



# MANUAL TRANSMITTAL

Department of the Treasury  
Internal Revenue Service

2.25.102

OCTOBER 4, 2018

## EFFECTIVE DATE

(10-04-2018)

## PURPOSE

- (1) This transmits obsolete IRM 2.25.102, Web Services, IRS.gov Website Help Desk Process

## MATERIAL CHANGES

- (1) The information needed for internal contacts is provided through the portal that is used solely by them. Instructions for externals are provided on the website.

## EFFECT ON OTHER DOCUMENTS

IRM 2.25.102, dated 06-04-2012 is obsolete as of the date of this Manual Transmittal.

## AUDIENCE

Webmasters, Systems Administrators, Help Desk Personnel, and subject matter experts in all Operating Divisions and Functions.

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