



MANUAL TRANSMITTAL

Department of the Treasury
Internal Revenue Service

2.13.4

OCTOBER 20, 2016

EFFECTIVE DATE

(10-20-2016)

PURPOSE

- (1) This transmits revised IRM 2.13.4, Enterprise Networks, Voice Messaging System (VMS).

MATERIAL CHANGES

- (1) This IRM has been prepared in accordance with requirements resulting from the IRM restructuring and IRS modernization efforts. It provides guidance and directions for telecommunications services and knowledge of the processes and standards that are in place this IRM. As of June 30, 2016 Information in IRM 2.13.4 is obsoleted and will go into the Service Catalog as catalog items, and the other content will be divided into User Guides, Standard Operating Procedures (SOPs), Knowledge Articles, and posted as information on SharePoint sites.

EFFECT ON OTHER DOCUMENTS

As of June 30, 2016 Information in IRM 2.13.4 is obsoleted and will go into the Service Catalog as catalog items, and the other content will be divided into User Guides, Standard Operating Procedures (SOPs), Knowledge Articles, and posted as information on SharePoint sites.

AUDIENCE

The Information Technology organizations and other divisions and functions needing telecommunications services.

S. Gina Garza
Chief Information Officer

