



Affordable Care Act (ACA) Information Returns (AIR)

*Working Group Meeting
September 20, 2016*

General Affordable Care Act Information Returns (AIR)
Program Topics



Today's Topics

- New for Filing Season 2017
- TY 2016 AIR Schemas, Crosswalks and Business Rules
- TY2016 / PY2017 AATS Testing Requirement Changes
- General AIR Information
- Q & A



New for Filing Season 2017



New For Filing Season 2017 (FS17)

AIR Mailbox will begin distributing the TY2016 WSDLs for the A2A channel in the beginning of October.

- The end points will be same for TY2015 and TY2016 returns

Note: The latest WSDLs can be requested through the AIR Mailbox (airmailbox@irs.gov) once the TCC application has been completed and approved. The Responsible Official, or an official identified as a Contact on the AIR TCC (Transmitter Control Code) Application, must send an email to the AIR Mailbox with "WSDLs for Tax Year 201X" in the subject line. The email request must include your company name and AIR TCC.

TIN validation errors will have exact instance of the element in XPath within the Error Data File.

Prior Year Returns

- Transmitters will identify the appropriate TY through the manifest file element type "TaxYr = XXXX." (UI and A2A channel)
- The AIR System will accept Prior Year returns and corrections for TY2015 in FS2017.
- Use the TY2015 Schemas and ensure the Payment Year = 2015 is in both the Manifest and Form Data Files



TY 2016 AIR Schemas, Crosswalks and Business Rules



AIR Schema, Crosswalk and Business Rules

Schemas, Crosswalks and Business Rules for Tax Year 2016 have been posted [here](#) on IRS.gov.

- **Schema:** The changes from Tax Year 2015 schema v8.0 to Tax Year 2016 schema v1.0 are shown in the Diff file in the schema package.
- **Crosswalks:** Form to schema crosswalks for TY2016 show the reference elements and eFile types together. These are a summary of the schemas and should not be used to program.
- **Business Rules:** The changes from Tax Year 2015 Business Rules v8.0 to Tax Year 2016 Business Rules v1.0 are shown in the “Nature of Changes” column in the Business Rules.
- **Known Issues:** Please refer to the Known Issues document for schema and business rule information for each Tax Year.



TY2016 Schema Changes

There are a number of important schema changes for TY2016:

- Ten elements or groups are required that were optional in TY2015. In addition, enumerations, patterns and lengths have been added for some elements. The Diff file in the schema package shows those changes.
- All XML elements will be validated to ensure adherence to:
 - efile type (data type)
 - defined filing pattern
 - defined field length
 - minOccurs/maxOccurs constraints
- Transmissions will be rejected if they do not pass schema validation. Transmissions will also be rejected for empty, blank, or null XML tags.



TY 2016 Schema Changes

TY2016 AIR Form Schema Changes	
Form 1094-B	
Element	Type of change
BusinessName	Optional to Required
SubmissionIdType	Pattern and MaxInclusive value added
Form 1095-B	
TaxYr, IssuerInfoGrp, IssuerInfoGrp/BusinessName,	Optional to Required
SHOPIdentificationNum	Element removed due to form change
PolicyOriginCdType	Pattern added
RecordIdType	Pattern and MaxInclusive value added
Form 1094-C	
EmployerInformationGrp, EmployerInformationGrp/BusinessName	Optional to Required
QlfyOfferMethodTrnstReliefInd	Element removed due to form change
SubmissionIdType	Pattern and MaxInclusive value added
Form 1095-C	
TaxYr, EmployeeInfoGrp, EmployeeInfoGrp/OtherCompletePersonNa	Optional to Required
OfferCoverageType, SafeHarborCodeType, PlanStartMonthType	Enumerations or Pattern added
RecordIdType	Pattern and MaxInclusive value added
All Forms	
PersonFirstNameType, PersonMiddleNameType, PersonLastNameType, SuffixNameType, PersonTitleType, CountryNameType, ForeignPostalCodeType,	Length added



Form to Schema Crosswalks

Form to schema crosswalks are posted to irs.gov. They show the reference elements and eFile types together. These are a summary of the schemas and should not be used to program. Form 1094-C crosswalk example:

Form 1094-C Crosswalk						
Form 1094-C XML Schema Elements <i>Form1094CUpstreamDetailType</i>	eFile Type	eFile Type Definition	minOccurs	maxOccurs	Element Required or	Description
<i>SubmissionId</i>	SubmissionIdType	nonNegativeInteger minInclusive value="1"	1	1	Required	A sequential number (non-negative integer) that uniquely identifies each submission within a transmission - every Form 1094-C requires a <i>SubmissionId</i> . <i>SubmissionId</i> should start at 1 and increment by 1 sequentially for each Form 1094-C in the transmission.
<i>OriginalUniqueSubmissionId</i>	UniqueSubmissionIdType	token pattern value "{1,80}\{1-9}\{0-9}\{0-9}\{0,15}">	0	1	Optional	Global type for the Original Unique Submission Identifier. The UniqueSubmission Identifier for 1094-C is as follows: ReceiptId/SubmissionId
<i>TestScenarioId</i>	TestScenarioIdType	string pattern "([1-9])([1-9][0-9])C 0,1-([0-9])([1-9][0-9])"	0	1	Optional	The <i>TestScenarioId</i> is only applicable to transmissions submitted to AATS and identifies which test scenario the Form 1094-C represents.
<i>TaxYr</i>	YearType	gYear 1000-9999 allowed	1	1	Required	IRS <i>TaxYr</i> is the tax year for which the data on the Form 1094-C is being submitted. Base type for a year in the format of YYYY.
<i>CorrectedInd</i>	DigitBooleanType	string enumerations: "0" or "1"	1	1	Required	<i>CorrectedInd</i> indicates if the record is an original (0) or a correction (1) to a record that the IRS has already received, processed, and accepted.
<i>CorrectedSubmissionInfoGrp</i>	CorrectedSubmissionInfoGrpType	complexType	0	1	Optional	<i>CorrectedSubmissionInfoGrp</i> contains Information to identify the submission being corrected.



TY 2016 Business Rule Changes

Tax Year 2016 Business Rule Changes				
Form	Business rules deleted entirely	Business Rules modified (verbiage or severity)	Business Rules added	
1094-B	1094B-003-01	1094B-008-01, 1094B-010-01, 1094B-015-01, 1094B-016-01, 1094B-017-01	1094B-019	Form 1094B 'TaxYr' must match the Manifest 'PaymentYr'
1095-B	1095B-002, 1095B-015, 1095B-016, 1095B-029-01, 1095B-051-01, 1095B-065-01, 1095B-066-01, 1095B-067, 1095B-068, 1095B-069-01, 1095B-070-01, 1095B-071-01, 1095B-072-01	1095B-003, 1095B-009-02, 1095B-011-03, 1095B-012-03, 1095B-013-02, 1095B-014-01, 1095B-041-02, 1095B-044-02, 1095B-045-02, 1095B-075-01, 1095B-076-01, 1095B-077-01	1095B-081, 1095B-082 and 1095B-083	These three new rules are being deleted in next version of business rules.
			Threshold-001	The number of allowable errors in this Submission has been exceeded. Correct all errors in the submission and resubmit as a replacement
1094-C	1094C-003-01, 1094C-035, 1094C-039-01, 1094C-073-01, 1094C-074-01	1094C-008-01, 1094C-083-01, 1094C-084-01, 1094C-085-01, 1094C-086-01	1094C-088	Form 1094C 'TaxYr' must match the Manifest 'PaymentYr'
1095-C	1095C-002, 1095C-005-01, 1095C-014-01, 1095C-015-01, 095C-026-01, 095C-027-01, 1095C-058-01, 1095C-059-01, 1095C-060-01, 1095C-061-01, 1095C-062, 1095C-063	1095C-011-01, 1095C-028-02, 1095C-038-02, 1095C-041-02, 1095C-042-02, 1095C-063-01, 1095C-064-01	1095C-TH-036-01	Will be deleted in next version of business rules.
			Threshold-001	The number of allowable errors in this Submission has been exceeded. Correct all errors in the submission and resubmit as a replacement



Error Thresholds

- Certain business rules (those with a severity of “Report Error and Reject if Over Threshold”) may cause a rejection of the entire transmission if violated in more instances than the threshold allows.
- If this happens, the transmitter will receive an error file containing all the rules that were violated plus a generic “Threshold” error for each threshold that was exceeded. It is the responsibility of the transmitter to correct all business rule errors and retransmit.



TY2016 Error Data File Changes

- Beginning with Tax Year 2016 submissions, error data files returned to transmitters will show exactly which business rules were violated by the transmission rather than displaying which form specific error codes (AIRBR, AIREX, AIRTN, AIRMF) were triggered. The change is designed to help the transmitter better understand the exact nature of the business rule violation.
- The table below shows the changes from TY2015 to TY2016 on the error data file:

Level	2015 Error Code	2016 Business Rule
Header	AIRMFXXXX	HEADER-XXX-XX
Manifest	AIRMFXXXX	MANIFEST-XXX-XX
Form	AIRBRXXXX, AIREXXXXX, AIRTNXXXX	1094B-XXX-XX, 1095B- XXX-XX, 1094C-XXX- XX, 1095C-XXX-XX



TY 2016 Error Data File Changes

- Also new for Tax Year 2016, the Error Date File will contain the XPath reference for business rule and schema validation (AIRSH100 or AIRSH101) errors, showing the element and instance (if applicable).
- The error data file example below shows these changes:
 - The full business rule text.
 - XPathContent with [1] indicating the BirthDt of the first Covered

```
<UniqueRecordId>1095C-15-00000004|1|1</UniqueRecordId>  
<ns2:ErrorMessageDetail>  
<ns2:ErrorMessageCd>1095C-042-02</ns2:ErrorMessageCd>  
<ns2:ErrorMessageTxt>If Form 1095C 'BirthDt' in  
'CoveredIndividualGrp' has a value, then it must not be earlier  
than Tax Year minus 120 years</ns2:ErrorMessageTxt>  
<ns2:XpathContent>/Form109495CTransmittalUpstream/Form1094CUpstreamDetail/Form1095CUp  
streamDetail/CoveredIndividualGrp[1]/BirthDt  
</ns2:XpathContent>  
</ns2:ErrorMessageDetail>  
</TransmitterErrorDetailGrp>  
</ACATransmitterSubmissionDetail>  
</ns3:FormBCTransmitterSubmissionDtl>
```



Guidelines for software development

- The schema (and Crosswalk developed from the schema) should not be used as the sole technical document in the development of software to determine what information should be captured and submitted to the IRS.
- Form instructions and the provided business rules that are part of the published schema package should be used when developing your software.
- These technical specifications along with Publication 5165 and the AIR Composition and Reference Guide constitute the artifacts that should guide your software development. This will ensure software captures and submits the required data.



TY2016 / PY2017 AATS Testing Requirement Changes



What's New for TY2016 AATS

Software Developers who passed ACA Assurance Testing System (AATS) for Tax Year 2015 are not required to retest for Tax Year 2016.

- Software Developers must still update their *ACA TCC Application* with the new software packages they will create for TY2016. Adding the packages to the application will result in new TY2016 Software IDs being assigned.
- The Software Page on the ACA TCC Application must be completed for each tax year and for each package type (Online, COTS, In-house), Form Type (Form 1094/1095-B or Form 1094/1095-C) and Transmission Method (ISS-A2A - System Enroller or ISS-UI for ACA Internet Transmitter).
- If a Software Developer passed TY2015 AATS (Software ID statuses are already set to “Production”, and the IRS will automatically update your TY2016 packages to Production. Only **new** participants will need to comply with AATS testing requirements for Tax Year 2016.



What's New for TY2016 AATS

AATS Scenario Changes for TY2016

There are 2 testing options for TY2016

- Predefined Scenarios which are similar to what was offered in TY2015
- Criteria-Based Scenarios where the tester will create the data for numerous form lines
 - ❖ *Testing Exceptions*
 - Medicaid
 - Medicare
 - ALEs who do not offer Employer Sponsored Self-Insured Coverage

Fewer Scenarios for TY2016

- For TY2016 the scenarios have been condensed so there are fewer scenarios to submit
- Scenarios have been created to primarily test the business rule functionality
- Instructions have been posted with scenarios on [IRS.gov](https://www.irs.gov) to provide additional assistance



TY2016 AATS Offers 2 Testing Options

Option 1 Predefined Scenarios

- Explanation of a Predefined Scenario
- Scenario 3 Narrative
- Scenario 3-0 Answer Key

Option 2 Criteria-Based Scenarios

- Explanation of a Criteria-Based Scenario
- Scenario 9 Narrative
- Sample of what a Scenario 9-0 Answer Key may look like – *remember Criteria-Based Scenarios do not have Answer Keys*



Option 1 Predefined Scenarios

Option 1: Predefined Scenarios. This option contains a submission narrative which will describe a specific situation in detail.

- Predefined Scenarios will provide the exact test data to be entered for each scenario. These scenarios do not allow for data values other than what is listed in the submission narrative and the corresponding Answer Keys.
- During your AATS Scenario Review the values submitted will be checked against the posted Answer Keys. Your submission must match the Answer Keys exactly in order to pass AATS.
 - ❖ **Answer Keys for the submission narrative are posted on [IRS.gov](https://www.irs.gov) . Please check the Answer Key before submitting the transmission .**



Example of Predefined Scenario Narrative

Predefined Based Scenarios provide specific test data within the submission narrative for each form line that needs to be completed.

Tax Year 2016 / Processing Year 2017
Predefined Based Scenario
Submission 3 Narratives – (Test Scenarios 3-0, 3-1)

Instructions: Prepare a transmission using the Tax Year 2016 1094-C and 1095-C Forms for an Applicable Large Employer (ALE). In this scenario, Selitestthree is the ALE who will be reporting health coverage information for one of their employees. This ALE does not offer Employer Self Insured Coverage.

1094-C Submission Narrative Information

Scenario 3-0

Part I ALE Information

ALE Name: Selitestthree
Employer Identification Number (EIN): 00-0000301
Address: 6689 Willow Court, Beverly Hills, CA 90211
ALE Point of Contact: Rose Lincoln
ALE Point of Contact Phone Number: 5559876543

There is a total of 1 1095-C included with this transmittal.
This is the authoritative transmittal for Selitestthree.

Part II ALE Member Information

Selitestthree will have a total of 455 Form 1095-Cs filed by and/or on its behalf.
Selitestthree was a member of an Aggregated ALE Group for all 12 months of the year.
While it is not required to check any boxes on line 22 and more than one method may be applicable for an ALE, Selitestthree qualifies for and is only choosing to use Section 4980H Transition Relief for employers with 100 or more employees for the months January through May.
Signature, title and date can be left blank, as there is no requirement for these elements within TY2016.



Predefined Scenario Answer Key

During the AATS Review each scenario submitted will be checked against the Answer Keys and must match exactly in order to pass AATS. This option is the-same as what was provided for AATS TY2015.

Version A, Cycle 3 120117

Test Scenario 3-0

Form **1094-C** Transmittal of Employer-Provided Health Insurance Offer and Coverage Information Returns CORRECTED CIVR No. 1545-2251

Department of the Treasury Internal Revenue Service **2016**
 Information about Form 1094-C and its separate instructions is at www.irs.gov/form1094c

Part I Applicable Large Employer Member (ALE Member)

1 Name of ALE Member (Employer) Selitesthree		2 Employer identification number (EIN) 000000301	
3 Street address (including room or suite no.) 6689 Willow Court			
4 City or town Beverly Hills		5 State or province CA	6 Country and ZIP or foreign postal code 90211
7 Name of person to contact Rose Lincoln		8 Contact telephone number 5559876543	
9 Name of Designated Government Entity (only if applicable)		10 Employer identification number (EIN)	
11 Street address (including room or suite no.)			
12 City or town		13 State or province	14 Country and ZIP or foreign postal code
15 Name of person to contact		16 Contact telephone number	

For Official Use Only

17 Reserved

18 Total number of Forms 1095-C submitted with this transmittal ▶ 1

19 Is this the authoritative transmittal for this ALE Member? If "Yes," check the box and continue. If "No," see Instructions

Part II ALE Member Information

20 Total number of Forms 1095-C filed by and/or on behalf of ALE Member ▶ 455

21 Is ALE Member a member of an Aggregated ALE Group? Yes No
 If "No," do not complete Part IV.

22 Certifications of Eligibility (select all that apply):

A. Qualifying Offer Method B. Reserved C. Section 4980H Transition Relief D. 98% Offer Method

Under penalties of perjury, I declare that I have examined this return and accompanying documents, and to the best of my knowledge and belief they are true, correct, and complete.

Signature _____ Title _____ Date _____

For Privacy Act and Paperwork Reduction Act Notice, see separate instructions. Cal. No. 61571A Form 1094-C (2016)



Option 2 Criteria-Based Scenarios

Option 2: Criteria-Based Scenarios. This option contains a submission narrative which allows more flexibility for testing. It facilitates the creation of data which may be unique to an organization.

- Criteria-Based Scenarios identify form lines where data must be present. Some data the tester will create on their own using information from the Scenario Narrative and Publication 5164.
- During the AATS Review each scenario submitted will be checked to make sure each form line **requiring data** has been completed. If the narrative states a specific value on a line or box is required, the value submitted must match exactly, in order to pass AATS.

Note: There are no Answer Keys for Criteria-Based Scenarios



Example of a Criteria-Based Scenario

For Criteria-Based Scenarios the tester will be creating data submitted such as the ALE name, address and EIN on Lines 1-8. On Lines 20, 21 and 22 the narrative states data must be present, but the tester can determine the exact values.

1. Scenario 9

Authoritative Transmittal Completing 1094-C Parts I-IV. Part III values will be completed on the “All 12 Months” line. An ALE Member’s Authoritative Transmittal where the ALE is a member of an Aggregated Group for all 12 months. This ALE will submit a total of 2 1095-Cs, for 2 of their employees. This ALE will choose one of the options on line 22. This ALE will choose to use line 23 “All 12 Months” when completing Part III ALE Member Information section. At least one member of an Aggregated Group will be listed in Part IV. Additional instructions for form lines that must be completed are listed below.

1094-C Submission Narrative Information

Scenario 9-0

Part I ALE Information

Lines 1-8 Data is created by the filer. Use only the TIN and Name Control Ranges listed in the instructions for the ALE Member name and EIN information. The street address can be generic and created without using a specific range.

Line 18 There are a total of 2 1095-Cs included with this transmittal.

Data must be present on lines 1-8, 18, and 19.

Part II ALE Member Information

Data must be present on lines 20 and 21, and 22.

Part III ALE Member Information

Data must be present on line 23 (a), (b), (c) and (d).

Part IV Other ALE Members of the Aggregated ALE Group

Lines 36-65 Data is created by the filer. Use only the TIN and Name Control Ranges listed in the instructions for the Other ALE Member of Aggregated ALE Group name and EIN.

Minimally, data must be present on line 36.



Criteria-Based Scenario Example Answer Key

Test Scenario 9-0 Version A, Cycle 5
Fitable Fields: 10pt Helvetica Lt, Black Checkbox Size: 12.5pt Checkmark: Default 120117

Form 1094-C <small>Department of the Treasury Internal Revenue Service</small>	Transmittal of Employer-Provided Health Insurance Offer and Coverage Information Returns <small>Information about Form 1094-C and its separate instructions is at www.irs.gov/form1094c</small>	<input type="checkbox"/> CORRECTED OMB No. 1545-2251 2016
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Part I Applicable Large Employer Member (ALE Member)

1 Name of ALE Member (Employer) Helptest Company		2 Employer identification number (EIN) 000000100
3 Street address (including room or suite no.) 1000 Tree Lane		
4 City or town Aliso Viejo	5 State or province CA	6 Country and ZIP or foreign postal code 92656
7 Name of person to contact John Smith		8 Contact telephone number 5551112222
9 Name of Designated Government Entity (only if applicable)		10 Employer identification number (EIN)
11 Street address (including room or suite no.)		
12 City or town	13 State or province	14 Country and ZIP or foreign postal code
15 Name of person to contact		16 Contact telephone number

For Official Use Only

17 Reserved

18 Total number of Forms 1095-C submitted with this transmittal ▶ 2

19 Is this the authoritative transmittal for this ALE Member? If "Yes," check the box and continue. If "No," see instructions

Part II ALE Member Information

20 Total number of Forms 1095-C filed by and/or on behalf of ALE Member ▶ 2

21 Is ALE Member a member of an Aggregated ALE Group? Yes No

If "No," do not complete Part IV.

22 Certifications of Eligibility (select all that apply):

A. Qualifying Offer Method
 B. Reserved
 C. Section 4980H Transition Relief
 D. 98% Offer Method

Under penalties of perjury, I declare that I have examined this return and accompanying documents, and to the best of my knowledge and belief, they are true, correct, and complete.



Exceptions for AATS Scenarios

For TY2016 AATS several exceptions will be allowed.

B Forms: If you are a Government Sponsor of Medicaid, CHIP or Medicare or you have developed software specifically for Medicaid, CHIP or Medicare you will only be required to submit Scenario 6 or 8.

Include a notation on your *ACA TCC Application* within the Software Developer page, in the comments section, to request an exception for Predefined Scenarios 1 & 2. There are no Criteria-Based Scenario alternatives for the Medicaid and Medicare Scenarios. If no notation is included on your *ACA TCC Application* you will be required to submit all B Form AATS Scenarios.

C Forms: If you do not support Employer Sponsored Self-Insured Coverage and do not want to submit Predefined Scenario 5 or Criteria-Based Scenario 12, you are required to include a notation on your *ACA TCC Application* within the Software Developer page, in the comments section, to request an exception.

If no notation is included on your *ACA TCC Application* you will be required to submit all C Form AATS Scenarios.



ACA TCC Application Software Developer Page

IRS

e-services Online Tutorials Mailbox **Software Developer** Sign Out Contact Us

Application Status Signature Required **Software Developer**

Please complete all required fields for the package type noted. Applications can have multiple types of packages per form, per year.

CITY OF FORT SALT, BOARD OF COMMISSIONER EIN : 940062074

Required fields are marked with an asterisk (*) and must be completed to submit the form.

Online Package Information

Software Product Name*
Tax Year*
Name of Transmitter
Customer Service Phone Number*
Website Address

Add Software Developer Contacts

First Name* Middle Initial
Last Name* Suffix
Email Address*
Phone Number*

CLEAR ADD

Software Developer Contact List

Name	Phone Number	Edit	Delete
Austin, James	800-800-0000		

Online Package Forms and Transmissions Supported

Forms

1094/1095B
 1094/1095C

Transmission Methods

ACA System Enroller
 AFA for ACA Internet Transmitter
 ACA System Enroller
 AFA for ACA Internet Transmitter

Information Return Correction Process

Does the software support an Information Return Correction Process?
 Yes No

If yes, please explain the software supported Information Return Correction Process.

Comment
SOFTWARE DEVELOPER ADDED

PREVIOUS CANCEL SAVE CONTINUE

Comment for exception request



Helpful Hints for AATS Submissions

- Read the posted scenario instructions for the specific type of scenario you will be submitting in order to pass AATS.
- Always check the latest version of AATS Known Issues for any system updates.
- **Do not** submit live data into the AATS testing environment.
- The AATS testing environment mimics the production environment, however, it is not meant to process large test files or to be used for performance testing.



Helpful Hints for AATS Submissions

- For Predefined Scenarios, double check your submitted values against the Answer Keys prior to requesting a review.
- For Criteria-Based Scenarios, double check you have completed every form line per the narrative and that you have used the proper TIN/Name Controls . See Pub 5164 for more information on TIN/Name Controls .
- Software Developers should ensure their transmission has been “Accepted” before contacting the help desk for their testing results.
- If you are requesting an exception, follow the instructions as found in Pub 5164 which is expected to be posted in early October 2016. Your *ACA TCC Application* must be notated properly or you will be required to complete all B or C Form Scenarios in order to pass TY2016 AATS.
- Correction Scenarios are not required to pass TY2016 AATS. They can be submitted on a voluntary basis to test your software.



General AIR Information



General AIR Information

Affordable Care Act Assurance Testing System (AATS)

- Scenario based testing
- Not Secure: **Do NOT send live taxpayer data into the AATS environment**
- Mimics production environment, however, not meant to process large test files
- Not used for performance testing
- **Does not validate TINs**
 - Uses EIN/SSN and Name Control ranges provided in Publication 5164

Additional resources for Known Issues and Solutions:

- [Known Issues for Production Schema](#)
- [Known Issues for AATS Schema](#)

Routine maintenance is scheduled from 12:00 a.m. to 8:00 a.m. every Sunday.



General AIR Information

The purpose of the AIR mailbox is to provide technical assistance with the transmission of data to the IRS related to:

- Publication 5164
- Publication 5165
- The AIR Submission Composition and Reference Guide
- Automated Enrollment Guide
- WSDLs
- Schema
- Transmission File review
- Transmission errors

Note: The AIR Mailbox does not support Tax Law, refer to [IRS.gov/aca](https://www.irs.gov/aca) [Affordable Care Act \(ACA\) Tax Provisions](#)



General AIR Information

Software Developers, Transmitters, and Issuers should contact the Help Desk by calling 1-866-937-4130 for assistance in the following areas:

- Registration and confirmation process for e-services for Responsible Officials and Contacts
- ACA Application for a Transmitter Control Code (TCC) process
 - Navigation of the ACA Application for a TCC
 - Modification / Updates of the ACA Application TCC
 - Production / Test Status
- Assurance Testing for Software Developers and Transmitters
 - AATS Testing review and feedback
- Transmission / Acknowledgement status
- Business Rules / Error Code resolution
- Move TCC from Test to Production, and to retrieve Receipt IDs when they are lost or not returned

Note: The Help Desk does not support Tax law, refer to [IRS.gov/aca](https://www.irs.gov/aca)
[Affordable Care Act \(ACA\) Tax Provisions](#)



General AIR Information

Help Desk Reminders:

- All Responsible Officials and Contacts need to Register and confirm your registration in e-Services before the application for TCC can be submitted.
- Ensure your ACA Application for TCC is kept up to date.
- Software Developers should ensure their transmission has been Accepted before contacting the help desk for their testing results.



Important!

- **Review the answer key located on IRS.gov before submitting your test scenarios. The answer keys are provided for your convenience, if your test does not contain all of the information shown in the answer key, your submission has not passed AATS testing.**
- Once you have passed AATS testing and your Software Package is placed in Production, allow 48 hours before transmitting into the AIR Production environment.
- When submitting to Production, be sure to use your Transmitter or Issuer TCC, as appropriate.
- Review Publication 5164 and Publication 5165 for Acknowledgement Status and actions needed.



Q&A