

Sample article for organizations to use to reach customers

Provide the following article in your communication vehicles for information about the Taxpayer Advocate Service.

The Taxpayer Advocate Service is here to help

The Taxpayer Advocate Service can be your voice at the IRS if or when needed. TAS offers free help to guide you through the often confusing process of resolving tax problems you haven't been able to solve on your own. Remember, *the worst thing you can do is nothing at all!* TAS's role is to ensure that every taxpayer is treated fairly, and that you know and understand your rights.

TAS can help if you can't resolve your problem and:

- Your problem is causing financial difficulties for you, your family or your business;
- You (or your business) are facing an immediate threat of adverse action;
- You have tried repeatedly to contact the IRS but no one has responded; or
- The IRS has not responded to you by the date promised.

If you qualify for help, TAS staff will do everything they can to get your problem resolved. You will be assigned to one advocate who will be with you at every turn. TAS has offices in every state, the District of Columbia and Puerto Rico. Although TAS is independent within the IRS, its advocates know how to work with IRS to get your tax problems solved. TAS services are always free.

As a taxpayer, you have rights. Reading through the [TAS tax toolkit](#) on the IRS webpage can help you understand these rights.

If you think TAS might be able to help you, call your local advocate at the number listed in your phone book or check the web page at www.irs.gov/advocate. Their toll-free number is 877-777-4778.

TAS also handles large-scale or systemic problems that affect many taxpayers. If you know of one of these broad issues, please report it to TAS through the Systemic Advocacy Management System online at www.irs.gov/advocate.

NOTE TO EDITOR: *These additional links may be helpful to readers.*

- [Map of Taxpayer Advocate Service offices by state](#)
- [Information about Low Income Taxpayer Clinics](#)
- [TAS YouTube channel](#)
- [TAS on Facebook](#)
- [TAS on twitter](#)