

## IRM PROCEDURAL UPDATE

**DATE: 10/18/2019**

**NUMBER: wi-21-1019-1131**

**SUBJECT: TACs Co-Located in Social Security Administration (SSA) Offices**

**AFFECTED IRM(s)/SUBSECTION(s): 21.3.4.2.4.6.6.2**

**CHANGE(s):**

**IRM 21.3.4.2.4.6.6.2 TACs Co-located in Social Security Administration (SSA) Offices deleted Mt. Vernon, IL TAC in (1) and deleted TPP issues from list of unavailable services in (2)**

1. There are five TAC locations that have temporarily been moved from their original location to a local SSA office. These locations are:
  - o Presque Isle, ME
  - o Norwich (New London), CT
  - o Danville, VA
  - o North Platte, NE
  - o Mansfield, OH
2. **All** contacts at these co-located TACs require an appointment regardless of the reason. No walk-in service is available.
  - a. Services are limited.
  - b. No cash is accepted.
  - c. No OPI service for a language interpreter is available.
  - d. No ITIN authentication service.