



MANUAL TRANSMITTAL

Department of the Treasury
Internal Revenue Service

2.123.1

JANUARY 17, 2024

EFFECTIVE DATE

(01-17-2024)

PURPOSE

- (1) This obsoletes IRM 2.123.1, Information Technology, Knowledge Management, Knowledge Management Directive.

MATERIAL CHANGES

- (1) The material in IRM 2.123.1, Knowledge Management Directive is obsolete. IRM 2.123.1 is an introductory IRM for the 2.123 Knowledge Management series. The current standard, set by the Office of Servicewide Policy, Directives and Electronic Resources (SPDER), has no support for an introductory IRM.

EFFECT ON OTHER DOCUMENTS

IRM 2.123.1, Knowledge Management Directive dated September 24, 2021 is obsolete as of the date of this transmittal.

AUDIENCE

This Directive is applicable to all organizations within Internal Revenue Service Information Technology (IRS IT) that provide service and support to IT customers.

Kaschit Pandya
Acting, Chief Information Officer

