax Credit Bonds
- IMF & BMF: Tax Professionals – IRS Nationwide Tax Forums
- 1040 Modernized e-File (MeF) - Form 4868 schema update
- 1040 e-file (Legacy) - Form 8941 – Error Reject Code 0010
- 1040 Modernized e-File (MeF) - Form 4868 schema update
- 94xXML Business e-file - Tax Year 2011 Updates (2011 Filing Season)
- 1040 e-file (Legacy) - Form 8941 – Error Reject Code 0010, SEQ 0090
- IMF – 1040 e-file (Legacy) – Form 5405
- Update on First Time Homebuyer Credit and Tax Refunds

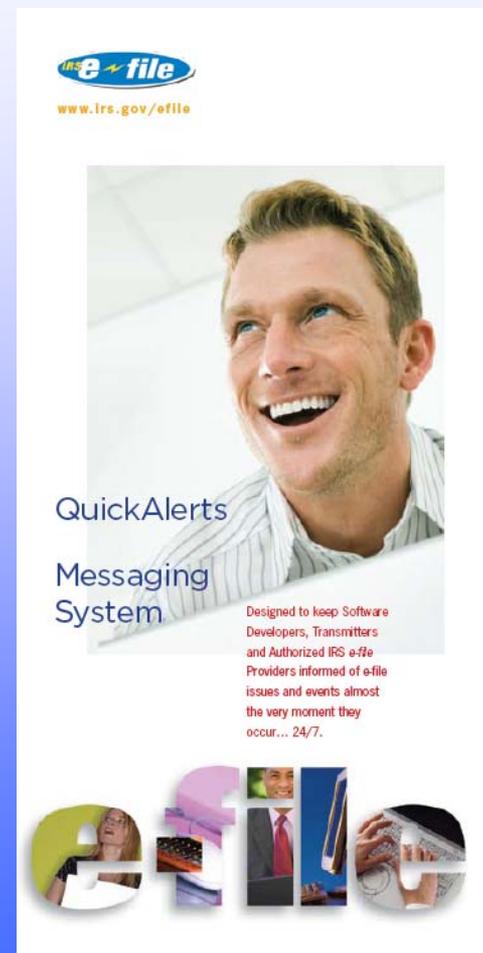


QuickAlerts Benefits

- You decide which QuickAlerts message category works for you
- The easiest way to stay abreast of e-file news and events as they happen
- Links included in different QuickAlerts messages that provide additional details of events
- Links to other e-file related areas on IRS.gov are on the QuickAlerts web page
- Fewer calls to the e-help Desk
- The Quick Alerts library allows you to retrieve messages sent over the prior 12 months
- Easy to subscribe or change your subscription settings

Publication 4003

- The QuickAlerts Brochure explains all that you need to know about the program
- Search Publication 4003 on IRS.gov to download a copy





QUESTIONS?