

IRS Center for Science and Design Evaluation of Services

Provide feedback regarding the forensic services performed for your case by answering the following questions. The information will be used to maintain or improve the services of the laboratory. Your response is greatly appreciated.

Lab case number

CIMIS number *(if applicable)*

Service

Latent Prints

DNA Collection

Design Service

Questioned Documents

Polygraph

Trial graphics service

Chemistry

Audio/Video/Image enhancement analysis

SIT support

Evaluated employee

On a scale of 1 (strongly disagree) to 10 (strongly agree), rate the following

A. Overall satisfaction with turnaround time _____

B. Overall satisfaction with the contact and/or communication between you and the laboratory _____

C. Overall satisfaction with clarity of report or final product _____

D. Overall satisfaction with the services provided _____

E. Overall how likely are you to use the laboratory services again _____

F. Did the lab play any critical role in your case _____

Additional comments or suggestions

Additional Information

Helpful information including descriptions of the laboratory sections, laboratory examinations, evidence packaging and more can be found on CASE, CI Connections or by calling the Evidence Control Unit at (312) 542-7808 or the laboratory's main number at (312) 542-7900.

Name of person filling out the form

E-mail address

Date

Telephone number

Employee *(signature)*

Section Manager or Quality Assurance Specialist *(signature)*

Laboratory Director *(signature)*