

PROTECT THE INTEGRITY OF THE TAX SYSTEM



OBJECTIVES:

- Identify and plan for compliance risks proactively.
- Reduce the time between filing and compliance issue resolution.
- Match potential compliance issues to the most appropriate solution informed by behavioral insights.
- Investigate criminal violations of the tax code to enforce accountability and maximize deterrence.

EMPOWER AND ENABLE ALL TAXPAYERS



OBJECTIVES:

- Simplify the process of filing, correction and payment for all taxpayers and their representatives.
- Help taxpayers understand their rights and responsibilities through proactive education and tailored outreach.
- Expand secure digital options for taxpayers and professionals to interact efficiently with the IRS, while maintaining and improving traditional service options.

DRIVE INCREASED AGILITY, EFFICIENCY, EFFECTIVENESS AND SECURITY



OBJECTIVES:

- Modernize and integrate technologies and systems that support secure, flexible and accurate work across IRS functions.
- Safeguard taxpayer data and protect the IRS against internal and external threats, with an emphasis on cyber defense.
- Maintain a strong focus on fiscal management and accountability.
- Simplify policies and processes to improve operational efficiency and coordination across business units.



OUR MISSION:

Provide America's taxpayers top-quality service by helping them understand and meet their tax responsibilities and enforce the law with integrity and fairness to all.

OUR VISION:

We will uphold the integrity of our nation's tax system and preserve the public trust through our talented workforce, innovative technology and collaborative partnerships.

COLLABORATE WITH EXTERNAL PARTNERS



OBJECTIVES:

- Coordinate with the tax community to facilitate service and outreach to taxpayers.
- Pursue partnerships to tackle common challenges, generate cost savings and share leading practices.
- Expand partnerships with foreign governments and international organizations to address global tax compliance concerns.

CULTIVATE A WELL-EQUIPPED, DIVERSE, FLEXIBLE AND ENGAGED WORKFORCE



OBJECTIVES:

- Foster a collaborative and inclusive culture.
- Support employee development with training opportunities and clear career paths.
- Enhance succession planning and knowledge transfer processes.
- Design a talent management strategy that proactively addresses business needs and adjusts to workload demand.

ADVANCE DATA ACCESS, USABILITY AND ANALYTICS



OBJECTIVES:

- Update data collection and retrieval capabilities and processes to provide faster authorized access to information.
- Improve analytical tools and data competencies across the IRS.
- Emphasize the use of data analytics, in conjunction with qualitative information, to select high-priority work.