

# Production Issues

(January 2016)

## January 29, 2016

Item#	Issue/Question	Date Opened	Resolution	Environment	Status
1	IND-183-01 is triggering erroneously when Married Filing Separately status is filed.	1/19/16	IRS has requested a fix for this issue and we it will be deployed on January 24 <sup>th</sup> .The Business Rule is working correctly.	Production	Closed 1/25/16
2	H&R Block: Notice a high reject for dependents name with Business Rules R0000-504-02, R0000-500-01 and Schedule EIC 501-02,.	1/19/16	These Business Rules are setting correctly.	Production	Closed 1/21/16
3	Joe Ultra Tax: The cost of living amounts for the following Business Rules have not been adjusted; F1040-370-03, F1040-371-03 and F1040-372-03.	1/19/16	We ask that you do not submit Form 8880 for Taxpayers impacted by the cost of living changes until the fix is deployed on January 24 <sup>th</sup> . The Business Rules is working correctly.	Production	Closed 1/25/16
4	F1040-361-04: Business Rule is erroneously rejecting returns.	1/19/16	We ask that you do not submit Form 5695 with Part II completed until the fix is deployed on January 24 <sup>th</sup> . Business Rule F1040-361-04 will be deleted and Business Rule F1040-361-03 will be reactivated. The Business Rule is working correctly.	Production	Closed 1/25/16
5	Joe Ultra Tax:1040 Schema page for Form 2350 and Form 4868 does not show the Production Dates	1/19/16	The Production Date for all of the extension packages, 4868v2.0, 2350v2.0, 9465CU10.0, and 56CU10.0, has been updated to 01/19/2016. The Release Memo's for each extension package have been updated as well. For your convenience, here is the link: <a href="https://www.irs.gov/Tax-Professionals/e-File-Providers-&amp;Partners/Tax-Year-2015-Schemas-and-Business-Rules-for-MeF-Forms-1040-1040A-1040EZ-1040SSPR-4868-2350-9465--and-56">https://www.irs.gov/Tax-Professionals/e-File-Providers-&amp;Partners/Tax-Year-2015-Schemas-and-Business-Rules-for-MeF-Forms-1040-1040A-1040EZ-1040SSPR-4868-2350-9465--and-56</a> Thank you for bringing this oversight to our attention	Production	Closed 1/20/16

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6	<p><u>Scott Tax Works</u>: Error message being generated "File not supported exception" when SWD files a batch of 50 or more returns. When they file a batch of 50 or below, they do not receive error message.</p>	1/19/16	<p>This is a Known efile- issue. For assistance in resolving, please contact the MeF Mailbox.</p>	Production	Closed 1/21/16
7	<p><u>Jack Drake</u>: Can we get a communication indicating the resolution to the rejects?</p>	1/19/16	<p>The IRS will send out a Quick Alert or have it listed on the Known Issues Production log.</p>	Production	Closed 1/20/16
8	<p><u>Mark Castro Petz Enterprises</u>: Can the last column on the Known Issues be updated to reflect what has been fixed and when it will be fixed?</p>	1/20/16	<p>We will update the resolved date column when an issue is resolved. We will move that issue to the resolved tab when it is resolved during the tax year. We do not move an issue to the resolved tab if it is resolved in the next tax year's schema version. Generally these issues do not get resolved for the prior years. The status column should reflect when an issue will be fixed.</p> <p>On the call we said we would update the current Known e-file issues and solutions on 01/25/2016. We will update the log by 3:30 EST on 1/22/16. The TY 2014 known issues will be updated on 02/01/2016. During startup the file is generally updated on a weekly basis. We update the file as needed when issues arise.</p>	Production	Closed 1/21/16
9	<p><u>Carol Jackson Hewitt</u>: Is it possible on the Production Log for the Status Column to reflect in process or pending, when it is not open or close?</p>	1/20/16	<p>Yes, we will leave the issues as open in the Status Column until the fix has been deployed.</p>	Production	Closed 1/20/16

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10	<u>Mark Castro Petz Enterprises</u> : I would like to know in the future can there be only one spreadsheet for the Known Issues and Production Log that will continue to keep updates on what's going on.	1/20/16	<p>The <a href="#">ATS and Production Issues Call Log</a> and <a href="#">Known e-file issues and solutions</a> are separate files maintained for different reasons. The call log documents those issues brought up in our start up meetings. The known issues and solutions file documents issues with our schema, stylesheets and business rules.</p> <p>A point of clarification that may not have been mentioned on the call: We will add unresolved issues from the production log to the Known e-file issues log.</p>	Production	Closed 1/21/16
11	<u>IRS</u> : Can the various MeF workgroups please provide an update?	1/20/16	The BMF and TEGE work groups all reported no updates thus far. The Status Page and the ATS Page both will provide the link to the Production Call Log.	Production	Closed 1/21/16
12	<u>IRS: Business Rule updates</u>	1/20/16	A change page will be posted on January 21 <sup>st</sup> to IRS.gov to identify the Business Rules updates for the 1040 Form Family.	Production	Closed 1/21/16
13	<u>Vincent Petz Enterprises</u> : Is the Known Issues and Solutions worksheet maintained? It does not seem to have any dates resolved. Ask a follow up question, there is a date resolve column but there is no date there so what is the purpose of the column.	1/21/16	<p>On the call we said we would update the current Known e-file issues and solutions on 01/25/2016. We will update the log by 3:30 EST on 1/22/16. The TY 2014 known issues will be updated on 02/01/2016. During startup the file is generally updated on a weekly basis. We update the file as needed when issues arise.</p> <p>We will update the resolved date column when an issue is resolved. We will move that issue to the resolved tab when it is resolved during the tax year. We do not move an issue to the resolved tab if it is resolved in the next tax year's schema version. Generally these issues do not get resolved for the prior years. The status column should reflect when an issue will be fixed.</p>	Production	Closed 1/21/16
14	<u>Vincent Petz Enterprises</u> : How often does the Known issues file get updated?	1/21/16	On the call we said we would update the current Known e-file issues and solutions on 01/25/2016. We will update the log by 3:30 EST on 1/22/16. The TY 2014 known issues will be updated on 02/01/2016. During startup the file is generally updated on a weekly basis. We update the file as needed when issues arise.	Production	Closed 1/21/16
15	<u>Joseph Golden Ultra Tax IND-941</u> is triggering erroneously.		IRS has requested a fix for this issue and it was deployed on January 29 <sup>th</sup> . The Business Rule is working correctly.	Production	Closed 1/29/16

*All issues closed.*