



# MANUAL TRANSMITTAL

Department of the Treasury  
Internal Revenue Service

13.4.5

AUGUST 31, 2021

## EFFECTIVE DATE

(08-31-2021)

## PURPOSE

- (1) This obsoletes IRM 13.4.5, *Creating and Working a Case on TAMIS*.

## MATERIAL CHANGES

- (1) The Creating and Working a Case on TAMIS has moved to the TAMIS User Guide located at:  
[https://organization.ds.irsnet.gov/sites/tas/BM/\\_layouts/15/WopiFrame.aspx?sourcedoc=/sites/tas/BM/Guidance/TAMIS%20User%20Guide.docx](https://organization.ds.irsnet.gov/sites/tas/BM/_layouts/15/WopiFrame.aspx?sourcedoc=/sites/tas/BM/Guidance/TAMIS%20User%20Guide.docx)

## EFFECT ON OTHER DOCUMENTS

This obsoletes IRM 13.4.5, *Creating and Working a Case on TAMIS*, dated June 10, 2015.

## AUDIENCE

All Taxpayer Advocate Service Employees.

Signed by John E. Lyons,  
Executive Director TAS Business Modernization

