

ATS and Production Issues

(Beginning November 2014 through April 2015)

November 3, 2014

Item#	Issue/Question	Date Opened	Resolution	Environment (ATS/Production)	Status
1	<p><u>IMF Branch</u> – We are researching a Known Issue with Business Rule R0000-906-02 (<i>Routing Transit Number (RTN) included in the return must be present in the e-File database</i>).</p>	11/3/14	<p>The routing transit number is the same number as last year. We will provide an update as soon as a resolution is known. (11/3/14)</p>	ATS	<p>Open 11/3/2014</p>
2	<p><u>IMF Branch</u> – We have identified an issue with Business Rule 8962-043.</p>	11/3/14	<p>We have submitted a request to disable the business rule in ATS. We do not have an update to provide on the status of the request. (11/3/14)</p>	ATS	<p>Open 11/3/2014</p>
3	<p><u>990 Branch</u> – We have posted updates on 3 issues to the TY 2014 Form 990 Known Issues and Solutions template.</p>	11/3/14	<p>There is a workaround listed for one issue and an update to Form 990 Test 1, and 990 Test 3 for the other two issues. The Known Issues and Solutions sheet is posted to IRS.gov at the following link: http://www.irs.gov/Charities-&-Non-Profits/TY2014-Exempt-Organizations-MeF-Assurance-Testing-System-(ATS)-Test-Scenarios. (11/3/14)</p>	ATS	<p>Closed 11/3/2014</p>
4	<p><u>Vermont</u> – We have a log in issue. Error message states that we have no matching XML. Have there been any changes implemented that would cause these type of issues?</p>	11/3/14	<p><u>IRS</u>: These type of errors are most likely caused by a mismatch in selecting the production or ATS environment in the current release – 9.5. Please make sure you are matching the correct URL and code base to either production or ATS. (11/3/14)</p>	ATS	<p>Closed 11/3/2014</p>

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5	<u>Indiana</u> – We are receiving no data in our Get New Submission acknowledgement responses. The more available indicator is set to True.	11/3/14	<u>IRS</u> : Please send the submission IDs along with the reconciliation list to the MeF mailbox. We will research the issue and provide a response back to you as soon as possible. (11/3/14)	ATS	Open 11/3/2014
6	<u>Online Taxes</u> - We are getting no response from our Form 990 submissions. We sent the submissions 3 hours ago.	11/3/14	<u>IRS</u> : We were able to conduct research on this issue and discovered that there was a business rule failure on the Form 990, Schedule A that was preventing the processing of TY2014 submissions. The issue has now been resolved. (11/4/14)	ATS	Closed 11/4/2014
7	<u>NY State</u> : Any updates on shutdown and startup dates?	11/3/14	<u>IRS</u> : We are in the process of finalizing the dates. We will send out an update via a QuickAlert in the next few days. In addition, we will post the dates to IRS.gov. (11/3/14)	ATS / Production	Closed 11/3/2014
The next meeting will be on November 4, 2014 – Time: 4:00 pm EST					

3 issues remaining open – 1, 2, & 5.

**The latest updates are highlighted in blue.*