

## ATS and Production Issues

(Beginning November 2012 through April 2013)

**November 7, 2012**

Item#	Issue/Question	Date Opened	Resolution	Environment (ATS/Production)	Status
1	Some companies are reporting that they have not received their Software ID.	11/5/2012	The e-Help Desk is looking into this and will continue to issue SWID as soon as possible. Software Companies that are experiencing problems securing a SWID can contact the e-Help Desk for assistance.	ATS	Closed 11/6/2012
2	Form 1040, Scenarios 2, 3, 5, 6, 7, 8, 9, and 10 - The W-2 Social Security Tax Rate of 6.2% is incorrect.	11/5/2012	The correct Social Security Tax of 4.2% should be used. This has been added to the ATS Known Issues and Solutions.	ATS	Closed 11/5/2012
3	Form 1040, Scenario 3 – The Year of Birth for Child 1 (1999) is incorrect.	11/5/2012	The Year of Birth for Child 1 should be 1999 and all boxes should be checked in this instance. This has been added to the ATS Known Issues and Solutions.	ATS	Closed 11/5/2012
4	When will the 1065 and 1120 scenarios be issued?	11/5/2012	The scenarios have been provided to the e-Help Desk for distribution. SWD should contact e-Help Desk assistor.	ATS	Closed 11/6/2012
5	When will the 990 scenarios and Publications be issued?	11/5/2012			
6	When will the 1041 scenarios and Publication be issued?	11/5/2012	Publications 1437 and 1438 are expected to post to irs.gov on November 13 <sup>th</sup> .	ATS	Closed 11/6/2012
7	Form 1120S, Scenarios 4, 5, and 6 has a misplaced entry.	11/6/2012	The entry for Return Allowances should be reported in Gross Receipts or Sales.	ATS	Closed 11/6/2012
8	Maryland and Oregon have reported Login problems.	11/5/2012	IRS is reviewing and researching this issue, we will provide a resolution as soon as possible.	ATS	Opened 11/5/2012
9	Maryland and Oregon have reported .net MTOM failure when no attachment is received in response.	11/5/2012	Users were pointed to a code patch to fix their client.	ATS	Closed 11/6/2012

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10	Taxworks has reported authentication issues.	11/5/2012	IRS is reviewing and researching this issue, we will provide a resolution as soon as possible.	ATS	Opened 11/5/2012
11	Some states have reported issues with Get New Acks and Get Reconciliation List.	11/5/2012	IRS is reviewing and researching this issue, we will provide a resolution as soon as possible. No ETA on the resolution.	ATS	Opened 11/5/2012
12	New York reporting unable to get Server Configuration error	11/6/2012	IRS is reviewing and researching this issue, we will provide a resolution as soon as possible. Caused by a bad gateway. Gateway was rebooted, which Xan feels has fixed this configuration error.	ATS	Closed 11/7/2012
13	Thomson-Reuters is reporting Internal System Error.	11/6/2012	IRS is reviewing and researching this issue, we will provide a resolution as soon as possible. Xan suggested that the stakeholder continue to check on this issue. Xan thinks that it may be a line feed error that can be corrected by changing the input to a different line. Stakeholder will attempt the fix and send an e-mail to Xan and the MeF mailbox with the results.	ATS	Opened 11/5/2012
14	Transmitter reported an issue with Form 1040 Scenario 1 with the Physical Presence Test and recommended that the date be changed from 1/1/2012 to 1/1/2011.	11/6/2012	ATS indicated that the solution is that for Test 1 Form 2555, Part III, line 16, transmitters should use the year 2011 with the date, not 2012.	ATS	Closed 11/7/2012

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15	Some transmitters are reporting Session/Server limit errors.	11/6/2012	Xan stated the errors he has looked over are legitimate and requested if they are still receiving these errors to submit examples to the MeF mailbox. Xan suggested 2 solutions on the 11/7 call: Transmitters can set the Session indicator set to null, or log in, do a single service request, or don't do more than 5, and log out. No ETA on a resolution.	ATS	Closed 11/6/2012
16	Some transmitters are reporting Login Response Certificate errors.	11/6/2012	IRS is reviewing and researching this issue, and will provide a resolution as soon as possible.	ATS	Opened 11/6/2012
17	Some transmitters are reporting host name not in MeFException node (WSDL 8 testing).	11/6/2012	IRS is reviewing and researching this issue, and will provide a resolution as soon as possible.	ATS	Opened 11/6/2012
18	IRS is noticing an increase in Get Ack Service Requests errors.	11/6/2012	We recommend transmitters look over the Service Request SLA.	ATS	Closed 11/6/2012
19	Java Class error message	11/7/12	Stakeholders need to check to make sure it's using the correct WSDLs on the port.	ATS	Opened 11/7/2012
20	Virtex reported that they get the session timeout even with one entry.	11/7/12	Will be added to the known issues to be researched by ATS. IRS will provide a resolution as soon as possible.	ATS	Opened 11/7/2012
21	Issue for the individual apps. If you have a Schedule SE or Schedule C, it's rejecting because the software is looking for version 4.0 instead of 3.0.	11/7/2012	IRS is reviewing and researching this issue, and will provide a resolution as soon as possible.	ATS	Opened 11/7/12
22	IRS 1041 business rule issue	11/7/2012	IRS is reviewing and researching this issue, and will provide a resolution as soon as possible.	ATS	Opened 11/7/2012

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23	F 1040 – 112 – 01 error message.	11/7/2012	The business rule that is causing this issue is being disabled in ATS.	ATS	Closed 11/7/2012.
24	1120 issue. It's currently listed as a minor. Does it need to be corrected?	11/7/2012	IRS (BMF) is reviewing and researching this issue, and will provide a resolution as soon as possible.	ATS	Opened 11/7/2012
25	R000-932 error message. Message notes that Amended or Superseded return box is not checked, so it's rejecting the transmission because the system assumes a return has already been submitted.	11/7/2012	IRS (BMF) is reviewing and researching this issue, and will provide a resolution as soon as possible.	ATS	Opened 11/7/2012
The next meeting will be on November 8, 2012 – Time: 4:00 pm EST					