LINE ITEM		CONTRACT REFERENCE IN		METHOD OF		
NO	WORK REQUIREMENT	SECTION C	PERFORMANCE STANDARD	INSPECTION	AQL	WEIGHT
X001	Basic Services					
x001.1	On-Site Project Management:			100% Inspection		
X001.1A	Monthly Reports and Submittals				95%	
		Paragraph 3.1.10	<ol> <li>Provided daily reports by 9 am to the COR and/or MWI's on major equipment not operational</li> </ol>		Less than four (4) instances of the report not being provided during the month by 9 AM and only minor omissions or deficiencies in the report details.	
		Paragraph 3.13	<ol> <li>Provided Monthly report of PM accomplished as part of the monthly accomplishments report in hard copy and electronic format.</li> </ol>		100% of the report is provided as required.	
		Paragraph 3.14	3. Provided an accurate Monthly PM report as part of the monthly accomplishments report in hard copy and electronic format in accordance with the Contractor actual accomplishments		Less than six (6) instances of the report not being accurate in terms of PM's being reported as completed/incomplete and PM's being reported as approved deferrals with only minor omissions or deficiencies in the report details.	
		Paragraph 3.14	<ol> <li>Provided Monthly report to COR on service call accomplishments as part of the monthly accomplishments report.</li> </ol>		100% of the report is provided as required	
		Paragraph 3.13	5. Provided an accurate monthly service call report to the COR as part of the monthly accomplishments report in accordance with the Contractor actual accomplishments with only minor omissions or deficiencies in the report details.		Less than six (6) instances of the report not being accurate in terms of SC's being reported as complete/incomplete and SC's being reported as approved deferrals with only minor omissions or deficiencies in the report details.	
		Paragraph 3.13	6. Provided Monthly report to COR on Equipment Checks accomplishments as part of the monthly accomplishments report.		100% of the report is provided as required.	

		Paragraph 3.13	7. Provide an accurate monthly Equipment Checks report to the COR as part of the monthly accomplishments report in accordance with the Contractor actual accomplishments with only minor omissions or deficiencies in the report details.	Less than six (6) instances of the report not being accurate in terms of equipment checks being reported as complete/incomplete with only minor omissions or deficiencies in the report details.	
		Paragraph 4.7	<ol> <li>Provide monthly Add'l Svc report to COR on accomplishments as part of the monthly accomplishments report.</li> </ol>	100% of the report is provided as required	
		Paragraph 3.13	9. Provided an accurate monthly Add'l Svc report to the COR as part of the monthly accomplishments report in accordance with the Contractor actual accomplishments with only minor omissions or deficiencies in the report details.	Less than three (3) instances of the report not being accurate in terms of special orders not being reported as open/closed accurately with only minor omissions or deficiencies in the report details.	
		Paragraph 3.1.9	10. Provided a Quarterly Utility Equipment History Report to the COR as part of the Quarterly accomplishments report in accordance with the Contractor actual accomplishments.	100% of the report is provided as required.	
X001.1B	Quality Control Program			90%	
		Paragraph 3.10	1. A QC Program has been developed by the Contractor and approved by the COR.	The AQL is achieved if the QC Program is determined to be complete and in accordance with contract section 3.11 (with only minor omissions or deficiencies observed in the program documentation) and approved by the COR.	
		Paragraphs 3.11	2. A monthly QC inspection schedule has been developed by the Contractor and has been implemented and documented IAW the approved QC program	The AQL is achieved if the monthly QC inspection schedule has been developed and 90% of all scheduled inspections are performed each month.	

		Paragraph 3.10.4	<ol> <li>All QC program records are well documented and available for IRS review with only minor omissions or deficiencies in accuracy/documentation.</li> </ol>	The AQL is achieved if all QC program and inspection records are available for IRS inspection (with only minor omissions or deficiencies observed in the program documentation).	
		Paragraph 3.10.3	4. QC inspections are being performed on PMs and service calls by the Site Manager and/or QC Representative as required by the QC plan and/or by the contract.	The AQL is achieved if all QC program and inspection records indicated that the Site Manager and/or QC Representative are performing regular inspections (planned sample) of PM's and SC's.	
		Paragraph 3.11	5. The Compliance Inspections Process has been implemented to conduct semi-annual management inspections by the Performance Manager.	The AQL is achieved if at least 10 of the 12 semi-annual compliance inspections by the PM took place with a minimum of no less than one inspection taking place at each site.	
	Site Staff and	Paragraph 3.10.3	6. An Annual Executive Quality Control Inspection/Assessment Program has been formally planned, inspections scheduled, and/or implemented. A resultant assessment report has been furnished to the Government outlining strengths, weaknesses, and recommendations for improvements (with proposed corrective actions). The report has been provided to the COR within 15 days of the most recent inspection performed during the first 12 months of the contract and every performance year thereafter.	The AQL is achieved if the Executive Quality Control Inspection has taken place during the first 12 months of the contract and every performance year thereafter. In addition, a formal assessment report must have been provided to the COR within 15 days of the completion of the annual inspection. 90%	
X001A.3	Site Staff and Work Schedules				
		Paragraph 3.5.1	<ol> <li>Contractor has provided a full-time on-site Project Manager for the duration of the month</li> </ol>	The AQL is achieved when there is one full-time on-site manager assigned to work on-site at the IRS campus building. When the manager happens to be on vacation or other type of leave this doesn't constitute a Nonconforming rating for this element.	

		Paragraph 3.5.4	<ol> <li>Contractor has provided on full-time on-site electrician for the month</li> </ol>		The AQL is achieved when there is one full-time on-site electrician assigned to work on-site at the IRS campus building. When the electrician happens to be on vacation or other type of leave this doesn't constitute a Nonconforming rating for this element	
		Paragraph 3.5.2 and 3.6	<ol> <li>Contractor has furnished a monthly schedule to ensure full coverage with a journeyman level mechanic during all facility operating hours and</li> </ol>		The AQL is achieved when there is one full-time on-site journeyman level mechanic is on duty during all facility operating hours	
X001.2	Facilities Operations			100% Inspection		
X001.2A	Perform Equipment Checks				95%	
		Paragraph 3.1.4	1. Equipment Check Inspections were performed during the month		The AQL is achieved if 95% of all daily, weekly, or monthly equipment checks were performed during the month.	
		Paragraph 3.4.4	2. Equipment Checks are loaded in the CMMS database and are issued as work orders for equipment tours to be performed by the Contractor's Staff		The AQL is achieved if 95% of the required equipment checks are loaded into the CMMS system and work orders are being issued for all checks.	
		Paragraph 3.11	3. Equipment Check inspections are documented and all reports are in the contractors file and available for IRS inspections		The AQL is achieved if 95% of the required equipment checks are documented in the CMMS system and Contractor's office files and all files are available for IRS review.	
		Paragraph 3.1.4	<ol> <li>All equipment check procedures and plans are up to date</li> </ol>		The AQL is achieved if 100% of the required equipment checks are included in the Contractor's plan.	
X001.2B	Develop and Execute BOP				95%	
		Paragraph 3.1	1. All BOP documentation is available for IRS review.		The BOP includes all items listed under Paragraph 3.1.1, with less than 4 omissions and/or nonconformance to contract requirements observed in the BOP Plan.	

		Paragraph 3.1	<ol> <li>The BOP is being followed IAW the site specific plan with only minor omissions or nonconformance to the BOP and/or contract requirements observed. All BOP documentation is available for IRS review.</li> </ol>		
		Paragraph 3.1	<ol> <li>Equipment is operated in an effective manner without any unscheduled outages occurring to critical building systems due to neglect or operator errors.</li> </ol>		
		Paragraph 3.1	4. The Contractor has a Lighting inspection schedule for light bulb replacements and it is scheduled in the CMMS database. The frequency of inspections performed is IAW contract section titled Lighting Plan.	only minor omissions or deficiencies in service call or log report details.	
		Paragraph 3.1	5. There is a current start up and shut down schedule being followed for all energy intense building equipment greater than 5 HP.	The AQL is achieved if the BOP start up and shut down schedule includes all items listed in the building inventory where the equipment is greater than 5 HP with less than 10 omissions and/or minor deficiencies in the plan schedule.	
X001.2C	Meets Environmental Requirements			95%	
		Paragraph 3.7	<ol> <li>Hazardous wastes generated by the performance of this contract is stored on site for no more than 180 days unless approved in advance by the COR.</li> </ol>	The AQL is achieved if 100% of all	
		Paragraph 3.7	2. Hazardous wastes identified, controlled, stored, and disposed of is IAW all local, state, and federal laws and IAW contract section 3.9.1.2 and 3.9.1.7.	The AQL is achieved if 100% of all hazardous waste inspected each month is stored on-site IAW all local, state, and federal laws and IAW contract section 3.9.1.2 and 3.9.1.7.	

	Paragraph 3.7	<ol> <li>When applicable the Government was notified of any spills or releases of hazardous materials</li> </ol>	The AQL is achieved if a 100 % of all spills or releases of hazardous materials have been reported to the Government in a timely manner during the month.	
	Paragraph 3.7	4. All Asbestos Containing Materials (ACM) discovered during the course of performing repairs to the building systems was reported immediately to the COR and/or MMI's and no ACM's were removed prior to the approval of the COR and/or MWI's	The AQL is achieved if a 100 % of all instances where ACM has been identified and/or marked by the Government that all removals of ACM have been approved in advance by the COR and/or MWI.	
	Paragraph 3.7	5. All Asbestos Containing Materials (ACM) discovered are removed in accordance with directions from the COR and OSHA, State, and EPA regulations	The AQL is achieved if a 100 % of all instances where ACM has been removed during the month the removal has been performed in accordance with all Federal, State, and local Government regulations and laws.	
	Paragraph 3.7	6. The Contractor has developed an approved Refrigerant Management Plan in accordance with GSA and Federal regulations	The AQL is achieved if the RMP is in accordance with GSA and Federal regulations (with only minor omissions or deficiencies observed in the program documentation).	
	Paragraph 3.7	7. The Contractor accounts for all refrigerants used and notifies the COR and/or MWI's when discovering that refrigerants have been released to the environment or can not be accounted for.	The AQL is achieved if refrigerant usage is being tracked and documented and 100% of all known instances of refrigerant having been released and/or known loses in refrigerant inventories have been reported to the COR and/or MWI's for the month.	
	CFR Part 370 and Paragraph 3.7	<ol> <li>The Contractor maintains complete records of all hazardous materials brought on-site</li> </ol>	The AQL is achieved if 100% the Contractor's records/log documentation match the actual inventory of hazardous materials on-site and the inventories are available for Government review (with only minor omissions or deficiencies observed in the program documentation).	

		Paragraph 3.7	9. All Asbestos Containing Materials (ACM) removal was properly documented and permanent records are being maintained in the Contractor's office files		The AQL is achieved if appropriate records are being maintained in 100 % of all instances where ACM has been disturbed and/or removed during the month in accordance with contract, Federal, State, and/or local Government requirements, regulations and laws.	
X001.3	Building Systems Water Treatment			100% Inspection	95%	
		Paragraph 3.2	1. Contractor submitted a site specific water treatment plan which has been reviewed and approved by the COR		The AQL is achieved if the Water treatment plan includes all applicable systems. The plan must include 100% of the system types found at the particular site/plan being reviewed.	
		Paragraph 3.2	2. The monthly independent water testing analysis has been performed/ documented and the monthly report indicates that all water systems are within the established water treatment program tolerances and/or corrective and effective actions are being undertaken to correct water reading levels within the appropriate tolerances.		The AQL is achieved if the monthly water treatment report validate that all water systems are treated effectively and are within the established water treatment program tolerances and/or corrective actions are being taken to correct water reading levels to bring them within the appropriate tolerances.	

	Paragraph 3.2	3. All necessary automated chemical water feed equipment has been furnished as required and all equipment is calibrated and functioning properly with only minor omissions or calibration deficiencies observed in performance of the equipment	The AQL is achieved if all required chemical equipment for each type of water system has been provided to implement the approved water treatment plan and, the equipment is operational and calibrated to so that water chemical tolerances are being maintained effectively at the time of the inspections and/or the COR has been notified of the deficiencies by the Contractor and what steps they are taking to repair/calibrate the equipment.	
	Paragraph 3.2	<ol> <li>Water Treatment program has been entered into the CMMS and PM tasks are issued to affect the program</li> </ol>	The AQL is achieved if the monthly independent water treatment testing has been scheduled and documented in the CMMS via scheduled PM tasks.	
	Paragraph 3.2	5. The water treatment program identified in the CMMS includes, cooling tower's water meter readings which were documented in the CMMS during the month.	The AQL is achieved if the monthly condenser water meter reading has been schedule and documented in the CMMS. If there is no meter or a defective meter installed at the site, this will be rated as N/A	
	Paragraph 3.2	6. Weekly testing by on-site personnel of all water systems are conducted and documented and the water chemistry reading tolerances are IAW the approved plan and/or immediate corrective actions were taken.	The AQL is achieved if the on-site weekly water testing has been performed for each applicable system and documented in the CMMS system with less than 3 omissions and/or instances of nonconformance to the contract requirements during the month.	
	Paragraph 3.2	7. All chemicals in use are those approved in the water treatment plan	The AQL is achieved if the chemicals identified in the approved water treatment plan are being used in accordance with the approved plan with less than 2 omissions and/or instances of nonconformance to the approved plan.	
	Paragraph 3.2	<ol> <li>Test for Legionnaires disease has been performed within the first 12 months of the contract and every year thereafter</li> </ol>	The AQL is achieved if the annual testing is performed by an independent water-testing firm and a written report provided to the COR with the results of the testing within 15 calendar days after the water samples have been taken each year.	

x001.4	Service Calls			Planned Sampling	95%	
		Paragraph 3.3	<ol> <li>Service Calls (SC's) during the month including validated customer complaints are responded to and completed timely IAW assigned priorities</li> </ol>		The AQL is achieved if a minimum of 85% of the SC's sampled are completed within contract required timeframes. If a wavier is granted by the COR on a given service call, it should not be counted against the contractor as an untimely occurrence during the analysis for the month.	
		Paragraph 3.3	2. During the month, Service Calls are completed with quality workmanship in accordance with acceptable trade practices and IAW contract requirements with only minor omissions or deficiencies observed in performance of service call workmanship.		The AQL is achieved if a minimum of 95% of the SC's sampled are completed with workmanship IAW acceptable trade practices and IAW contract requirements with only minor omissions or deficiencies observed in performance of service call workmanship.	
		Paragraph 3.3	3. During the month, inspected service calls including validated customer complaints are documented with accurate and complete information with only minor omissions or deficiencies in completion of service call documentation.		The AQL is achieved if a minimum of 85% of the SC's sampled are completed with the appropriate documentation IAW contract requirements with only minor omissions or deficiencies observed in the documentation of individual service calls .	
		Paragraph 3.3	4. Service calls are returned to the Government within 24 hours after the service call work was performed		The AQL is achieved if a minimum of 85% of the completed SC's sampled are returned and date stamped to the COR and/or MWI's within 24 hours after the completion of the work stated on the completed SC ticket. If the ticket is not date stamped by the Government when Contractor returns the SC, it should not be counted against the contractor as an untimely occurrence during the analysis for the month	

		5. The appropriate wavier was		
		requested by the Contractor of		
		the instances where a wavier was	The AQL is achieved if a written wavier	
		required and where urgent/routine	has been requested by the Contractor in	
		service calls were not completed	a minimum of 85% of the instances where	
		within contract time frames due	a wavier was required due to SC's not	
		to circumstances beyond their	being completed within contract time	
	Paragraph 3.3	control	frames.	

	Paragraph 3.3	6. The appropriate wavier was requested by the Contractor in the instances where a wavier was required and where emergency service calls were not completed within contract time frames (2 days) due to circumstances beyond their control	The AQL is achieved if a written wavier has been requested by the Contractor in 100% of the instances where a wavier was required due to an emergency SC's not being completed within contract time frames.	
	Paragraph 3.3	<ol> <li>Hot/Cold, Routine, Urgent, Service Calls are effectively performed without deferments due to inadequate spare parts availability.</li> </ol>	The AQL is achieved if less than 4 instances were documented where the Contractor deferred a hot/cold, urgent, or routine service call due to the lack of spare parts, tools, materials, or supplies resulting in over cycle service calls. Four (4) instances may be exceeded if the Contractor has demonstrated to the COR that they have made every reasonable effort to obtain spare parts in a timely manner, this shall be sufficient justification for an approved deferment.,	
	Paragraph 3.3	<ol> <li>Emergency Service Calls are effectively performed without deferments due to inadequate spare parts availability.</li> </ol>	The AQL is achieved if ZERO instances were documented where the Contractor deferred emergency SC's due to the lack of spare parts, tools, materials, or supplies that were listed in the bi- lateral inventory of critical spare parts agreed to be maintained on-site or to be furnished with JIT suppliers. If the Contractor has demonstrated to the COR that they have made every reasonable effort to obtain spare parts in a timely manner this shall be sufficient justification for an approved deferment.,	

		Paragraph 3.1.3 & 3.3	9. Temperature in facility office space locations are effectively maintained between 72 and 76 degrees year round IAW contract section 3.1.3. If HVAC design capacities are deemed inadequate to meet heat/cooling loads, heating/cooling complaints are deemed invalid.		The AQL is achieved if office space locations are effectively being maintained between 72 and 76 degrees year round Where the COR has given a written directive for the Contractor to maintain different temperatures than those mentioned above or where HVAC design capacities are deemed inadequate to meet office heat/cooling loads, the temperature sample will be deemed invalid and shall not be used in the evaluation analysis. Temperatures samples will be documented by weekly inspections performed by the COR and/or MWI and maintained in a monthly log.	
		Paragraph 3.1.3	10. Temperatures in IT Space locations are effectively being maintained between 71 and 73 degrees with humidity between 45 and 55 percent (year round). If HVAC design capacities can not meet heat/cooling loads, complaints are deemed invalid and shall not count as a deficiency.	1000	The AQL is achieved if IT space locations are effectively being maintained between 71 and 73 degrees with humidity between 45 and 55 percent (year round) Where the COR has given a written directive for the Contractor to maintain different temperatures than those mentioned above or where HVAC design capacities are deemed inadequate to meet office heat/cooling loads, the temperature sample will be deemed invalid and shall not be used in the evaluation analysis. Temperature samples will be documented by weekly inspections performed by the COR and/or MWI's and maintained in a monthly log.	
X001.5	Preventive Maintenance			100% Inspection		
X001.5A	Develop and Implement Preventative Maintenance Program				95%	

Paragraph 3.4	1. A complete site-specific Preventative Maintenance Program schedule has been developed by the Contractor and approved by the COR	The AQL is achieved if a minimum of 95% of all building equipment listed in the approved building inventory is scheduled in the CMMS PM schedule with the correct frequencies in accordance with the appropriate IRS guide card requirements (with no critical equipment missing from the schedule) .	
Paragraph 3.4	2. Inspected PMs were completed IAW the approved PM scheduling for the month. PMs that have been granted approved deferrals by the COR will not be counted in this analysis	The AQL is achieved if a minimum of 95% of all completed PM's are returned as complete and date stamped to the COR and/or MWI's during the month scheduled. If the PM ticket is not date stamped by the Government when the Contractor returns the PM ticket to the COR, it should not be counted against the contractor as an untimely occurrence during the analysis for the month.	

		Paragraph 3.4	3. Inspected PMs were completed IAW the approved PM guide card with only minor omissions or deficiencies observed in performance of PMs or completion of PM documentation.	The AQL is achieved if a minimum of 95% of the PM's sampled are completed with workmanship IAW contract PM guide cards with only minor omissions or deficiencies observed in performance of PM workmanship.	
		Paragraph 3.4	4. A complete Outage PM schedule has been developed and coordinated with the COR for all PM work that must be accomplished during an electrical outage.	The AQL is achieved if a minimum of 95% of the equipment requiring an outage for PM work to be accomplished is included in the Outage PM schedule and no critical equipment is omitted	
		Paragraph 3.4	5. All the necessary IRS approved inventory changes were affected in the CMMS system and completed within the contract required time frame of 7 days this month with only minor omissions or deficiencies observed in accuracy of inventory documentation.	The AQL is achieved if a minimum of 95% of the CMMS equipment changes are affected in the CMMS system within the contract required time frame of 7 days this month with only minor omissions or deficiencies observed in accuracy of inventory documentation.	
		Paragraph 3.4	6. Completed PM tickets are turned in with accurate and complete documentation after completing the PM within 2 business days (not counting holidays and weekends) with only minor omissions or deficiencies observed in completion of PM documentation.	The AQL is achieved if a minimum of 85% of the PM's sampled are determine to be PM tickets that are turned in with accurate and complete documentation within 2 business days (not counting holidays and weekends) after completing the PM with only minor omissions or deficiencies observed in completion of PM documentation on each ticket.	
		Paragraph 3.4	7. PM work that is deferred is approved by the COR and accurately captured in electronic format Monthly PM reports.	The AQL is achieved if a minimum of 95% of all PM's shown as deferred in the CMMS system and/or hard copy reports have been granted a wavier by the COR and are accurately reflected in the hardcopy Monthly PM report posted in electronic format.	
X001.5B	Equipment Certification Inspection and Testing			95%	

	Paragraph 3.4	1. Inspected certifications were completed IAW with the approved scheduling for the month. Certifications that have been granted approved deferrals by the COR will not be counted in this analysis	The AQL is achieved if a minimum of 95% of the completed PM's sampled are returned as completed to the COR and/or MWI's during the month scheduled.	
	Paragraph 3.4	2. Inspected certifications were completed IAW with acceptable trade practices and/or the approved PM guide Card with only minor omissions or deficiencies observed in performance of the certification.	The AQL is achieved if a minimum of 95% of the certification PM's sampled are completed with workmanship IAW contract PM guide cards in TE-4 with only minor omissions or deficiencies observed in performance of PM workmanship.	
	Paragraph 3.4	3. All required electrical certifications and inspections were performed prior to their expiration date. Any equipment not certified due to the Government not accommodating any required outages requested by the Contractor shall not count as a deficiency in Contractor's performance.	The AQL is achieved if 100% of all certification PM's are tested and certified as required by TE-4 and their certification is up-to-date and has not expired.	
	Paragraph 3.4	<ol> <li>Certifications and inspections were performed by a qualified independent firm or agency.</li> </ol>	The AQL is achieved if 100% of all certification PM's are tested and certified by a qualified independent firm or agency.	
	Paragraph 3.4	5. Completed Certification PM tickets are turned in with accurate and complete documentation and are provided to the COR within 2 business days (not counting holidays and weekends)after completing the certification with only minor omissions or deficiencies observed in completion of work ticket.	The AQL is achieved if a minimum of 85% of the PM's sampled are determine to be Certification PM tickets that are turned in with accurate and complete documentation after completing the PM (with only minor omissions or deficiencies observed in completion of PM documentation on each ticket).	

		Paragraph 3.4	<ol> <li>PM tickets have been documented by inputting them into the CMMS within seven days after completion of the work.</li> </ol>		The AQL is achieved if a minimum of 95% of the completed certification PM's sampled are determined to be accurately documented in the CMMS system (with only minor omissions or deficiencies observed in completion of PM documentation).	
X002	Additional Services			Planned Sampling	95%	
		Paragraph 4	1. All Add'l Svc proposals are IAW contract		The AQL is achieved if 95% of all Add'l Svc proposals are prepared in accordance with applicable IRS contract requirements identified in contract sections 4.3 through 4.5. (With only minor omissions or deficiencies observed in the program documentation).	
		Paragraph 4	<ol> <li>All Add'l Svc proposals are submitted within time frames required for urgent and routine Add'l Svc proposal requests.</li> </ol>		The AQL is achieved if 95% of all urgent and routine Add'l Svc proposals are prepared in accordance with applicable IRS time constraints identified in contract section 4.3. For those instances where the proposal takes longer than is required by the contract, it shall not be included in the analysis as a deficiency as long as an extension has been discussed and approved in advance by the COR	
		Paragraph 4	3. All emergency requests were submitted in a timely manner as approved by the COR and there were no delays in completing emergency repairs due to untimely proposals during the month.		The AQL is achieved if 90% of all emergency Add'l Svc proposals are prepared in accordance with applicable IRS time constraints identified in contract section 4.3. For those instances where the proposal takes longer than is required by the contract, it shall not be included in the analysis as a deficiency as long as an extension has been discussed and approved in advance by the COR.	

	Paragraph 4	4. Completed work associated with Add'l Svc special orders are accomplished in accordance with industry trade practices and all workmanship was accepted as substantially complete by the COR with only minor omissions or deficiencies.	The AQL is achieved if 90% of all Add'l Svc special orders are completed with workmanship that was accepted as substantially complete by the COR with only minor omissions or deficiencies in workmanship IAW the special order scope of work, acceptable trade standards, and regulations identified in TE-9.	
	Paragraph 4	5. Completed work associated with Add'l Svc special orders were accomplished in accordance with the approved Special Order timeframes as stated in the special order.	The AQL is achieved if 90% of all Add'l Svc Special Orders are completed within the timeframes as stated in the Special Order that was awarded to the Contractor.	
	Paragraph 4	6. Contractor provided 3 quotes for all subcontracted work when enough quality sources were available to gain competition	The AQL is achieved if 90% of all Add'l Svc special orders were proposed with 3 quotes where feasible. For those instances where it was impossible and/or not feasible to obtain 3 quotes for a given special order, it shall not be included in the analysis as a deficiency as long as an extension has been discussed and approved in advance by the COR.	