

**Safeguards Technical Assistance Memorandum**  
**Preparing for Nessus Compliance Scanning**  
**(9/30/2023)**

**Introduction**

The IRS Safeguards Review Team will be using Tenable Nessus as the tool to conduct automated compliance scanning against our data sharing partners' information systems that receive, process, store, and/or transmit FTI. Nessus will be executed on a dedicated IRS scanning laptop, and in order for the automated scan to operate properly, certain configuration requirements need to be in place before the Review Team testing on-site or remote testing window begins. All changes may be reverted once the safeguards review is completed. This document is meant to provide a brief overview and instructions for preparing your organization for compliance configuration scanning. For more detailed information and instructions, please review the Nessus User Guide that is provided on the Tenable website (located [here](#)).

**Using the Safeguards Templates**

The IRS Safeguards Review Team provides a copy of the templates we use as a skeleton for the scans we run. If you decide to import these policy templates, you will need to enter credentials and upload the appropriate audit file for the Operating System you wish to scan. Due to the templates being XML and for security reasons, when a template is exported, credentials and audit files are not included.

**Virtualization and Network Preparation**

Please ensure each step below is completed prior to the Review Team's arrival.

1. (If using IRS issued scanners) Set aside an IP address for the IRS Nessus scanning laptop on a subnet that can reach all applicable servers and workstations.
2. The following types of systems (if used) will need to whitelist the scanning IP address:
  - a. HIPS/NIPS
  - b. HIDS/NIDS
3. Ensure the IP address and physical port assigned by the Agency can communicate with the Virtual Switch (vSwitch) containing the applicable Windows server or workstation.

**Note:** If a virtual firewall is used, ensure communications over SMB/WMI (Ports 135, 139, 445) for Windows Systems and SSH (Port 22) for \*NIX are allowed.

**Note:** Do not use \ in the username field of Nessus (e.g – DOMAIN\JohnDoe) in any scan. Nessus will treat this as an escape character and will not authenticate.

**Note:** When a HIPS or HIDS technology is in place on the system, and the Nessus scanner is not whitelisted or is unmanaged due to being unable to talk to its central server, an error inside the Nessus plugin 21745: 'Authentication Failure - Local Checks Not Run' could fire when scanning Windows systems: **It was not possible to log into the remote host via SMB (protocol failed).**

Ensure the scanner is whitelisted and if it is unmanaged (such as in a DMZ, and can't talk to the central HIPS management server), may need to be uninstalled temporarily.

## System Preparation

*Note – See the Nessus User Guide provided on the Tenable website. The link is embedded in this document's Introduction Section.*

### **Windows 10\* / 11, Windows 2012(R2), Windows 2016, Windows 2019, Windows 2022**

For Windows systems, please ensure each step below is completed prior to the Review Team's arrival. For each step, see the referenced Appendix.

1. Scanning Account must be a Domain Account with Local Administrator privileges. ([Appendix 1](#))
2. Windows Firewall Settings for Nessus Scanning. ([Appendix 2](#))
3. Enabling Services required for Nessus - Services. ([Appendix 3](#))
4. Enabling Services required for Nessus – Network Card. ([Appendix 4](#))
5. Local Accounts - Concessions for User Account Control (UAC) ([Appendix 5](#))

**Note** - As of 9/30/2022 package the Safeguards program has multiple Windows 10 audit files and SCSEM tabs to match various builds (e.g. 20H2, 21H1/21H2/22H2). All other supported Windows 10 builds should use the generic / all others audit file.

### **(\*NIX) systems (Linux, Unix flavors)**

**NOTE:** DB2 requires both an OS and Database level scan for full results.

1. Ensure the proper switch user (su) and sudo capabilities are in place ([Appendix 6](#))

### **Database systems (SQL Server, DB2, Oracle, MySQL)**

1. Ensure the account used has SA or SYSDBA equivalent permissions ([Appendix 7](#))

### **Networking Devices (Cisco ASA, Cisco IOS, CheckPoint, FortiOS, and Palo Alto)**

1. Ensure the Cisco account used has proper permissions ([Appendix 8](#))
2. Ensure the Palo Alto / CheckPoint account has proper permissions ([Appendix 11](#))

### **Hypervisors (VMware ESXi)**

1. Ensure the VMware accounts to access the SOAP API are configured properly ([Appendix 9](#))

## Web Server

1. Web Server Requirements ([Appendix 10](#))

## Cloud (Platform and Infrastructure as a Service)

1. Cloud Service Requirements ([Appendix 12](#))

## Appendix 1: Scanning Account must be a Domain or Local Administrator

### Configuring a Local Account

Nessus compliance scanning operation requires the use of an Administrator account to be able to evaluate a system configuration. It is recommended that a new test account be created with administrator privilege to all of the endpoints that it needs to reach. If all servers and workstations are connected to the domain controller, we recommend that a dedicated local admin account that has access to all end points needed for testing be created for in order to more easily identify Nessus traffic and activities. Once all testing activity completes, the admin account should be removed or disabled. To configure a stand-alone Windows systems with credentials to be used that is not part of a domain, simply create a unique account as an administrator. Refer to respective operating system manual for instructions on creating a local account.

Once the local account has been created, please ensure that the authentication mode for the Windows target is set to Classic:

### Configure a Domain Account for Authenticated Scanning

To create a domain account for remote host-based auditing of a Windows server, the server must first be a supported version of Windows and be part of a domain.

Create a Security Group called Nessus Local Access

1. Log in to a Domain Controller and open **Active Directory Users and Computers**.
2. To create a security group, select **Action > New > Group**.
3. Name the group **Nessus Local Access**. Set **Scope** to **Global** and **Type** to **Security**.
4. Add the account you will use to perform Nessus Windows Authenticated Scans to the Nessus Local Access group.

Create Group Policy called Local Admin GPO

1. Open the Group Policy Management Console.
2. Right-click **Group Policy Objects** and select **New**.
3. Type the name of the policy **Nessus Scan GPO**.

Add the Nessus Local Access group to the Nessus Scan GPO

1. Right-click **Nessus Scan GPO Policy**, then select **Edit**.
2. Expand **Computer configuration > Policies > Windows Settings > Security Settings > Restricted Groups**.
3. In the left navigation bar on **Restricted Groups**, right-click and select **Add Group**.
4. In the **Add Group** dialog box, select **browse** and enter **Nessus Local Access**.
5. Select **Check Names**.
6. Select **OK** twice to close the dialog box.
7. Select **Add** under **This group is a member of:**
8. Add the **Administrators** Group.
9. Select **OK** twice.

Nessus uses Server Message Block (SMB) and Windows Management Instrumentation (WMI). You must ensure Windows Firewall allows access to the system.

## Configure Windows Firewall Settings

Allow WMI on Windows

1. Right-click **Nessus Scan GPO Policy**, then select **Edit**.
2. Expand **Computer configuration > Policies > Windows Settings > Security Settings > Windows Firewall with Advanced Security > Windows Firewall with Advanced Security > Inbound Rules**.
3. Right-click in the working area and choose **New Rule...**
4. Choose the **Predefined** option, and select **Windows Management Instrumentation (WMI)** from the drop-down box.
5. Select **Next**.
6. Select the check boxes for:

- Windows Management Instrumentation (ASync-In)
- Windows Management Instrumentation (WMI-In)
- Windows Management Instrumentation (DCOM-In)

7. Select **Next**.

8. Select **Finish**.

**Tip:** Later, you can edit the predefined rule created and limit the connection to the ports by IP Address and Domain User to reduce any risk for abuse of WMI.

Link the GPO

1. In Group policy management console, right-click the domain or the OU and select **Link an Existing GPO**.
2. Select the Nessus Scan GPO.

Enabling File and Printer Sharing via Windows Firewall

1. Under **Windows Firewall > Windows Firewall Settings**, enable **File and Printer Sharing**.
2. Using the gpedit.msc tool (via the Run prompt), invoke the Group Policy Object Editor. Navigate to **Local Computer Policy > Administrative Templates > Network > Network Connections > Windows Firewall > Standard Profile > Windows Firewall : Allow inbound file and printer exception**, and enable it.
3. While in the Group Policy Object Editor, navigate to **Local Computer Policy > Administrative Templates > Network > Network Connections > Prohibit use of Internet connection firewall on your DNS domain** and ensure it is set to either **Disabled** or **Not Configured**.
4. The **Remote Registry** service must be enabled (it is disabled by default). It can be enabled manually for continuing audits, either by an administrator or by Nessus. Using plugin IDs 42897 and 42898, Nessus can enable the service just for the duration of the scan.

**Note:** Enabling this option configures Nessus to attempt to start the remote registry service prior to starting the scan.

The Windows credentials provided in the Nessus scan policy must have administrative permissions to start the Remote Registry service on the host being scanned.

**Configuring on Local System:**

1. Navigate to the Control Panel, click Security and then click Windows Firewall.
2. Click Change Settings and then click the Exceptions tab.
3. In the Exceptions window, select the check box for Windows Management Instrumentation (WMI) to enable WMI traffic through the firewall.

- a. If there are sub-options such as (ASync-In, WMI-In, DCOM-In) – please check each item.
4. Allow File and Print Sharing (Spooler Service).

### **Appendix 3: Enabling Services required for Nessus - Services**

Remote Registry and Windows Management Instrumentation (WMI) services must be set to enabled. The admin account has the ability to stop and start the service but cannot do so if the service is disabled:

1. Navigate to the Windows Services menu by going to Start -> Run and type “services.msc”. In newer versions of Windows, type “services.msc” in the search bar inside the Start Menu.
2. Inside the Services program, navigate to Remote Registry. Right click Remote Registry and click Properties.
3. Ensure the Startup Type is set to Automatic and the service is currently “Started”.
4. Inside the Services program, navigate to Windows Management Instrumentation. Right click Windows Management Instrumentation and click Properties.
5. Ensure the Startup Type is set to Automatic and the service is currently “Started”.

## Appendix 4: Enabling Services required for Nessus – Network Card

File and Print Sharing service must be active:

1. Navigate to the Windows Control Panel menu by going to Start -> Control Panel.
2. Inside the Control Panel, navigate to Network (may be called Network and Sharing Center).
3. Find the Network Interface Card (NIC) adapter that is used by the server by clicking on *Change Adapter Settings*.
4. Right Click the NIC that is used by the server and click on Properties.  
Note: If there are multiple NICs, do this step onward for each NIC.
5. Under “This connection uses the following items” window, ensure File and Print Sharing is enabled.

## Appendix 5: Local Accounts - Concessions for User Account Control (UAC)

Nessus uses privileged shares to login and communicate with the remote server. Depending on environmental configurations, UAC may prevent privileged functions performed over the network. In the event UAC is causing the scans to fail, temporary concessions are not recommended but can be made (note - All concessions should be reverted back to original state once testing is complete). The following items can be taken into consideration in order to facilitate success scanning of devices:

- 1) Attempt to temporarily allow local account authorization using the LocalAccountTokenFilterPolicy by editing the Registry
  - a. Click Start, type regedit in the Start Search box, and then click regedit.exe in the Programs list.
  - b. Locate and then click the following registry subkey:  
HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\policies\system
  - c. On the Edit menu, point to New, and then click DWORD Value.
  - d. Type LocalAccountTokenFilterPolicy for the name of the DWORD, and then press ENTER.
  - e. Right-click LocalAccountTokenFilterPolicy, and then click Modify.
  - f. In the Value data box, type 1, and then click OK.
  - g. Exit Registry Editor.
  
- 2) Enable the built-in Local Administrator account (RID 500) and change its password for use for the scan. The built-in "Administrator" account should be able to bunker bust through UAC. Note, this account may have been renamed.
  
- 3) Disable Windows UAC.
  - i. Open User Account Control Settings by clicking the Start button Picture of the Start button, and then clicking Control Panel. In the search box, type uac, and then click Change User Account Control settings.
  - ii. To turn off UAC, move the slider to the Never notify position, and then click OK. If you're prompted for an administrator password or confirmation, type the password or provide confirmation.
  - iii. The computer will require a restart for UAC to be turned off. Notify the scanning administrator if a system reboot is not possible.

## Appendix 6: Ensure Root equivalency is achieved (Nessus can read all configuration files)

Nessus uses SSH to connect to the target system to complete its credentialed scans. The user must have the ability to run any command on the system or escalate to root. On \*NIX systems, this is known as “root” privileges.

By default, Nessus will use port 22 for Secure Shell connectivity. However, if you are using a non-standard port for Secure Shell, please advise the Scanning Administrator. Some environments prohibit administrative (root) logins from any network location and only allow administrative logins from the console. Nessus supports privilege elevation for environments where systems are configured with this restriction.

For AIX, scans may need to be ran as root to assess over the network. Nessus runs many checks that require access to the LSSEC command – access to this command is needed.

Nessus supports many privilege elevation methods. The options for Safeguards reviews are:

- 1) Sudo privilege elevation: Nessus logs into an account that has administrative sudo privileges. Using the sudo privileges, each command is prepended with the sudo command.
  - a. Sudo account should be root to achieve root equivalency.
  
- 2) Su+sudo privilege elevation: combines the su and sudo functions. Nessus logs into one account, then switches to another account using su, and from that account the sudo command is issued for testing.
  - a. If using su+sudo, you will need to make the following changes to the /etc/sudoers file
    - i. Defaults: {NessusUserID} !requiretty
    - ii. {NessusUserID} ALL=(ALL) ALL

For more information on achieving proper sudo, please visit <https://www.tenable.com/blog/nessus-spotlight-susudo-feature>

NOTE: The usual suspect for incomplete scans is Nessus not having access to certain configuration files within /etc/, specifically the **"The file /etc/ssh/sshd\_config" could not be found** error within the compliance output of the plugins. This file exists on most \*NIX operating systems, but Nessus cannot read it. Proper root equivalency will ensure this file is read. If this file has been moved, be sure to mention it the scanning Administrator.

## Appendix 7: Ensure the Database account used has SA equivalent permissions

Tenable recommends running a database compliance scan with a user having the following privileges:

- SYSDBA privileges for Oracle (**sys equivalency is needed to read the password table**)
- “sa” or an account with **sysadmin server role** for MS-SQL
- SYSDBA or an account with SYSDBA privileges for DB2
- An account with global select privileges for MySQL
  - o Example query - GRANT SELECT ON . TO 'scan\_user'@'host';
- 

These privilege levels ensure completeness of the report as some system or hidden tables and parameters can only be accessed by an account with such privileges. Note that for Oracle, in most cases a user assigned the DBA role will perform most of the checks in Tenable audits, but some checks may report errors because of insufficient access privileges. This same argument is applicable to other databases as well; a lesser privilege account could be used for database auditing but the downside is a complete report cannot be ensured. We ask for a sys equivalent account in order to read the password fields, to test for default passwords.

**NOTE:** DB2v10 for Windows requires PowerShell for the read-only commands to execute properly

**NOTE:** For Oracle databases that utilize Oracle in-flight encryption, one of the following four ciphers must be enabled while on-site in order to scan with Nessus. Not listed are variants of DES and 3DES which Nessus does not support.

```
SQLNET.ENCRYPTION_TYPES_SERVER = (AES256,RC4_256,AES192,AES128)
```

```
SQLNET.ENCRYPTION_TYPES_CLIENT = (AES256,RC4_256,AES192,AES128)
```

If the Office of Safeguards cannot perform a successful scan of a target system within the scope of the review, it will be left up to the discretion of the onsite Safeguards Review Chief to consider the system as a critical finding in the Safeguards Review Report.

## Appendix 8: Ensure the Cisco ASA or IOS account has proper permissions

Tenable recommends running a Cisco Network device compliance scan with a user having the following privileges:

- SSH access with administrator equivalent access (level 15 or enable secret)

Cisco IOS compliance checks typically require the “enable” password to perform a full compliance audit of the system configuration. This is because Nessus is auditing the output of the “show config” command, available only to a privileged user. If the Nessus user being used for the audit already has “enable” privileges, the “enable” password is not required.

Nessus can run two types of scans against Cisco ASA or IOS devices:

- 1) **Online** – Nessus will login via SSH and query the configuration of the ASA or IOS device across the network.
- 2) **Offline** – Nessus can take a provided configuration file (**show running-config all**) and run the scan against the configuration uploaded to the Nessus scanner. No network traffic will be generated and the scan will be removed prior to leaving the State. To protect sensitive data, please XXXXX items such as passwords or SNMP strings when providing the configuration.

## Appendix 9: Ensure the VMware account has Administrative access to the SOAP API

Tenable recommends running an ESX scan (ESXi and vCenter) compliance scan with a user having the following privileges:

- Administrative access to the ESXi Server.
- Administrative access to vCenter (not required).

Note that by default, local ESXi users are limited to “Read-only” roles. Using such an account will result in a 21745 error. Either an administrative account or one with “Global” -> “Settings” permission must be used to facilitate this audit.

Credentials for the VMware ESX SOAP API must be supplied when creating a new policy for a complete audit. If Vcenter is utilized, VMware Vcenter SOAP API can be used along with VMware ESX SOAP API credentials. When Vcenter is installed, using both sets of credentials is recommended for the highest possibility of scan results.

**NOTE:** If Lockdown Mode is enabled, concessions (either disable or add to the Exception Users List) must be made in order to allow connectivity to the ESXi host and the SOAP API HTTP Calls (Ports 80 and/or 443) must be allowed from/to the scanner.

You can add users to the Exception Users list from the vSphere Client on a temporary basis. These users do not lose their permissions when the host enters lockdown mode. It makes sense to add service accounts such as a backup agent to the Exception Users list.

Exception users do not lose their privileges when the host enters lockdown mode. Usually these accounts represent third-party solutions and external applications that need to continue to function in lockdown mode.

Note: The Exception Users list is meant for service accounts that perform very specific tasks, and not for administrators. Adding administrator users to the Exception Users list defeats the purpose of lockdown mode.

Exception users are host local users or Active Directory users with privileges defined locally for the ESXi host. They are not members of an Active Directory group and are not vCenter Server users. These users are allowed to perform operations on the host based on their privileges. That means, for example, that a read-only user cannot disable lockdown mode on a host. Any user that is added for the purposes of testing should be accounted for (disabled or removed) upon completion of the testing window. Please follow the provisions outlined in your agency’s change management process.

### Procedure

1. Browse to the host in the vSphere Client inventory.

2. Click Configure.
3. Under System, select Security Profile.
4. In the Lockdown Mode panel, click Edit.
5. Click Exception Users and click the Add User icon to add exception users.

**NOTE:** Checks for VMware have been made manual that require PowerCLI. These questions will be assessed with the Administrator and not with Nessus. PowerCLI is required for the manual assessment. Logging into the ESXi instance is required.

**NOTE:** The default ports for ESXi and Vcenter are 443. Sometimes port 9443 may need to be used to scan VCenter.

## **Appendix 10: Web Server / Tomcat Requirements**

The IRS Safeguards team supports Nessus scans of IIS 8, 8.5 and 10 as well as Apache 2.4, and Tomcat on Linux and Unix platforms only.

For IIS, upload the appropriate audit file under “Custom Windows Audit File”. For Apache 2.4 on Linux platforms, upload the Apache 2.4 audit file under “Custom Unix Audit File” section.

Web Scans require the same permissions as host operating system scan (See Appendices 1-5 for Windows and Appendix 6 for Linux systems).

Apache and Tomcat Scans will be run as a Unix Scan (upload file as a custom Unix File) and using the same top level scans that were used for the host OS (e.g. Root, Sudo, Dzdo, etc.).

## **Appendix 11: Palo Alto Requirements**

The IRS Safeguards team supports Nessus scans of Palo Alto versions 8-10.x.

In order to successfully run a Nessus scan, top level credentials for the PanOS Web interface will be needed and SNMP will need to be enabled, and the port that PanOS is running on will need to be provided.

## **Appendix 12: Cloud (AWS, Azure, Google) Requirements**

The IRS Safeguards team supports Nessus compliance configuration scans of cloud platforms such as Amazon Web Services (AWS), Microsoft Azure, and Google Foundations.

In order to successfully run a Nessus scan, top level read only credentials (Key or username and password for authentication) for the administrative interface will be needed, HTTPS enabled, and the URL/port of the interface.