

Enforcement Revenue Collected¹

(Dollars in Billions)	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Collection	\$31.1	\$26.9	\$29.1	\$31.10	\$30.44	\$ 31.40	\$ 33.20	\$ 35.74	\$ 37.26	\$36.50
Examination	\$15.8	\$12.6	\$16.9	\$12.40	\$10.20	\$ 9.83	\$ 12.51	\$ 7.32	\$ 9.93	\$12.13
Appeals	\$4.8	\$4.8	\$6.7	\$6.50	\$4.20	\$ 6.83	\$ 6.47	\$ 6.00	\$ 2.10	\$2.97
Document Matching ²	\$4.7	\$4.6	\$4.9	\$5.20	\$5.27	\$ 5.29	\$ 4.97	\$ 5.14	\$ 5.01	\$5.31
Total	\$56.4	\$48.9	\$57.6	\$55.20	\$50.20	\$ 53.35	\$ 57.15	\$ 54.20	\$ 54.29	\$56.91

Staffing for Key Enforcement Occupations³

	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Revenue Officers	5,492	5,451	6,042	5,619	5,186	4,748	4,439	3,995	3,525	3,434
Revenue Agents	12,599	12,958	13,888	13,867	13,021	12,234	11,629	10,840	10,159	9,746
Special Agents	2,631	2,650	2,780	2,698	2,661	2,549	2,475	2,373	2,230	2,177
Total	20,722	21,059	22,710	22,184	20,868	19,531	18,543	17,208	15,914	15,357

¹ Enforcement revenue collected in a fiscal year includes tax, interest, and penalties from multiple tax years. Some enforcement activities can take more than a year to close and may generate revenue over several years, so it is generally inappropriate to compare revenue collected in a given fiscal year to the staffing available for that same year.

² Includes the Information Reporter Program (IRP) and the Automated Underreporter (AUR) Program.

³ Enforcement staffing levels presented in Full Time Equivalents (FTE). FTE funded directly by the Enforcement

IRS Funding

Fiscal Year	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
IRS Funding (in billions)	\$11.09	\$11.60	\$12.15	\$12.12	\$11.82	\$11.20	\$11.29	\$10.90	\$11.20	\$11.20

Examination, Individual Return Closures

Total Individual Returns

	FY 2008	FY2009	FY2010	FY2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Field	310,429	326,249	342,762	391,621	359,750	344,152	291,643	267,076	243,722	214,582
Correspondence	1,081,152	1,099,639	1,238,632	1,173,069	1,122,216	1,060,779	950,836	961,041	791,233	719,203

Total

Examinations	1,391,581	1,425,888	1,581,394	1,564,690	1,481,966	1,404,931	1,242,479	1,228,117	1,034,955	933,785
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Returns Filed

in prior CY*	137,849,635	138,949,670	142,823,105	140,837,499	143,399,737	145,819,388	145,236,429	146,861,217	147,967,324	149,919,416
Coverage	1.01%	1.03%	1.11%	1.11%	1.03%	0.96%	0.86%	0.84%	0.70%	0.62%

* CY = Calendar Year.

Examination - Individual Return Closures and Coverage Rates, High Income

Income Under \$200,000

	FY 2008	FY2009	FY2010	FY2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Field	256,854	269,865	284,241	313,229	290,015	270,636	234,758	214,678	196,863	170,116
Correspondence	1,003,976	1,010,870	1,144,178	1,076,607	1,012,898	962,336	848,451	851,255	721,459	668,973
Total Examinations	1,260,830	1,280,735	1,428,419	1,389,836	1,302,913	1,232,972	1,083,209	1,065,933	918,322	839,089
Returns Filed in Prior CY*	133,407,479	133,924,956	137,892,685	136,387,547	138,554,470	140,537,584	139,369,439	140,642,631	141,094,942	142,524,918
Coverage	0.95%	0.96%	1.04%	1.02%	0.94%	0.88%	0.78%	0.76%	0.65%	0.59%

Income \$200,000 and Higher

	FY 2008	FY2009	FY2010	FY2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Field	53,575	56,384	58,521	78,392	69,735	73,516	56,885	52,398	46,859	44,466
Correspondence	77,176	88,769	94,454	96,462	109,318	98,443	102,385	109,786	69,774	50,230
Total Examinations	130,751	145,153	152,975	174,854	179,053	171,959	159,270	162,184	116,633	94,696
Returns Filed in Prior CY*	4,442,156	5,024,714	4,930,420	4,449,952	4,845,267	5,281,804	5,866,990	6,218,586	6,872,382	7,394,498
Coverage	2.94%	2.89%	3.10%	3.93%	3.70%	3.26%	2.71%	2.61%	1.70%	1.28%

Income \$1 Million and Higher (included in "\$200,000 and Higher above)

	FY 2008	FY2009	FY2010	FY2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Field	12,233	15,730	16,509	20,475	17,826	19,167	15,029	13,781	11,662	11,087
Correspondence	9,641	12,619	15,985	15,947	23,139	20,254	19,332	25,972	16,598	11,617
Total Examinations	21,874	28,349	32,494	36,422	40,965	39,421	34,361	39,753	28,260	22,704
Returns Filed in Prior CY*	392,776	441,715	388,763	291,831	337,477	363,386	458,337	416,178	484,566	519,406
Coverage	5.57%	6.42%	8.36%	12.48%	12.14%	10.85%	7.50%	9.55%	5.83%	4.37%

* CY = Calendar Year.

**Examination - Business
Return Closures and Coverage
Rates ¹**

	FY 2008	FY 2009	FY2010	FY2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Total Returns Examined	59,823	58,144	58,067	62,445	70,265	61,020	57,211	61,677	51,103	46,989
Returns Filed in Prior CY*	9,530,662	9,951,648	9,941,289	9,869,358	9,950,784	9,938,483	10,044,551	10,236,183	10,384,808	10,636,445
Coverage	0.63%	0.58%	0.58%	0.63%	0.71%	0.61%	0.57%	0.60%	0.49%	0.44%

**Small Corporation Returns
(Assets Under \$ 10 Million)**

	FY 2008	FY 2009	FY2010	FY2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Returns Examined	20,580	18298	19,127	19,697	21,164	17,604	17,257	16,460	14,136	12,157
Returns Filed in Prior CY*	2,166,197	2,146,400	2,041,474	1,931,008	1,896,158	1,849,758	1,812,140	1,797,366	1,765,733	1,771,641
Coverage	0.95%	0.85%	0.94%	1.02%	1.12%	0.95%	0.95%	0.92%	0.80%	0.69%

**Large Corporation Returns
(Assets \$10 Million and Higher)**

	FY 2008	FY 2009	FY2010	FY2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Returns Examined	9,406	9,536	10,207	10,459	10,752	9,876	7,858	7,410	6,453	6,109
Returns Filed in Prior CY*	61,641	65,546	61,570	59,291	60,489	62,347	64,261	66,484	67,701	77,709
Coverage	15.26%	14.55%	16.58%	17.64%	17.78%	15.84%	12.23%	11.15%	9.53%	7.86%

**Subchapter S Returns
(Form 1120-S)**

	FY 2008	FY 2009	FY2010	FY2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Returns Examined	16,634	17455	16,327	18,519	21,658	18,670	16,317	18,595	15,869	13,448
Returns Filed in Prior CY*	4,155,830	4,390,857	4,414,662	4,444,154	4,469,329	4,476,307	4,518,765	4,605,766	4,688,683	4,808,833
Coverage	0.40%	0.40%	0.37%	0.42%	0.48%	0.42%	0.36%	0.40%	0.34%	0.28%

**Partnership Returns
(Form 1065)**

	FY 2008	FY 2009	FY2010	FY2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Returns Examined	13,203	12855	12,406	13,770	16,691	14,870	15,779	19,212	14,645	15,275
Returns Filed in Prior CY*	3,146,994	3,348,845	3,423,583	3,434,905	3,524,808	3,550,071	3,649,385	3,766,567	3,862,691	3,978,262
Coverage	0.42%	0.38%	0.36%	0.40%	0.47%	0.42%	0.43%	0.51%	0.38%	0.38%

¹ Business Returns include Small and Large Corporation Returns and Subchapter S and Partnership Pass Through Returns.

* CY = Calendar Year.

Corporations
Assets \$10 Million and Higher

Exam closures and coverage rate

	FY 2008	FY 2009	FY2010	FY2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Total Returns Examined	9,406	9,536	10,207	10,459	10,752	9,876	7,858	7,410	6,453	6,109
Returns Filed in Prior CY*	61,641	65,546	61,570	59,291	60,489	62,347	64,261	66,484	67,701	77,709
Coverage	15.3%	14.5%	16.6%	17.6%	17.78%	15.84%	12.23%	11.15%	9.53%	7.86%

By Asset Class

	FY 2008	FY 2009	FY2010	FY2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
\$250 Million and Higher										
Returns Examined	3,654	3,771	3,450	3,669	4,089	4,841	3,827	3,312	3,007	2,606
Coverage	27.4%	25.7%	25.3%	27.6%	29.41%	33.88%	26.10%	21.45%	19.32%	15.20%
\$100 Million < \$250 Million										
Returns Examined	1,026	1,134	1,191	1,289	1,854	1,589	1,084	1,185	914	897
Coverage	12.8%	13.6%	14.7%	16.6%	23.19%	19.43%	13.10%	14.25%	11.11%	9.93%
\$50 Million < \$100 Million										
Returns Examined	893	1,158	1,259	1,442	1,543	1,206	882	913	859	930
Coverage	11.7%	14.3%	16.2%	18.9%	20.74%	15.51%	11.18%	11.31%	10.35%	10.17%
\$10 Million < \$50 Million										
Returns Examined	3,833	3,473	4,307	4,059	3,266	2,240	2,065	2,000	1,673	1,676
Coverage	11.7%	10.1%	13.4%	13.3%	10.48%	6.98%	6.18%	5.77%	4.70%	3.95%

* CY = Calendar Year.

**Examination - Tax Exempt
Organization Return Closures
and coverage rates**

	FY 2008	FY 2009	FY 2010	FY2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Total Returns Examined	7,861	10,187	11,449	11,699	10,743	10,575	8,084	6,392	6,440	6,101
Returns Processed in Prior Calendar Year	888,412	823,087	776,300	858,865	798,903	771,675	765,395	787,339	763,851	787,580
Coverage	0.88%	1.24%	1.47%	1.36%	1.34%	1.37%	1.06%	0.81%	0.84%	0.77%

Collection

Enforcement Actions

	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Levies	2,631,038	3,478,181	3,606,818	3,748,884	2,961,162	1,855,095	1,995,987	1,464,026	869,196	590,249
Liens	768,168	965,618	1,096,376	1,042,230	707,768	602,005	535,580	515,247	470,602	446,378
Seizures	610	581	605	776	733	547	432	426	436	323

Criminal Investigations

Prosecutions Recommended

By Source	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Tax and Tax Related	1293	1269	1511	1622	1846	2,500	2,075	1762	1,444	1177
Nontax (illegal)	804	769	864	989	1073	976	669	630	616	493
Narcotics	688	532	659	799	782	888	734	897	684	581
Total	2785	2570	3034	3410	3701	4,364	3,478	3,289	2,744	2251
Overall Conviction Rate	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
	92.30%	87.20%	90.2%	92.70%	93.00%	93.1%	93.4%	93.2%	92.1%	91.5%
Average Sentence¹	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
	24	24	27	25	32	31	31	31	29	28

¹ Average sentence in months for Tax and Tax Related cases.

	FY2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Investigations Initiated	3,749	4121	4706	4720	5125	5,314	4,297	3853	3,395	3019
Information & indictments	2,547	2335	2645	2998	3390	3,865	3,272	3208	2,761	2294

Both "information" and "indictments" are accusations. "Information" means an accusation made by law enforcement without the intervention of a grand jury, whereas an "indictment" is an accusation made by a prosecutor and issued by a grand jury.

Taxpayer Service

Electronic Filing (e-File) Rate -- Individual Returns

FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
58%	66%	69%	77%	81%	82.50%	84%	85%	86%	87%

Toll-Free Assistor Level of Service

FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
53%	70%	74%	70%	68%	60.50%	64%	38%	53%	77%

Toll-Free Tax Law Accuracy

FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
91%	93%	93%	93%	93%	95.70%	95%	95%	96%	97%

Toll-Free Customer Satisfaction Rating

FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
93%	93%	92%	94.0%	92%	92%	89%	87%	88%	90%

Web Page Visits on IRS.Gov (in millions)

FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
347.8	296.3	304.8	319.3	372.5	456.2	437.1	490.5	501.8	496

Online Refund Status Checks through 'Where's My Refund' (in millions)

FY 2008	FY 2009	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
39.2	54.30	66.9	78.0	132.3	197.4	189.1	234.7	299.6	278.6