

IRM PROCEDURAL UPDATE

DATE: 02/06/2024

NUMBER: wi-03-0224-0219

SUBJECT: Processing and Routing

AFFECTED IRM(s)/SUBSECTION(s): 3.11.6

CHANGE(s):

IRM 3.11.6.5.1(1) and (3), Transaction Code (TC) 150 Research (No TC 150) - Removed reference to deleted instruction from paragraph 1. Added suspense instruction to paragraph 3.

(1) All amended claims require a posted TC 150, unless specifically instructed. Specific instructions to route a case without a posted TC 150 take priority. Research IDRS using the primary taxpayer's TIN to locate a TC 150 for the tax period indicated on the return. Researching for a TC 150 includes researching both the valid and invalid sides of Master File. To research the invalid side, input an asterisk after the TIN.

Note: It might be necessary to research different tax years if the information on the return or the data on IDRS support a different tax period.

If ...	And ...	Then ...
Researching the primary taxpayer's TIN	A TC 150 wasn't found under the primary taxpayer's TIN	Research CC TRDBV for tax data. If the tax data is present or is pending (must be present on primary taxpayer for MFS (FS 3)) suspend the case for 60 days from the received date and monitor for the TC 150 to post. Don't consider REJECTED, DELETED OR VOIDED on CC TRDBV as tax data. Note: A Form 4868, Application for Automatic Extension of Time to File U.S. Individual Income Tax Return, won't post as a TC 150, and should be considered tax data. Exception: If you find master file information on CC TRDBV, but there's not information posted on MFT 30 research CC IMFOLI to see if information has posted to MFT 32 and if present, treat the case as identity theft.

		See IRM 3.11.6.7.9, Identity Theft (IDT) Screening.
Researching the primary taxpayer's TIN	A TC 150 wasn't found under the primary taxpayer's TIN	Look through the entire return for a different TIN for the primary taxpayer, including taxpayer's explanation. If a different TIN is found, research for a TC 150 using the discovered TIN.
A TC 594 is present	The case is a married filing joint return	Research for a TC 150 using the cross-reference TIN.
A TC 594 is present	The case isn't a married filing joint return	Research for a TC 150 using the cross-reference TIN.
The case is a married filing joint return	A TC 150 hasn't been found	Research for a TC 150 using the secondary taxpayer's TIN.
There are dependents present on the return	A TC 150 hasn't been found	Research the dependent(s) TIN using CC DDBKD or CC DUPED for different primary TIN.
There are dependents present on the return	A different TIN wasn't found for the primary taxpayer and the case is a married filing joint return	Research the dependent(s) TIN using CC DDBKD or CC DUPED for different secondary TIN.
A TIN for the primary taxpayer, or secondary taxpayer if applicable, hasn't been found	A TC 150 hasn't been found	<p>Use IAT Name Search Tool to locate a different TIN. It may be necessary to use multiple name combinations in order to locate a different TIN. If research shows the TC 150 for the primary or secondary taxpayer was filed under a different TIN:</p> <ul style="list-style-type: none"> - Update the CII case data to reflect the taxpayer with the TC 150 present. - Input a TC 971 AC 120. - Send the case to AM. <p>Exception: When the secondary taxpayer is changing from FS 2, don't update the TIN.</p>
A different TIN hasn't been located	A TC 150 isn't present	Research ERS inventory. See paragraph 4 below.

(2) If a TC 150 is present, follow the table.

If ...	Then ...
The posted date is all zeros or blank and the return was received before cycle 21	Suspend the case using the "No TC 150 Posting Date" activity in the suspense menu.
The posted date is all zeros or blank and the return was received in cycle 21 or later	Suspend the case using the "No TC 150 Posting Date Received in Cycle 21 or Later" activity in the suspense menu.
The TC 150 is showing as an unpostable (Unnn 150)	See IRM 3.11.6.7.5, Taxpayer Protection Program (TPP) Screening, to determine if the case must be sent to AM. If it doesn't, suspend the case using the "Unnn TC 150" activity in the suspense menu.
The TC 150 is showing as a corrected unpostable (CU 150)	Suspend the case using the "CU TC 150" activity in the suspense menu.
The TC 150 is showing as a pending transaction (PN 150)	Suspend the case using the "PN TC 150" activity in the suspense menu.
The TC 150 is showing as rejected (RJ 150)	See paragraph 4 below for ERS research. If the case isn't in ERS, send to AM.
None of the above apply	Continue processing.

Note: If the TC 150 hasn't posted after the suspense period, send to AM

(3) If a TC 150 isn't present, follow the table.

If ...	Then ...
A TC 971 AC 124 is present	See IRM 3.11.6.7.5, Taxpayer Protection Program (TPP) Screening.
Form 4684 is present or the taxpayer indicates the case is a disaster claim	See IRM 3.11.6.16.2, Processing a Disaster Claim.
A TC 971 AC 506, 522, or 524 is present on CC ENMOD	See IRM 3.11.6.7.9, Identity Theft (IDT) Screening.
<ul style="list-style-type: none"> A TC 971 AC 111 is present on CC IMFOLT or CC TXMODA CC IMFOLI indicates the return is on MFT 32 Form 14039 is attached or mentioned or the taxpayer indicates identity theft 	See IRM 3.11.6.7.9, Identity Theft (IDT) Screening.
The case is for a Statute year	See IRM 3.11.6.7.10, Statute Review Screening.
None of the boxes above apply	Suspend the case per IRM 3.11.6.2.1, Processing Time Frames and Suspense Time Frames, and IRM 3.11.6.2.1.1, 1040-X Suspense Activity Codes.

IRM 3.11.6.7.7, Disaster Claim Screening - The subsection has been revised to ensure consistent identification of disaster claims.

(1) Taxpayers who are affected by a Presidentially declared disaster area will have a -O freeze (TC 971 action code 087) or -S freeze (TC 971 AC 688) on the module.

(2) Taxpayers no longer self-identify for disaster relief by writing a disaster designation in red at the top of their tax return. When the IRS decides to extend tax relief to taxpayers affected by a disaster, a notice is issued to the public outlining the relief that is being granted. The notice advises those taxpayers who reside outside the declared area but whose records, principal place of business, or accountant were inside the declared area to call the Disaster Hotline to self-identify. See IRM 21.5.6.4.30, -O Freeze, and IRM 21.5.6.4.37, -S Freeze, for additional information.

(3) The Disaster Tax Relief Airport and Airway Extension Act of 2017, the Tax Cuts and Jobs Act (TCJA), the Bipartisan Budget Act of 2018, and the Further Consolidated Appropriations Act, 2020 provide special rules for some qualified disaster losses.

- The \$100 limitation per casualty increased to \$500
- The 10 percent of AGI limit doesn't apply
- The standard deduction is increased by the net qualified disaster loss

(4) Apply the special rules for qualified disaster losses to:

- A major disaster declared by the President under section 401 of the Stafford Act in 2016
- Hurricane Harvey or Tropical Storm Harvey after August 22, 2017
- Hurricane Irma after September 3, 2017
- Hurricane Maria after September 15, 2017
- The California wildfires after October 7, 2017, and before February 1, 2018
- A major disaster that was declared by the President under section 401 of the Stafford Act and that occurred in 2018 and before December 21, 2019, and continued no later than January 19, 2020 (except those attributable to the California wildfires in January 2018 that received prior relief).
- A qualified disaster loss also includes an individual's casualty or theft of personal-use property that is attributable to a major disaster that was declared by the President during the period between January 1, 2020, and February 25, 2021. Also, this disaster must have an incident period that began on or after December 28, 2019, and on or before December 27, 2020. However, this change does not include those losses attributable to a major disaster that has been declared only by reason of COVID-19 and must have ended no later than January 26, 2021. The definition of a qualified disaster loss does not extend to any major disaster that has been declared only by reason of COVID-19 (because the incident period for COVID-19 extended beyond January 26, 2021). Thus, given that the incident period for COVID-19 generally ran from January 20, 2020 to May 11, 2023, a loss due to COVID-19 is not a qualified disaster loss.

- Hurricane Ida disaster after August 28, 2021

(5) For tax years 2018 through 2025, an individual's loss of personal-use property is deductible only if the loss is attributable to a federally declared disaster.

Exception: Personal casualty or theft loss can only be deducted to the extent of casualty gains.

(6) When instructed to send a disaster claim to AM, use category code "KATX" if the disaster claim meets the criteria listed in paragraph 3 above, and use category code "DSTR" for all other cases.

(7) If a TC 150 hasn't posted on a disaster claim, send the case to AM.

(8) Screen the case for CAT-A criteria. Refer to IRM 3.11.6.7.15, Category A (CAT-A) Criteria Screening.

(9) Taxpayers claiming a disaster loss must file Form 4684, Casualties and Thefts. The taxpayer may file a claim for the year of the disaster or may elect to claim the loss in the tax year preceding the disaster year. Correspond using Letter 324C if:

- The Form 4684 is missing
- The disaster claim is missing a signature. Suspend the return until you secure a signature only on refund returns
 - If a reply is received within 45 days, continue processing the return and input under Blocking Series 05
 - If no reply is received after 45 days, send a Letter 916C, per IRM 3.11.6.10.8, Correspondence for No Consideration of a Claim (Letter 916C and Letter 916SP). Input a TC 290 .00 to file the return
- The federally declared disaster designation isn't listed in Section A(1) of Form 4684 (for 2018 through 2025)

(10) Verify the taxpayer had a loss in a qualified disaster area via the IRS Disaster Assistance Program

If ...	Then ...
The loss is claimed for the tax year in which the disaster occurred	The return must be filed within three years of the due date of the return for the tax year in which the disaster occurred, without extensions.
The loss is claimed for the tax year preceding the tax year in which the disaster occurred	The election must be made on or before 6 months after the due date for filing your original return (without extensions) for the tax year in which the disaster occurred.
A disaster claim isn't filed within the timeframes above	Send the case to AM.
The disaster claim is timely filed	Process the claim following IRM 3.11.6.16.2, Processing a Disaster Claim.

Example: A disaster occurs in August 2020, and the loss is sustained in 2020. The taxpayer can elect to timely file the disaster loss for 2019 until October 15, 2021. Alternatively, the taxpayer could choose to file the loss for the 2020 tax year and has until April 15, 2024, to claim the loss via an amended return.

(11) Follow normal processing procedures if the return isn't a disaster claim.

IRM 3.11.6.7.10(6), Statute Review Screening - Statute clearance bypass year has been updated.

(6) Follow the procedures in the table below in cases when a TC 150 isn't present:

Exception: Due to the continued impact of COVID-19 and processing delays, SP and AM have developed procedures for IMF tax year 2020 and prior year original delinquent returns (No TC 150) to bypass AM Statute clearance and be processed as original returns. In addition, any 2020 and prior year returns previously cleared by AM Statute won't be returned by SP to AM for clearance again if the 90-day statute stamp has expired. If a tax return is later considered a barred assessment due to this process change, the barred case won't be charged to SP or AM. The barred case is considered systemic and reported on the quarterly barred statute report under the responsible area "N/A".

If ...	And ...	Then ...
Statute year Form 1040	There's no Form 1040-X attached.	<ol style="list-style-type: none"> 1. Input a TC 971/014. 2. Suspend the case to Statute per IRM 3.11.6.9.1, MEFP Reassignment and Reroute Guide, or IRM 3.11.6.9.2, MEFS Reassignment and Reroute Guide, as appropriate. <p>Exception: If the return is stamped "Statute Cleared" or "No Statute Issue(s)" send to Batching.</p>
Statute year Form 1040-X	There's an original Form 1040 or an "As Amended" Form 1040 is attached	<ol style="list-style-type: none"> 1. Follow the procedures in IRM 3.11.6.5.2, Form 1040 Attached to Form 1040-X, paragraph (5) except suspend the case to Statute Unit for clearance. 2. Input a TC 971 AC 014. 3. Suspend the case to Statute per IRM 3.11.6.9.1, MEFP Reassignment and Reroute Guide, or IRM 3.11.6.9.2, MEFS Reassignment and Reroute Guide, as appropriate. <p>Exception: If the return is stamped "Statute Cleared" or "No Statute Issue(s)", then send to Batching. When routing a no TC 150 case to Batching and there's an E- freeze on the account, input a TC 971 AC 002 to indicate the amended</p>

		<p>return is being reprocessed as the original (to post as TC 150). The TC 971 AC 002 releases the E–freeze. When inputting the TC 971 AC 002 take the following action:</p> <ul style="list-style-type: none"> • In the "TRANS-DT" field, input the TC 976/977 date associated with the case you're processing as the transaction date. • In the "XREF-TIN" field, input the TIN of the primary taxpayer. <p>Note: If the cross-reference TIN is the same as the account TIN, enter "R" to automatically populate the field.</p> <ul style="list-style-type: none"> • In the "XREF-TX-PRD" field, input the correct tax period. <p>Note: If the cross-reference tax period is the same as account tax period, enter "R" to automatically populate the field.</p>
Statute year Form 1040-X	There's no Form 1040 attached	<ol style="list-style-type: none"> 1. Convert Form 1040-X to a Form 1040 or Form 6114. <p>Exception: When using Form 6114, don't X the Entity section.</p> <p>Reminder: If working a MEFS case, follow the association process in IRM 3.11.6.4.2, Association, Forms, Schedules, and Other Documents to CII Cases, prior to sending to Statute.</p> <ol style="list-style-type: none"> 2. Input a TC 971 AC 014 3. Input a CC ACTON history of "X21502STAT." 4. Suspend the case to Statute per IRM 3.11.6.9.1, MEFP Reassignment and Reroute Guide, or IRM 3.11.6.9.2, MEFS Reassignment and Reroute Guide, as appropriate. <p>Exception: If the return is stamped "Statute Cleared" or "No Statute Issue(s)", input a TC 971 AC 002 and use the posted TC 976/977 date as the transaction date. This is done to indicate the amended return is being reprocessed as the original (to post as TC 150) which releases the E– freeze. Then send to Batching.</p>

IRM 3.11.6.7.16(1), Automated Underreporter (AUR) Screening - Deleted duplicated instruction.

(1) When working accounts with Automated Underreporter (AUR) involvement, research the account to determine where the account is in the AUR process. This can be determined by reviewing the AUR Process Code (PC) listed under the Transaction Code (TC) 922 on the account. The status of an AUR case is determined by the last PC posted. Use the table below when determining if the PC meets routing requirements to AUR.

Note: The process codes are the two-digit numbers below the TC 922.

If the last TC 922 process code is:	Then
No process code (PC) is shown or any PC not listed below	Process as normal.
01, 03, 06	Process as normal.
09	Process as normal.
07, 19, or 49	Process as normal.
10 –14, 16, or 21 – 29	Process as normal.
15 or 18	If the PC immediately preceding PC 15 or PC 18 is other than 01, 03, or 06, route as an open case.
17	Route as ID Theft. See IRM 3.11.6.7.9, Identity Theft (IDT) Screening.
35, 36, 38, 62–64, 66 or 82, 83, 85 or 86	Send the case to Exam per IRM 3.11.6.7.15, Examination Case Screening.
44, 72 or 84	Send the case to AM.
46, 65 or 76	Send the case to AM.
80	Send the case to AM.
30, 34, 54, 55, 57–60, 75, 77–79, 81, 95, 96, 97–99	Send the case to AUR as an open case.
96	If there's an open control to an AUR employee on IDRS, send the case to AUR as an open case. If there's no open control, process as normal.
47, 48, 51, 52, 70, 71, 73, 74, 91, 92 or 93	Process as normal.
20, 39, 53, 67- 69, 87 - 90, or 94	Send as a reconsideration case.

IRM 3.11.6.7.18(4), Open Case and Open Control Base Screening - Added an exception for certain case controls. SERP Feedback x 16770.

(4) The following exceptions apply to A, B, S, and M status:

- a. If the open control is in B status due to a P- freeze/TC 841 and the case is a net refund, then send the case to AM.
- b. Refer cases with a category code NLUN to the assigned IDRS number to process.
- c. Cases open to Accounts Management should be sent to AM. See (7) below to identify Accounts Management cases, more Accounts Management routing criteria might be identified through research found in (6) below.
- d. For cases open to a 1040X SP employee see IRM 3.11.6.7.18.1, Cases Open to an SP 1040-X Tax Examiner.
- e. Cases open to RIVO AQC or QRPA should be screened following IRM 3.11.6.7.14, Return Integrity and Verification Operation (RIVO) Screening.
- f. For cases that are processable place the case in B status, input the adjustment, and then return it to its original status.
- g. Cases with Activity 9465 should be placed in "B" status and processed.
- h. Cases controlled to Appeals IDRS number 66XXX, send the case to AM.
- i. AUR controlled cases should be screened following IRM 3.11.6.7.16, Automated Underreporter (AUR) Screening.
- j. Open case controls with a category code "ST04" or "-X04" should be screened following IRM 3.11.6.7.10, Statute Review Screening, and IRM 3.11.6.16.1, Processing Statute Cases.

Exception: If processing a return that's not a statute year, follow IRM 3.11.6.16.1, Processing Statute Cases, paragraph 1f.

IRM 3.11.6.14.1.1.2(4), Form 8606, Nondeductible IRAs (Line 1) - Deleted duplicated instruction.

(4) Process using RC 016.

IRM 3.11.6.14.2.2.9.19, Form 8936, Clean Vehicle Credits, and Form 8936, Qualified Plug-in Electric Drive Motor Vehicle Credit (Including Qualified Two-Wheeled Plug-in Electric Vehicles and New Clean Vehicles) - The subsection has been revised to ensure consistent claim processing.

(1) CAT-A criteria may apply. Refer to IRM 3.11.6.7.15, Category A (CAT-A) Criteria Screening.

(2) When there's a change to this credit for tax year (TY) 2023, Form 8936, Clean Vehicle Credits, or Form 3800, General Business Credit, and Schedule A (Form 8936), Clean Vehicle Credit Amount, must be attached.

(3) When there's a change to this credit for TY 2022 and prior, Form 8936, Qualified Plug-in Electric Drive Motor Vehicle Credit (Including Qualified Two-Wheeled Plug-in Electric Vehicles and New Clean Vehicles), or Form 3800, General Business Credit, must be attached.

(4) If missing the required form or schedule is missing, correspond per IRM 3.11.6.11, Correspondence Table of Issues, C-Letters and Paragraph Fill-ins.

(5) See IRM 21.6.3.4.1.38, Form 8936, Clean Vehicle Credits, for each credit Clean Vehicle Credit claimed.

(6) For TY 2023, refer to IRM 21.6.3.4.1.38.1 , Clean Vehicle Credits - Qualifications, IRM 21.6.3.4.1.38.2 , Form 8936, Clean Vehicle Credits - Account Information, and IRM 21.6.3.4.1.38.3 , Form 8936, Clean Vehicle Credits - Adjusting the Account, for each Clean Vehicle Credit claimed.

(7) For tax years 2022 and prior, refer to IRM 21.6.3.4.1.38.4, Qualified Plug-in Electric Drive Motor Vehicle Credit (Including Qualified Two-Wheeled Plug-in Electric Vehicles and New Clean Vehicles) (Tax Year 2022 and Prior).

IRM 3.11.6.14.3.2(2), Estimated Tax Payments (Line 13) - Removed duplicate instructions and clarified processing procedures.

(2) When making a determination on whether a payment is misapplied, you must look at the overall status of the account and how the payment(s) are being used. To help with your determination, perfect the return, see IRM 3.11.6.6, Master File Verification and Math Verification Screening. Once the return is perfected, compare your perfected line 13 figures with the payments on the module. Be sure to take into account any adjustment that's being made on the amended return then use the following table.

If ...	And ...	Then ...
The payments don't match the amount claimed after perfecting the return	Credit balance is # [REDACTED] #	Follow normal processing procedures.
The payments don't match the amount claimed after perfecting the return	Credit balance is # [REDACTED] #	Send the case to AM.
There are payments posted	The module will be a zero-balance or balance due after the adjustment	Process following normal procedures.
There are payments posted	Credit balance is # [REDACTED] #	Process following normal procedures.
There are payments posted	Credit balance is # [REDACTED] #	Send the case to AM
The taxpayer submits a payment with the amended return (TC 670)	The payment matches the adjustment	Process following normal procedures.
The taxpayer submits a payment with the amended return (TC 670)	The module is in balance due after the adjustment	Process following normal procedures.

The taxpayer submits a payment with the amended return (TC 670)	The remaining credit balance on the module is # [REDACTED] #	Process following normal procedures.
The taxpayer submits a payment with the amended return (TC 670)	The remaining credit balance on the module is # [REDACTED] #	Send the case to AM.
The estimated tax payment is the only issue	The total posted to the module matches the amount claimed	Input a TC 290 .00 and use RC 061.
There are estimated tax (ES) payments on the module # [REDACTED] # [REDACTED] # OR Taxpayer is # [REDACTED] # from the module	The taxpayer is # [REDACTED] #	Send the case to your local RIVO. Input a CC ACTON history item "TO RIVO" Austin: 6574 AUSC Kansas City: 6574 S-2 KCSC Ogden: 9002 OSC Memphis: 6574 AUSC See IRM 3.11.6.7.14, Return Integrity and Verification Operation (RIVO) Screening.

IRM 3.11.6.16.1(3), Processing Statute Cases - Corrected instruction reference.

(3) Follow the procedures below to determine if the case should be routed.

If ...	And ...	Then ...
The received date is within 60 days of the ASER or the ASER is expired	The RSED is open and there's a total tax decrease or refundable credit increase	Screen the case for CAT-A criteria. See IRM 3.11.6.7.15, Category A (CAT-A) Criteria Screening.
The RSED is expired, and the module is in debit balance	Box 5 of paragraph 7 below doesn't apply	Send the case to AM.
The RSED is expired on a full paid module, and your amended return isn't a math error correction	There are payments, credits, or offsets posted within two years of your case's received date Note: For information on offsets, see IRM 21.4.6, Refund Offset	Send the case to AM.

Any line marked with a # is for Official Use Only

	Research, IRM 21.4.6.4.1, Tax Offset, and IRM 21.4.6.4.2, Treasury Offset Program (TOP) Offset.	
The RSED is expired on a full paid module and the return wasn't timely filed	"Exonerated Prisoner", "Incarceration Exclusion PATH Act", or similar is stated	Send the case to AM with EXPR as the working Trail.
The RSED is expired and there was a math error on the original return	The change on the Form 1040-X isn't a math error correction and/or also claims additional changes	Send the case to AM.

IRM 3.11.6.16.2, Processing a Disaster Claim - The subsection has been revised to ensure consistent identification and processing of disaster claims.

(1) Refer to IRM 3.11.6.7.7, Disaster Claim Screening, prior to processing a disaster claim.

(2) To process a disaster claim, check CC TXMOD for an -O or -S Freeze on the account.

If ...	And ...	Then ...
-O or -S freeze code isn't present		Send the case to AM.
-O or -S freeze code is present	The taxpayer requests the refund be issued to a name or address other than the one shown on Master File (e.g., temporary address, taxpayer representative, in care of name and/or address).	Send the case to AM.
-O or -S freeze code is present		Process the claim.

(3) If processing a disaster claim and Priority Code 8 is required, send the case to AM.

(4) If the disaster claim meets the special rules for recalculation as stated in IRM 3.11.6.7.7 (3), Disaster Claims Screening, and IRM 3.11.6.7.7 (4), Disaster Claims Screening, follow the table.

If ...	And ...	Then ...
The taxpayer claimed itemized deductions	The taxpayer qualified for the modified computation but didn't use it.	Take the following action: 1. Recompute the amount shown on Form 4684, Casualties and Thefts. When

		<p>recalculating, change line 11 from \$100 to \$500 and change line 17 to \$0.</p> <ol style="list-style-type: none"> 2. Recompute Schedule A using the recomputed Form 4684, Casualties and Thefts, amount. 3. When inputting an adjustment, use the recomputed Schedule A amount. Exception: If the total itemized deduction is less than the standard deduction, see the box below. 4. Use RC 076 and Category Code to "KATX." 5. If the taxpayer's refund amount is changed because of the recalculation, correspond per IRM 3.11.6.11, Correspondence Table of Issues, C-Letters and Paragraph Fill-ins.
The taxpayer claimed the standard deduction	The taxpayer qualified for the modified computation but didn't use it.	<p>Take the following action:</p> <ol style="list-style-type: none"> 1. Recompute the amount shown on Form 4684, Casualties and Thefts. When recalculating, change line 11 from \$100 to \$500 and change line 17 to \$0. 2. Recompute Schedule A using the recomputed Form 4684, Casualties and Thefts, amount. 3. When inputting an adjustment, use the recomputed Schedule A amount. 4. Use RC 092 and Category Code to "KATX". 5. If the taxpayer's refund amount is changed because of the recalculation, correspond per IRM 3.11.6.11, Correspondence Table of Issues, C-Letters and Paragraph Fill-ins.

IRM 3.11.6.16.15.2(8) CP 09, Earned Income Credit - You May Be Entitled to EIC, and Form 15111, Earned Income Credit Worksheet (CP 09) - Deleted instruction to clarify processing procedures.

(8) Follow the procedures below to process CP 09 or Form 15111 claims:

If ...	And ...	Then ...
The child or children weren't claimed on the original return	No other qualifying child from the original return is being claimed.	<p>Deny the claim.</p> <ol style="list-style-type: none"> 1. Input the adjustment as follows: <ol style="list-style-type: none"> a. BS 05. b. TC 290 for .00. c. SC 0. d. RC 054. e. HC 4 if a refund on the module is being held by Return Integrity Verification Operations (RIVO). Refer to IRM 3.11.6.7.14, Return Integrity and Verification Operation (RIVO) Screening. f. Don't input the amended claims date. 2. Send Letter 76C per IRM 3.11.6.10.7 (3), Correspondence for Requesting Credit Previously Received (Letter 76C).
A child wasn't claimed on the original return	There's a qualifying child that was claimed on the original return.	<p>Partially deny the claim.</p> <ol style="list-style-type: none"> 1. Input the adjustment as follows: <ol style="list-style-type: none"> a. BS 05. b. TC 290 for .00. c. SC 1. d. RC 017 and 053. e. HC 4 if a refund on the module is being held by Return Integrity Verification Operations (RIVO). Refer to IRM 3.11.6.7.14, Return Integrity and Verification Operation (RIVO) Screening. f. Use Priority Code 3. g. Use CRN 764 to allow the credit for the qualifying child(ren). h. Don't input the amended claims date. 2. Send Letter 76C per IRM 3.11.6.10.7 (3), Correspondence

		for Requesting Credit Previously Received (Letter 76C).
The child or children were claimed on the original return	<p>The child or children aren't eligible for EITC based on eligibility criteria or our computations.</p> <p>Exception: If the child or children claimed are not eligible, verify if the taxpayer(s) are eligible. If determined to be eligible, follow instructions in the next row.</p>	<p>Deny the claim.</p> <ol style="list-style-type: none"> 1. Input the adjustment as follows: <ol style="list-style-type: none"> a. BS 05. b. TC 290 for .00. c. SC 0. d. RC 054. e. HC 4 if a refund on the module is being held by Return Integrity Verification Operations (RIVO). Refer to IRM 3.11.6.7.14, Return Integrity and Verification Operation (RIVO) Screening. f. Don't input the amended claims date. 2. Send Letter 76C per IRM 3.11.6.10.7 (3), Correspondence for Requesting Credit Previously Received (Letter 76C).
The child or children were claimed on the original return and aren't eligible	The taxpayer is eligible for EITC based on eligibility criteria and our computations.	<p>Allow the claim for the taxpayer(s) and input the adjustment as follows:</p> <ol style="list-style-type: none"> a. BS 05. b. TC 290 for .00. c. SC 1. d. RC 017 and 053. e. HC 4 if a refund on the module is being held by Return Integrity Verification Operations (RIVO). Refer to IRM 3.11.6.7.14, Return Integrity and Verification Operation (RIVO) Screening. f. Use Priority Code 3. g. Use CRN 764 to allow the credit. h. Don't input the amended claims date.
The child or children were claimed on the original return	The child or children are eligible for EITC based on eligibility criteria and our computations.	<p>Allow the claim for the taxpayer(s) and input the adjustment as follows:</p> <ol style="list-style-type: none"> a. BS 05. b. TC 290 for .00.

		<ul style="list-style-type: none"> c. SC 1. d. RC 017 and 053. e. HC 4 if a refund on the module is being held by Return Integrity Verification Operations (RIVO). Refer to IRM 3.11.6.7.14, Return Integrity and Verification Operation (RIVO) Guidance. f. Use Priority Code 3 to allow interest to be systemically calculated as an IRS initiated adjustment. g. Use CRN 764 to allow the credit for the qualifying child(ren). h. Do not input the amended claims date.
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IRM 3.11.6.16.15.3(7), CP 27, Additional Child Tax Credit, and Form 15112 - Deleted instruction to clarify processing procedures. SERP Feedback # 16337.

(7) Follow the procedures below to process CP 27 or Form 15112 claims:

If ...	Then ...
The taxpayer(s) don't qualify for the credit	<p>Deny the claim.</p> <ul style="list-style-type: none"> 1. Input the adjustment as follows: <ul style="list-style-type: none"> a. BS 05. b. TC 290 for .00. c. SC 0. d. RC 054. e. HC 4 if a refund on the module is being held by Return Integrity Verification Operations (RIVO). Refer to IRM 3.11.6.7.14, Return Integrity and Verification Operation (RIVO) Screening. f. Don't input the amended claims date. 2. Send Letter 76C per IRM 3.11.6.10.7 (4), Correspondence for Requesting Credit Previously Received (Letter 76C).
The taxpayer(s) qualify for the credit	<p>Allow the claim and input the adjustment as follows:</p> <ul style="list-style-type: none"> a. BS 05. b. TC 290 for .00. c. SC 1. d. RC 017 and 053. e. HC 4 if a refund on the module is being held by Return Integrity Verification Operations (RIVO). Refer to IRM

	3.11.6.7.14, Return Integrity and Verification Operation (RIVO) Screening. f. Use Priority Code 3. g. Use CRN 764 to allow the credit. h. Don't input the amended claims date.
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IRM 3.11.6.16.18, Exam Soft Notices - CP 87, CP 87A, CP 87B, CP 87C, and CP 87D - Renamed the subsection and deleted CP notices that are now obsolete.

(1) CP 87, Exam Dupe Taxpayer Identification Notice (TIN) Notice, is a soft notice sent by Exam based on rules that apply when two or more taxpayers claim the same individual for the EITC or an exemption under IRC 151. These notices inform the taxpayer that they've claimed one of the various tax benefits for a qualifying child, exemption, and filing status. When one of these notices is attached to an amended return, process the case following normal procedures.

Note: A TC 971 AC 138 generates when one of the Exam soft notices listed below is generated.

- CP 87A, We Need to Verify Your Dependents or Qualifying Child. Taxpayer claimed an exemption and/or qualifying child for EITC that is duplicated on another return.
- CP 87B, Exam DUPE TIN Notice - Please Help Us Confirm You Can Claim Yourself. Taxpayer claimed an exemption for themselves, and another taxpayer also claimed the exemption.
- CP 87C, We Need to Verify Your Dependents. Taxpayer claimed an exemption that is claimed on another return. The exemption claimed is over the age of 23 and filed a tax return reporting more than the exemption amount in gross income.
- CP 87D, We Need to Verify Your Dependents. Taxpayer claimed an exemption for self and is also claimed on a joint return.