

**IRS STARTS COMPREHENSIVE CASE RESOLUTION PILOT  
TO HELP LARGE BUSINESSES**

WASHINGTON -- Under a new pilot program announced today, large business taxpayers may request resolution of cases they have open in the Large and Mid-Sized Business Division (LMSB), in Appeals and in docketed status through a new team process offered by the Internal Revenue Service.

The pilot program, called Comprehensive Case Resolution (CCR), will create IRS teams familiar with each case to resolve disagreements with business taxpayers. The team approach will benefit both the taxpayers and the IRS by reducing costs, burdens and delays through quick completion of the cases, which currently can be spread across different parts of the IRS.

"Taxpayers will save time and resources by working with one team from IRS rather than several different functional areas. Comprehensive Case Resolution will help solve tax controversies in a fair and impartial way for the taxpayer and the IRS without the added steps of going into litigation," said Larry Langdon, LMSB Commissioner.

The IRS believes the CCR program offers significant potential benefits for taxpayers as well as the IRS, and the agency invites large business taxpayers to participate. During the pilot phase, the program is available to large businesses that currently have an open cycle in Coordinated Examination and at least one cycle docketed in Counsel or in Appeals.

Large and Mid-Sized Business plans to select eight to 10 taxpayers from among those requesting participation in the pilot program. Applications will be solicited through September 29, 2000, and the IRS will select participants by October 31, 2000.

Taxpayers participating in the pilot program will be asked to assist in monitoring and evaluating the process. After evaluating the pilot cases, the IRS may offer the program, with or without further modification, on a permanent basis.

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The program is jointly administered by Large and Mid-Sized Business, Appeals, and, if years are docketed, Chief Counsel.

Taxpayers interested in participating in the pilot program or with questions about the program should contact their Case Manager or the Comprehensive Case Resolution Program Coordinator to discuss their suitability for the program. Additional information on the CCR pilot may be found in Notice 2000-43 on the IRS Web site at [www.irs.gov](http://www.irs.gov).

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