

Date of Approval: August 01, 2019
Social Media PCLIA ID Number: 3949

SITE DESCRIPTION

The full name and acronym for the Social Media site, Third Party Website, or Application.

Taxpayer Advocacy Panel Space, TAPSpace.org

Note: the remaining questions will be simplified to Social Media site (vs. Third Party Website or Application)

Is this a new Social Media site?

No

Is there a PCLIA for this Social Media site?

Yes

Enter the full name, acronym and PCLIA ID of the most recent Social Media PCLIA.

TAPSpace, PIA ID#1521

Enter the approval date of the most recent Social Media PCLIA.

11/30/2015

Indicate what changes occurred to require this update.

Other Changes

Please explain:

Expiring PCLIA. Requested to use new Social Media Template.

What type of Social Media site will be used?

Other

Please specify:

Proprietary Vendor CMS. Redwood.

GENERAL BUSINESS PURPOSE

What is the specific business purpose of the IRS use of this Social Media site? Provide a clear, concise description of the Social Media site, the reason for the site, and the benefits to the IRS mission.

Tax Advocate Panel (TAP) internal member website (TAPSpace). Panel members serve on various committees, host an annual meeting, have at least one face-to-face meeting, and hold monthly conference calls. Each committee is empowered to work directly with the IRS to provide observations or recommendations on the issue before them, monitor the status and progress on the issue, and identify concerns in design and implementation of the issue. This password protected website supports the work of the various committees. This site was revamped in November 2010. TAPSpace is for the volunteer members that are part of the Taxpayer Advocate Panel. The information on this site is limited by password to those members and contains working documents and process information to help improve the IRS. None of these sites contains PII. Site is only accessible by private link provided to members. The Managed Services Path is oriented toward selection and acceptance of the managed services solution, i.e., outside source (3rd party), intra-business processes, and/or infrastructure (operational) service provider. All necessary requirements have been met in IRM 2.25.2 and 2.25.5. Site uses a single password leveraged by all members and eAuthentication does not apply.

Is the Social Media site operational?

Yes

What was the operational date?

1/1/2015

PII DETAILS

Will Personally Identifiable Information (PII) become available to the IRS through public use of this Social Media site?

No

Will the public be able to respond or interact with comments or questions?

No

Will the public need to identify their email address or other address if they request service?

No

ABOUT THE SOCIAL MEDIA SITE

Does the IRS intend or expect to use the PII?

No

Will the IRS share the PII?

No

SYSTEM OF RECORDS NOTICE

Is there a System of Records Notice(s) or 'SORN(s)', that address(es) the PII records in this site?

Yes

List the SORN number(s) and the complete name(s) of the SORN

IRS 10.004 Stakeholder Relationship Management and Subject Files

RESPONSIBLE PARTIES

Official Use Only

RECORDS SCHEDULE

Will your site interact with the public?

Yes

What are the plans to maintain the PII collected, used, or stored?

N/A - PII not gathered on any individual or group.

Cite the authority to retain/dispose of the PII.

RCS 17, item 34 for IRS Interactive Networking Site Use Records

Describe where the PII data will be stored, who will have access to it and the purpose.

N/A - PII not gathered on any individual or group.

How will the PII be eliminated at the end of the retention period?

N/A - PII not gathered on any individual or group.

TRACKING

Does this Social Media site use any means to track visitors' activities on the Internet?

No

PRIVACY POLICY

Has the IRS Business Owner examined the Third Party's Privacy Policy and evaluated risks?

Yes

Is the Social Media site appropriate for IRS use?

Yes

Will the IRS Business Owner monitor any changes to the Third Party's Privacy Policy and periodically assess the risks involved?

Yes

Can the IRS Business Owner assure that if a link is posted that leads to an external Third Party website or any other external location that is not an official government domain, the agency will provide a pop-up alert to the visitor explaining that they are being directed to another website that may have different Privacy Policies?

Yes

If the IRS Business Owner incorporates or embeds a third-party application on its website or any other official government domain; will the IRS Business Owner take the necessary steps to disclose the Third Party's involvement and describe the IRS Privacy Requirements in its Privacy Policy notice, as specified by OMB M-10-23?

NA

DATA SECURITY

How will the IRS secure the PII that is used, maintained, or provided? (Be specific to ensure the security controls meet Cyber Security and other federal security authorities.)

N/A - PII not gathered on any individual or group.

Are there any privacy risks that may exist or be inherent in a social networking environment?

Yes

List the risks:

Comment Box available, but site is locked down behind password and only accessible by TAP members.

What are the plans to mitigate the risks?

Information provided above comments box indicates the following: To protect your privacy, do NOT include any confidential information, such as your name, address, phone number, or Social Security Number.

GENERAL REQUIREMENTS

Will the IRS Business Owner follow guidance that suggests when an agency uses a Social Media site that is not a part of an official government domain; the IRS will apply appropriate branding to distinguish the agency's activities from those of nongovernmental actors. For example, to the extent practicable, the IRS Business Owner will assure that the IRS Seal or Emblem will be added to its profile page on a Social Media site to indicate that it is an official IRS agency presence?

Yes

If information is collected through the IRS use of a Social Media site, will the IRS Business Owner assure that they collect only the information "necessary for the proper performance of agency functions and which has practical utility"?

Yes

If PII is collected, will the Business Owner assure that the agency collect only the minimum necessary to accomplish a purpose required by statute, regulations, or executive order?

NA

PRIVACY NOTICE

Does the Business Owner of this Social Media site agree to maintain an IRS approved Privacy Notice that will "stand alone" and not be combined into other background information? (Privacy Compliance & Assurance may request copies of the Terms of Service Agreements and/or the Privacy Notice.)

Yes

Can the Business Owner confirm that links to IRS.gov and the IRS.gov Privacy Policy will be placed on the front page of the website?

Yes

OTHER SITES

Are there any other Social Media sites owned or maintained by the Business Unit?

Yes

Provide full name(s) of the site and date(s) of operation.

Operational 5+ years Taxpayer Advocate Service Tax Toolkit Low Income Taxpayer Clinic
Toolkit ImproveIRS.org TAS International Taxpayer Rights Conference Microsite

CIVIL LIBERTIES

Does the Social Media site maintain records describing how an individual exercises rights guaranteed by the First Amendment (including, but not limited to information regarding religious and political beliefs, freedom of speech and of the press, and freedom of assembly and petition)?

No

Will this Social Media site have the capability to identify, locate, and monitor individuals or groups of people?

No