

If you need help with	Here's where to find it
General tax professional information	<ul style="list-style-type: none"> › Go to IRS.gov/taxpro to find tools and information for tax pros. › Search IRS.gov for “payroll professionals” to find tools and information for payroll pros.
Getting a Preparer Tax Identification Number (PTIN) and updating your account	<ul style="list-style-type: none"> › Go to IRS.gov/PTIN to get PTIN requirements and renew or sign up for a PTIN. › Call toll-free: 1-877-613-7846
Filing a Power of Attorney (POA)	<ul style="list-style-type: none"> › Go to IRS.gov/2848 for information on Form 2848 and other authorizations.
Contacting the Practitioner Priority Service	<ul style="list-style-type: none"> › Call toll-free: 1-866-860-4259 › IRS assistors help with client account issues including locating and applying payments, explaining IRS communications, making account adjustments and providing forgotten/lost CAF numbers.
Contacting the e-help Desk for Tax Professionals	<ul style="list-style-type: none"> › Call toll-free: 1-866-255-0654 for help with e-Services including the IRS e-file Application, Taxpayer Identification Number (TIN) Matching and Transcript Delivery System (TDS).
Determining the IRS's current processing times for tax forms	<ul style="list-style-type: none"> › Search IRS.gov for “processing status” to find the current processing status for Forms 1040 series, 1120 series, 941, 1041, 2848, 8821 and more. It also includes the processing status for general correspondence related to IRS letters and notices.
Protecting client information and reporting a data breach to the IRS	<ul style="list-style-type: none"> › Search IRS.gov for “protect your clients protect yourself” to learn the latest on data security/protection, read scam alerts, review Publication 4557, Safeguarding Taxpayer Data, and find other resources. › Contact your local Stakeholder Liaison if you experience an actual or likely data breach/compromise. Go to IRS.gov and search “data theft information” to find additional information on what to do if you experience a data breach.
Handling identity theft	<ul style="list-style-type: none"> › Search irs.gov for “identity theft information for tax professionals” and read Publication 5199, Tax Preparer Guide to Identity Theft, to learn how to report suspected identity theft for your individual and business clients.
Finding local IRS education events and webinars	<ul style="list-style-type: none"> › Search IRS.gov for “local liaison meetings” to find IRS events, webinars and Tax Practitioner Institutes.
Informing the IRS of a potential systemic problem	<ul style="list-style-type: none"> › Contact your local IRS Stakeholder Liaison to facilitate issue identification and resolution regarding IRS policies, programs, processes, practices and procedures or report online to the Taxpayer Advocate Service Office of Systemic Advocacy.
Finding disaster assistance resources	<ul style="list-style-type: none"> › Search IRS.gov for “disaster relief resource center” to find comprehensive resources for tax professionals to assist clients who suffer disaster losses.
Requesting IRS records through Freedom of Information Act	<ul style="list-style-type: none"> › Search IRS.gov for “Freedom of Information Act Guidelines” to get FOIA guidelines for requesting IRS records including a CAF Client Listing Request.
Reporting abusive schemes, preparer fraud, preparer misconduct and phishing/impersonation scams	<ul style="list-style-type: none"> › Search IRS.gov for “report suspected tax fraud” to identify the correct procedures to report abusive schemes and promotions, tax preparer misconduct and fraud, and phishing and IRS impersonation scams.
Finding online tools	<ul style="list-style-type: none"> › Go to IRS.gov/tools to find useful electronic applications to help you provide better client service and save time, such as: <ul style="list-style-type: none"> › Tax Pro Account – One-stop access for viewing taxpayer information, active POAs and tax information authorizations (TIAs), online POA and TIA requests and status, withdrawing POAs or TIAs and creating client payment plans. › E-Services for Tax Professionals – Access your IRS e-file application and obtain individual or business client transcripts. › Preparer Tax Identification Number – Request or renew a PTIN. It's mandatory for anyone who prepares or assists in preparing federal income tax returns for compensation. › Document Upload Tool – Use the IRS Document Upload Tool to send information to the IRS by uploading responses to an IRS notice or letter. › Online Payment Agreement – Find out if your client may be eligible to make payment arrangements on the amount of tax owed and create client payment plans. › Offer in Compromise Pre-Qualifier – Find out if your client may be eligible to apply for an offer in compromise and prepare a preliminary proposal.

Keeping up with the latest IRS information affecting tax professionals



Go to [IRS.gov/socialmedia](https://www.irs.gov/socialmedia) to follow us on:

- › X (formerly Twitter): [@IRSnews](https://twitter.com/IRSnews), [@IRStaxpros](https://twitter.com/IRStaxpros) and [@IRStaxsecurity](https://twitter.com/IRStaxsecurity)
- › Facebook: [@IRS](https://www.facebook.com/irs) and [@IRS Tax Pros](https://www.facebook.com/IRStaxPros)
- › Instagram: [@IRSnews](https://www.instagram.com/irs)
- › LinkedIn: [@IRS](https://www.linkedin.com/company/irs)



Go to [IRS.gov](https://www.irs.gov) and search:

- › “**VIDEOS**” to view guidance and archived webinars on the [IRS YouTube Channel](https://www.youtube.com/user/IRSTaxChannel) and the [Tax Pros Playlist](https://www.youtube.com/playlist?list=PLD9D9D9D9D9D9D9D9)
- › “**NTFO**” to view taped seminars from the [IRS Nationwide Tax Forum Online](https://www.irs.gov/ntfo)



Go to [IRS.gov](https://www.irs.gov) and search “**e-News Subscriptions**” to subscribe to:

- › **e-News for Tax Professionals** – Provides the latest national news and scam alerts for the tax professional community.
- › **IRS Tax Tips** – Receive easy-to-read tips about taxes from the IRS throughout the year.
- › **IRS Newswire** – Receive news releases as they are issued by the IRS National Media Relations Office.
- › **Guidewire** – Receive notifications by e-mail when the IRS issues advance copies of tax guidance such as regulations, revenue rulings, revenue procedures, announcements and notices.
- › **Quick Alerts** – Provide up to the minute e-file information, designed to keep tax professionals and tax software providers informed of e-file issues and events 24/7.
- › **e-News for Payroll Professionals** – Provides information specifically affecting federal payroll tax returns
- › **IRS Outreach Connection** – Provides content and products that you can use in your websites, newsletters and other communication platforms.

Other Frequently Used IRS Telephone Numbers

Amended Return Hotline.....	866-464-2050
Automated Collection System (ACS) (Business).....	800-829-3903
Automated Collection System (ACS) (Individual).....	800-829-7650
Centralized Insolvency Operation.....	800-973-0424
Centralized Lien Payoff.....	800-913-6050
CP2000 – Automated Underreporter Notice.....	800-829-8310
Employer Identification Number (EIN).....	800-829-4933
FBAR/BSA and Title 31 Help Line.....	866-270-0733
Government Liaison/Disclosure Help Desk	866-591-0860
Identity Protection Specialized Unit.....	800-908-4490
Information Return Reporting	866-455-7438
IRS Federally Declared Disaster or Combat Zone Inquiries Hotline	866-562-5227
National Taxpayer Advocate’s Help Line	877-777-4778
Office of Professional Responsibility	202-317-6897

<https://www.irs.gov/pub/irs-pdf/p6118.pdf>

