



# The Taxpayer Advocate Service Is Your Voice at the IRS

The Taxpayer Advocate Service (TAS) is an independent organization within the Internal Revenue Service (IRS). We help taxpayers resolve problems with the IRS, protect taxpayer rights, and make administrative or legislative recommendations to prevent or correct the problems.

## How can TAS help me?

If you are having tax problems and have not been able to resolve them with the IRS, TAS may be able to help you. Generally, we help taxpayers when:

- Your problem is causing a financial difficulty for you, your family, or your business;
- You or your business are facing an immediate threat of adverse action;
- You've repeatedly tried to contact the IRS, but no one has responded, or the IRS hasn't responded by the date promised; or
- An IRS process, system, or procedure isn't operating as intended, causing the IRS to fail to timely respond or resolve your issue.



[www.TaxpayerAdvocate.irs.gov](http://www.TaxpayerAdvocate.irs.gov)

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