



QuickAlerts Messaging System

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What is QuickAlerts

- A free subscription messaging system for Authorized *IRS e-file* providers
- An important communication tool that allows IRS business units to quickly and efficiently provide important e-file information to all subscribers



QuickAlerts Program Transition

- QuickAlerts transitioned from the Legacy provider (Envoy/QWEST), to the current provider (GovDelivery) in June 2009
- Why? To save money and to create a system that would make the subscription process easier



Why is QuickAlerts Needed

- To quickly communicate or relay information that impacts a specific audience, such as:
 - Processing delays
 - Information on filing season developments
 - Updates to tax laws affecting e-file and
 - other important messages that affect Authorized *IRS e-file* Providers
- Minimize the number of calls being placed to the e-help Desk – specifically during the filing season



Who Sends QuickAlerts

- IRS Employees in business units who have knowledge of programs and events that impact *IRS e-file*
 - Electronic Tax Administration
 - Electronic Products and Services Support
 - Modernized e-File
 - National Public Liaison
 - Small Business/Self Employed business units with industry relationships



Who should receive QuickAlerts

- **External Customers**
(Authorized *IRS e-file* Providers)
 - Software Developers
 - Transmitters
 - Intermediate Service Providers
 - Reporting Agents
 - ERO's
 - Online Providers



Who should receive QuickAlerts

- **Internal Customers** (IRS Business Units)
 - Headquarters staff
 - EMS site staff
 - E-help Desk staff
 - Any Business Unit responsible for promoting and supporting *IRS e-file*



Message Categories

- Alert Messages – Communications from Service Centers and Computing Centers
- General IRS e-file and Service Center Messages
- General Notifications, i.e., upcoming seminars, tax forums



QuickAlerts Policy

- Messages must pertain to the *IRS e-file* program and fall within the 3 message categories
- QuickAlerts messages are created by *and* are subject to the discretion of the IRS “business unit” subject matter experts
- Generally, all newsworthy events, actions and incidents that affect e-file operations will have a QuickAlerts sent



Subscribing to QuickAlerts

- It's easier than ever. Here's all you need
 - Internet connection
 - Email address
- EFIN's or ETIN's are no longer required (as of June 2009)



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2. [Form W-9](#)
3. [Form 1040-X](#)
4. [2010 Form W-4](#)
5. [Form 1040](#)

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You Can Still Free File

Extension filers can use Free File to file returns through Oct. 15.

E-File through October 15

There are several options available for filing your tax return online.

Don't Wait for Your Refund

Change your withholding rate to receive it throughout the year.

Affordable Care Act Tax Provisions

Law expands health coverage for children under 27, encourages small businesses to cover employees.

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Energy, education, new vehicle and homebuyer credits available to help save you money.

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Got a Postcard from the IRS?

Small businesses and tax-exempts may get a new health care credit. Can you?

Newsroom

New Subscribers should go to www.irs.gov and select the "newsroom" link

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Latest News

[Recent Legislation Offers Special Tax Incentives for Small Businesses to Provide Health Care, Hire New Workers](#)

IR-2010-69, May 28, 2010 — Recently enacted federal legislation includes tax-saving opportunities for small businesses.

[Prepared Remarks of IRS Commissioner Douglas H. Shulman Before the American Payroll Association and the American Accounts Payable Association](#)

IR-2010-68, May 27, 2010 — Read the commissioner's speech before the American Payroll Association and American Accounts Payable Association's 28th Annual Congress.

[IRS Advisory Committee on Tax Exempt and Government Entities To Submit Recommendations at June Meeting](#)

IR-2010-67, May 27, 2010 — The IRS's Advisory Committee on Tax Exempt and Government Entities (ACT) will hold a public meeting on June 9 and submit its latest round of recommendations.

[IRS Seeking Applications for Volunteer Tax Assistance Program Grants](#)

IR-2010-66, May 26, 2010 — The IRS will soon begin accepting applications for the Tax Counseling for the Elderly (TCE) and Volunteer Income Tax Assistance (VITA) grant programs, which will allow some organizations to apply for annual funding for up to three years.

[Interest Rates Remain the Same For the Third Quarter of 2010](#)

IR-2010-65, May 20, 2010 — The IRS announced that interest rates for the calendar quarter beginning July 1, 2010, will remain the same.

[Tax Season 2010](#)

News releases, fact sheets, YouTube and more.

[Return Preparer Compliance and Enforcement: Information Center](#)

The IRS has undertaken several initiatives to reach tax return preparers with educational materials.

[FY 2009 Enforcement Results](#)

The IRS FY 2009 Enforcement and Service Results detail the agency's audit, collection and taxpayer service efforts.

[Tax Benefits for Education: Information Center](#)

There is a variety of tax breaks available to assist with the expense of higher education.

[Tax Relief in Disaster Situations](#)

Find information on the most recent tax relief provisions for taxpayers affected by disaster situations.

Select the link,
"e-News Subscriptions"



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It's the free online service that is designed to keep Tax Professionals informed of e-file issues and events almost the very moment they occur... 24/7

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The SB/SE Mailing List is a nationwide list server and provides information about IRS...

[Subscribe to the FSLG Newsletter](#)

A publication of the Federal, State, & Local Governments office of the Tax Exempt and Government Entities Operating Division, this newsletter is issued periodically during the year and provides information about current developments and upcoming events of interest to government entities.

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Subscribe To Quick Alerts

QuickAlerts disseminates e-file messages, within seconds, to all subscribers and keeps Tax Professionals up to date on the events that impact e-file Transmitters, Authorized e-file Providers and e-file Software Developers through out the filing season and beyond.

What could be easier than a "one-time subscription" to receive valuable and important e-file information, continuously, until you unsubscribe?

There are three categories that provide all around e-file information which is certain to enhance your filing season. These categories are found on the Subscription Screen.

- **Alerts** – Processing delays, programming issues, changes to any filing season procedure, PATS testing changes.
- **General Notifications** – Seminars, Conferences, e-file publication changes.
- **General IRS e-file Service Center Messages** – IRS e-file program updates, general information, service center maintenance schedules, IRS e-file Help Desk phone numbers and more.

Choose the categories that suit your needs, then sit back, relax, and let the filing season news come to you thru the convenience of email. Never miss another important event. Be informed of what you need to know, when you need to know it.

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Internal Revenue Service (IRS) offers updates on the topics below. Subscribe by checking the boxes; unsubscribe by unchecking the boxes.

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Typical QuickAlerts



Quick Alerts for Tax Professionals

April 7, 2010

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Subject: Error Reject Code 1274 – Legacy Form 8910, Alternative Vehicle Credit

ATTN: Software Developers, Return Transmitters and Authorized IRS e-file Providers/EROs:

Error Reject Code 1274 – Form 8910

Please be advised that implementation of ERC 1274 will occur on April 8, 2010 in the 11:00 am drain.

ERC 1274 reads:

Form 8910 – Date Vehicle was Placed in Service (SEQ 0050, 0140 and 0230) must be later than 12/31/2008 and before 01/01/2010.

This revision will be reflected in the next update to the Tax Year 2009 Publication 1346.

We apologize for any inconvenience.

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If you know someone who might want to subscribe to this mailing list, please forward this message to them so they can [subscribe](#).



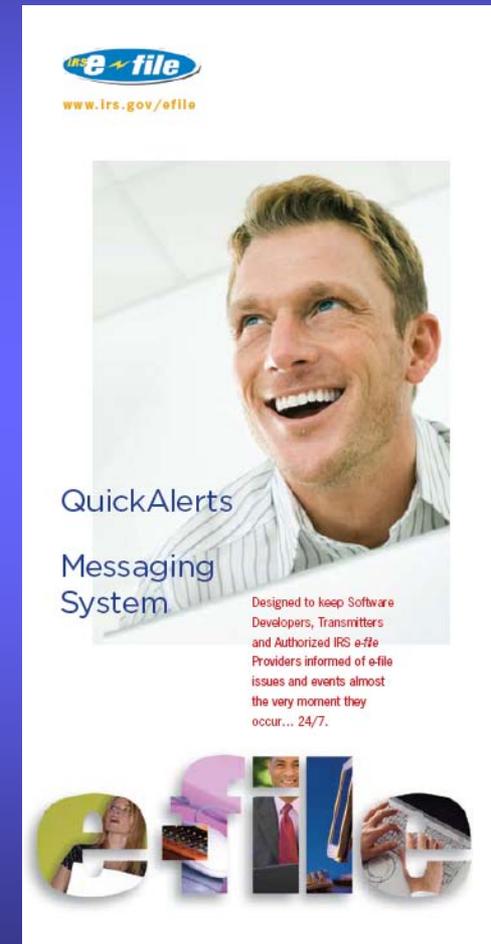
QuickAlerts Benefits

- You can decide which QuickAlerts message category works for you
- The easiest way to stay abreast of e-file news and events as they happen
- Links included in different QuickAlerts messages that provide additional details of events
- Links to other efile related areas on IRS.gov are on the QuickAlerts web page
- Fewer calls to the e-help Desk
- The Quick Alerts library allows you to retrieve messages sent over the prior 12 months
- Easy to subscribe or change your subscription settings



Publication 4003

- The QuickAlerts Brochure explains all that you need to know about the program
- Search Publication 4003 on IRS.gov to download a copy





QUESTIONS?

