IRM PROCEDURAL UPDATE

DATE: 10/18/2019

NUMBER: wi-21-1019-1131

SUBJECT: TACs Co-Located in Social Security Administration (SSA) Offices

AFFECTED IRM(s)/SUBSECTION(s): 21.3.4.2.4.6.6.2

CHANGE(s):

IRM 21.3.4.2.4.6.6.2 TACs Co-located in Social Security Administration (SSA) Offices deleted Mt. Vernon, IL TAC in (1) and deleted TPP issues from list of unavailable services in (2)

1. There are five TAC locations that have temporarily been moved from their original location to a local SSA office. These locations are:
   o Presque Isle, ME
   o Norwich (New London), CT
   o Danville, VA
   o North Platte, NE
   o Mansfield, OH

2. All contacts at these co-located TACs require an appointment regardless of the reason. No walk-in service is available.
   a. Services are limited.
   b. No cash is accepted.
   c. No OPI service for a language interpreter is available.
   d. No ITIN authentication service.