

## Sample article for organizations to use to reach customers (302 word count)

*Post the following article on your websites and/or use in other communication vehicles to help your customers find out the status of their federal tax refund.*

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### Two easy ways to check the status of your federal tax refund

You don't need to wait in line or on the phone to check on the status of your federal tax refund. The quickest and best way to get information about your refund is through the IRS' [Where's My Refund?](#) online tool and the [IRS2Go phone app](#).

Generally, information about refund status is available about three days after the IRS acknowledges receipt of your e-filed return or four weeks after you mailed a paper return.

With ***Where's My Refund?*** you can check your refund status online anytime from anywhere. It's available 24 hours a day, seven days a week, worldwide by visiting [www.irs.gov](http://www.irs.gov). Taxpayers can securely access their personal refund information by entering their Social Security number, filing status and the exact amount of their refund. These shared secrets, known only to you and the IRS, verify you are the person authorized to access the account.

IRS2Go is a smartphone application that lets you interact with the IRS — including getting your refund status — using your mobile device. Simply enter your Social Security number, which will be masked and encrypted for security purposes, then select your filing status and enter the amount of your anticipated refund from your 2010 tax return.

Following technology improvements, the IRS will issue refunds to more taxpayers in as few as 10 days this year for those who e-file and select direct deposit. Overall, the IRS issues the vast majority (more than 9 out of 10) of all refunds — whether filed electronically or on paper — in 21 days or less.

Keep in mind that many variables can affect the speed of a tax refund. To balance taxpayer service, quick refunds and tax compliance, the IRS must review refunds to prevent fraudulent and erroneous refunds. These critical reviews can add time to refund processing, even for some legitimate tax returns.

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**NOTE TO EDITOR:** Below are links to more information to help your readers check the status of their refunds:

#### YouTube Videos:

[When will I get my Refund?](#) - Find out what could possibly delay your refund.

Where's My Refund? [English](#) | [Spanish](#) | [ASL](#)

How to Check Your Refund on IRS2Go: [English](#) / [ASL](#)

[¿Dónde está mi reembolso?](#) – Spanish version of the ***Where's My Refund?*** online tool

[When Can I Expect My Refund?](#) – Fact sheet outlining when people can expect their refunds