ATS and Production Issues

(Beginning November 2012 through April 2013)

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Item#	Issue/Question	Date Opened	Resolution	Environment (ATS/Production)	Status
1	Some companies are reporting that they have not received their Software ID.	11/5/2012	The e-Help Desk is looking into this and will continue to issue SWID as soon as possible. Software Companies that are experiencing problems securing a SWID can contact the e-Help Desk for assistance.	ATS	Closed 11/6/2012
2	Form 1040, Scenarios 2, 3, 5, 6, 7, 8, 9, and 10 - The W-2 Social Security Tax Rate of 6.2% is incorrect.	11/5/2012	The correct Social Security Tax of 4.2% should be used. This has been added to the ATS Known Issues and Solutions.	ATS	Closed 11/5/2012
3	Form 1040, Scenario 3 – The Year of Birth for Child 1 (1999) is incorrect.	11/5/2012	The Year of Birth for Child 1 should be 1999 and all boxes should be checked in this instance. This has been added to the ATS Known Issues and Solutions.	ATS	Closed 11/5/2012
4	When will the 1065 and 1120 scenarios be issued?	11/5/2012	The scenarios have been provided to the e-Help Desk for distribution. SWD should contact e-Help Desk assistor.	ATS	Closed 11/6/2012
5	When will the 990 scenarios and Publications be issued?	11/5/2012	See Item # 31. IRS Publication 4205 will be sent via e-mail to MeF stakeholders during the week of November 12th and posted to the MeF Publications page on IRS.gov.	ATS	Closed 11/6/2012
6	When will the 1041 scenarios and Publication be issued?	11/5/2012	Publications 1437 and 1438 are expected to post to IRS.gov on November 13th.	ATS	Closed 11/6/2012
7	Form 1120S, Scenarios 4, 5, and 6 has a misplaced entry.	11/6/2012	The entry for Return Allowances should be reported in Gross Receipts or Sales.	ATS	Closed 11/6/2012
8	Maryland and Oregon have reported Login problems.	11/5/2012	This is a problem with coding on the IRS side. IRS is researching on how to fix the coding, but there is no ETA on a resolution. (11/8/12) Weekend fix has resolved this issue. (11/13/12)	ATS	Closed 11/13/12

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9	Maryland and Oregon have reported .net MTOM failure when no attachment is received in response.	11/5/2012	Users were pointed to a code patch to fix their client.	ATS	Closed 11/6/2012
10	Taxworks has reported authentication issues.	11/5/2012	Our research indicates that this problem is caused by an issue on the IRS side. IRS is researching on how to fix the coding, but there is no ETA on a resolution. Xan believe this has been fixed, but has not touched base with the Vendor to confirm. (11/9/12). Vendor has verified that issue has been corrected - Closed. (11/13/12)	ATS	Closed 11/13/12
11	Some states have reported issues with Send New Acks and Get Reconciliation List.	11/5/2012	The Send New Acks Response problem **(*showing null because the wrong element is returned*)** is being fixed by IRS. We will let you know when the fix will be implemented in production. Fix has been implemented. (11/14/12) There is no Reconciliation List problem. (11/8/12)	ATS	Closed 11/14/12
12	New York reporting unable to get Server Configuration error	11/6/2012	Caused by a bad gateway. Gateway was rebooted, which Xan feels has fixed this configuration error. (11/7/12)	ATS	Closed 11/7/2012
13	Thomson-Reuters is reporting Internal System Error.	11/6/2012	IRS is reviewing and researching this issue, we will provide a resolution as soon as possible. Xan suggested that the stakeholder continue to check on this issue. Xan thinks that it may be a line feed error that can be corrected by changing the input to a different line. Stakeholder will attempt the fix and send an e-mail to Xan and the MeF mailbox with the results. Thomson-Reuters confirms that this issue has been resolved. (11/8/12)	ATS	Closed 11/8/2012

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14	Transmitter reported an issue with Form 1040 Scenario 1 with the Physical Presence Test and recommended that the date be changed from 1/1/2012 to 1/1/2011. Form 2555-020 error message.	11/6/2012	ATS indicated that the solution is that for Test 1 Form 2555, Part III, line 16, transmitters should use the year 2011 with the date, not 2012. This rule has been disabled in ATS. (11/8/12)	ATS	Closed 11/7/2012
15	Some transmitters are reporting Session/Server limit errors.	11/6/2012	Xan stated the errors he has looked over are legitimate and requested if they are still receiving these errors to submit examples to the MeF mailbox. Xan suggested 2 solutions on the 11/7 call: Transmitters can set the Session indicator set to null, or log in, do a single service request, or don't do more than 5, and log out. No ETA on a resolution.	ATS	Closed 11/6/2012
16	Some transmitters are reporting Login Response Certificate errors.	11/6/2012	Xan states that this is a problem with coding on the IRS side. IRS is researching on how to fix the coding, but there is no ETA on a resolution. (11/8) Fix will be run this weekend. (11/9/12). Fix has resolved this issue. (11/13/12)	ATS	Closed 11/13/12
17	Some transmitters are reporting host name not in MeFException node (WSDL 8 testing).	11/6/2012	IRS is reviewing and researching this issue, and will provide a resolution as soon as possible. IRS is still working on this issue as of 11/8. Xan is still researching this issue. (11/15/12) We are closing this issue as resolved per Xan. (12/19/12)	ATS	Closed 12/19/12
18	IRS is noticing an increase in Get Ack Service Requests errors.	11/6/2012	We recommend transmitters look over the Service Request SLA.	ATS	Closed 11/6/2012
19	Java Class error message	11/7/12	Stakeholders need to check to make sure they are using the correct WSDLs on the port. There is additional functionality that is causing this error message. Software vendors need to use the new WSDLs on the la.alt URL for ATS transmissions. Vendors will need to use the old WSDLs for production. (11/8/12)	ATS	Closed 11/8/2012

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20	Vertex reported that they get the session timeout even with one entry.	11/7/12	**Duplicate issue to item # 15.** Xan stated the errors he has looked over are legitimate and requested if they are still receiving these errors to submit examples to the MeF mailbox. Xan suggested 2 solutions on the 11/7 call: Transmitters can set the Session indicator set to null, or log in, do a single service request, or don't do more than 5, and log out. No ETA on a resolution.	ATS	Closed 11/6/2012
21	Issue for the individual apps. If you have a Schedule SE or Schedule C, it's rejecting because the software is looking for version 4.0 instead of 3.0. Business Rule 1040-180-01.	11/7/2012	The business rule that is causing this issue has been disabled in ATS. See listing of disabled rules in item 26 below. (11/9/12)	ATS	Closed 11/9/12
22	F 1040 – 112 – 01 error message.	11/7/2012	The business rule that is causing this issue has been disabled in ATS. See listing of disabled rules in item 26 below. (11/9/12)	ATS	Closed 11/9/2012.
23	1120 issue. Version 1.2 is currently listed as a minor version change. Vendor feels that Version 1.2 had many changes that would seem to indicate a major version change. Does it need to be corrected?	11/7/2012	BMF reports that the major version change is slated to be issued on December 17th. BMF looked at its' testing scenarios to ensure that the minor version change does not affect any software approvals. (11/8/12)	ATS / **BMF**	Closed 11/8/2012

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24	R000-932 error message. Message notes that Amended or Superseded return box is not checked, so it's rejecting the transmission because the system assumes a return has already been submitted.	11/7/2012	IRS (BMF) is reviewing and researching this issue, and will provide a resolution as soon as possible. BMF has identified the problem, but no resolution yet. (11/9/12) Still working on getting this rule disabled. (11/13/12). Rule has been disabled and returns should not be getting the R000-932 error message anymore. (11/15/12)	ATS / **BMF**	Closed 11/15/12

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25	Urban institute. New submissions giving a R8-MeF error indicating that there is a conflict in submissions.	11/8/2012	The specific error encountered is: “<faultstring xml:lang="en-US">IDP Rule 'R8-MeF Invalid WSDL IDP Rule' aborted processing. The root element {http://www.irs.gov/a2a/mef/MeFStateServiceMTOM.xsd}GetNewSubmissionsRequest' found within the SOAP body does not match the name and namespace of any message defined in the WSDL file.</faultstring>” <u>IRS Resolution</u>: Urban’s request contained two parts and typical ones for this type contain one. The URL's local part was **<u>/a2a/mef/mtom/GetSubmissions</u>**, while the action ended with **<u>GetNewSubmissions</u>** matching the request. They must match. In other words your message body type isn’t valid for the URL you sent it to. Perhaps a better worded error message would have said something like: **"The root element ... found within the SOAP body does not match the name and namespace of the operation defined for the request's URL in the WSDL file".** The current wording is misleading since that element is proper for a message in the WSDL file - just not the one for that URL. (11/8/12)	ATS	Closed 11/8/12
26	F 1040-SS-PR-007. Error message states that Dependent SSN is invalid even though it’s a test SSN.	11/8/2012	The business rule that is causing this issue has been disabled in ATS. See the list of disabled ATS rules in item 26 below. (11/8/12)	ATS	Closed 11/8/12

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27	Disabled Business Rules	11/9/2012	The following rules have been disabled in ATS: F1040-180-01 F1040-020 SD-F1065-063 F1040-112-01 F1040SSPR-007 F2555-020 F499R2W2PR-004 (This rule will also be disabled in x-Domain (PROD) environments)	ATS	Closed 11/9/12
28	Oregon – Send New Acks returns a blank submission error message.	11/9/2012	IRS is working on a resolution for this issue (reopened – 11/9/12). Have not verified that this has been fixed. (11/13/12). This issue has been resolved (11/14/12)	ATS	Closed 11/14/12
29	Vendor is having a problem getting a response from Get New Submissions using the WSE 2.0 application. They are trying to trace what's causing the problem.	11/9/12	**Solution**: Software developers / transmitters should **not** use WSE version 2.0 because WSE 2.0 does not support MTOM. Vendors must use the WSE 3.0 or WCS versions.	ATS	Closed 11/9/12
30	New Publications	11/13/12	This week, the IRS will be posting the following e-file testing packages to IRS.gov: Pub. 4162 – for Forms 1120 Pub. 4505 – for Forms 1065 Pub. 1436 – for the 1040 Series Pub. 1437 – for Forms 1041 (procedures) Pub. 1438 – for Forms 1041 (file specifications)	ATS	Closed 11/13/12

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31	New Publication	11/13/12	Publication **4205** has been sent out via e-mail to E-file stakeholders. The publication will be posted on the MeF Publications page on IRS.gov later this week (http://www.irs.gov/uac/Modernized-e-File-(MeF)-User-Guides-&-Publications).	ATS	Closed 11/13/12
32	Scenario Update	11/13/12	IRS will post an update in regards to missing forms in scenarios 4 and 6. Information will be posted in both the cover letter for Publication for 1436 as well as in the ATS Known Issues and Solutions file on the IRS.gov website.	ATS	Closed 11/13/12
32	Kentucky reports Invalid SOAP message when submission response comes back to them.	11/13/12	Xan advised the state to capture the message and submission ID and submit the information to him (or the IRS MeF mailbox) via e-mail. Kentucky reports that this issue has been resolved and this item can be closed. (11/19/12)	ATS	Closed 11/19/12
33	Oregon – getting errors when attempting to open the zip files if there is an attachment. The un-zip utility loops eternally.	11/13/12	Xan advises Oregon to send him the submission Zip file for him to research the error message. State needs to work this issue with the software developer. This is not an IRS issue. (11/14/12)	ATS	Closed 11/14/12
34	Vendor wants to know an update on the WSDL and the Send New Acks conflict issue.	11/13/12	Xan notes that the WSDL is correct, but what is getting sent back from the IRS is incorrect. Still working on a resolution to this issue. This is either a duplicate to item # 28 or may be the Multi-part label response error in the Acks portal (response should be **Tech.hml**). Fix has been implemented. (11/14/12)	ATS	Closed 11/14/12

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35	CCH Small Firm Services and Tax Technologies - no word on developer questionnaires and software IDs for 1120 and 1065 forms. No response from E-Help desk assistors to vendor inquiries.	11/13/12	The IRS E-help desk will research the issues and get back to the vendors as soon as possible. E-help desk is working on resolving this issue with the vendors. The E-help desk reported that they have resolved this issue. (11/16/12)	ATS / **E-Help**	Closed 11/16/12
36	Vendor has been asking the E-Help desk about questionnaires and IDs for Forms 720 and 8849.	11/13/12	The IRS E-help desk will research the issues and get back to the vendors as soon as possible. The E-help desk reported that they have resolved this issue. (11/16/12)	ATS / **E-Help**	Closed 11/16/12
37	Schema issue with IP address and the large TP indicator types.	11/13/12	Still internal discussions going on. Still a requirement in the schema, but IRS will be going back out with new information at a later date.	ATS	Closed 11/13/12
38	Correction to ATS Test 3 - for Schedule C, lines 22 and 44a.	11/14/12	Will be updated on the ATS Known Issues and Solutions Log later this week. (11/14/12)	ATS	Closed 11/14/12
39	Urban Institute is reporting a conflict in the change password function. Sent an e-mail to the MeF mailbox.	11/14/12	A fix for this problem has been identified. However, the fix will not be implemented until Sunday, Nov. 25th. (11/15/12)	ATS	Closed 11/15/12
40	Urban Institute also reports e-mailing a problem with a state return in one of the test scenarios.	11/14/12	IRS acknowledges receiving the e-mail from Urban institute. We will research the issue and provide a resolution as soon as possible. (11/14/12) Xan is still researching this issue. (11/15/12) Xan confirms that this issue has been resolved. (11/16/12)	ATS	Closed 11/16/12

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41	Ultra Tax asks if answer keys are being developed for ATS Test # 3 and Test # 11.	11/14/12	The answer keys for these tests have been forwarded to the e-help group. Please contact the e-help group for assistance in obtaining the answer keys (11/14/12)	ATS	Closed 11/14/12
42	New York AG office reports having trouble creating the proxy in regards to New WSDL file. Sent an e-mail to the MeF mailbox.	11/14/12	IRS acknowledges receiving the e-mail from the NY AG office. We will research the issue and provide a resolution as soon as possible. (11/14/12) Xan is still researching this issue. (11/15/12) The AG office has confirmed to the IRS that this issue has been resolved and the item can be closed. (11/19/12)	ATS	Closed 11/19/12
43	RSI asks if State rule -015 broken or turned off? Rule checks the manifest for the current or previous tax year. Sent to the mailbox, no response yet.	11/14/12	If an est. payment, it's the processing year, if it's a regular return, it's the return year or prior year. Xan confirms that there is a separate place for estimated payments. Xan said it should have been in the most recent schema placement. IRS reports that the schema placement will post on Dec 17th. (11/14/12)	ATS	Closed 11/14/12
44	RSI has a related question: 2014 manifest went thru, but it should not have gone thru.	11/14/12	Xan or the IMF team will check to see if the rule has been disabled. Still researching this issue. (11/14/12) The IMF team is making a request to activate or correct the applicable business rule so that it triggers to prevent Tax Year 2014 submissions. (11/15/12) Per Xan, the business rule trigger will not be activated in ATS this year, but the business rule trigger will be activated in **production**. (11/28/12)	ATS / Production	Closed 11/28/12
45	State of Virginia. Having problems with sending / receiving receipts as an attachment.	11/15/12	Xan asked that Virginia send the log information to him via the MeF mail box. (11/15/12) Xan has confirmed with the State of Virginia that this issue has been resolved, so this issue can be closed. (11/16/12)	ATS	Closed 11/16/12
46	NY State Tax	11/16/12	Xan confirms that the issue of validating the response on the new WSDLs reported by the New York State Tax Authority has been fixed.	ATS	Closed 11/16/12

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47	Taxslayer.	11/16/12	Some 44 rejects error messages appear to be caused by Schedule 8812 and Form 8867. New to PATS this year. IRS recommended that the vendor report the issues to the E-Help desk.	ATS	Closed 11/16/12
48	ATS Scenario Updates	11/19/12	IRS has an update for scenario # 4: Testers should use Identity Pin # 876543. Also, scenario # 5 is being corrected to show scenario # 4. Both of these solutions will be posted to the ATS known issues and solutions spreadsheet on the ATS webpage. (11/19/12)	ATS	Closed 11/19/12
49	PATS issues	11/19/12	There are 2 issues to report for Scenario # 9 – there is an issue with reject code 0010 setting incorrectly for Form 8863 and there is an issue with reject code 0044 setting incorrectly for Form 8867. IRS is working to resolve both issues. When they become available, the solutions will be posted to the PATS known issues and solutions spreadsheet on the IRS.gov website. (11/19/12) Jackson-Hewitt requested additional information on this issue, so it's being re-opened. IRS. The PATS known issues spreadsheet on the IRS.gov website indicates that a workaround has been implemented for Form 8867, but there is not additional information to clarify, and there is no information on the reject code issue for Form 8863. IRS will research these issues and provide a response as soon as possible. (11/28/12) The IRS is posting several updates for these reject codes. All of the PATS reject codes have established workarounds. The workarounds are being coordinated with E-help assistors, who will manually validate the transmissions. Additional information will be posted to the Form 1040 – PATS Known Issues and Solutions sheet on IRS.gov. (11/30/12)	PATS	Closed 11/30/12
50	Oregon. Will the new took kit use the old web services framework or WSE?	11/19/12	IRS research indicates that the framework will be WSE 3.0. (11/20/12)	ATS	Closed 11/20/12

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51	Vertex. No response to 4 issues submitted to the E-help desk in regards to business return test submissions.	11/19/12	E-help desk support personnel will follow-up on this issue. (11/19/12) Per the E-Help Desk, both SWDs have been contacted by the e-help Desk assistors and feedback of their testing has been sent to them. This issue has thus been resolved. (11/26/12)	ATS / E-help	Closed 11/26/12
52	New York. Wanted to know if the Dec. 17th date for rolling out the 64 bit utility could be moved up. NY is implementing a Java upgrade and wants to test the utility as soon as possible.	11/20/12	Xan will check into the possibility, but it's unlikely. Xan advised NY that a better solution may to send NY a zip file with the utility. NY stated that they would e-mail a request to Xan accordingly. (11/20/12)	ATS	Closed 11/20/12
53	Kim from Virginia. Problem with the Send Acks function. Could not read the response back from the IRS and e-mail sent to MeF mailbox bounced.	11/20/12	Xan advised Virginia to send him an e-mail without the attachment and a separate e-mail with the attachment and he will research. (11/20/12) Xan researched the issue and states that this issue has been resolved. (11/21/12)	ATS	Closed 11/21/12

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54	Urban Institute (State of Washington). Problem with the Get New Submissions function. It doesn't appear on the e-file client services application.	11/21/12	Xan states that he thinks this issue can be fixed by adding a service request role to the external's account. Xan will research and provide a definitive resolution next week. (11/21/12) The Get New Submissions comes as part of the Get Submissions package. When software providers click on the Get Submissions package, they should be able to see the Get New Submissions function. Xan may have additional information to provide on the next conference call in regards to the State of Washington's query. (11/30/12) A programming change to correct this issue is scheduled to be deployed on December 17th. Xan asked the provider to send an e-mail to the MeF mailbox if there were additional questions or concerns. (12/5/12)	ATS	Closed 12/5/12
55	State of Indiana. Getting an error message of File Not Supported when transmitting Send Acks file.	11/21/12	Xan asked Indiana to e-mail him the error message and the message ID # and he will research the issue. (11/21/12) Per Indiana, this issue has been resolved. (11/28/12)	ATS	Closed 11/28/12
56	State of NY. Having a problem with the reconciliation function. Sent an e-mail to the MeF mailbox indicating a problem with the Send Receipt, No Acks response.	11/28/12	Xan will research the issue and provide a solution as soon as possible. (11/28/12). Closing the issue as resolved since we have not heard anything further from the State of NY. (12/7/12)	ATS	Closed 12/7/12
57	Taxwise. Had questions / clarifications about items 3, 23, and 24 in the ATS known issues and solutions sheet.	11/28/12	IRS will research these issues and provide a response as soon as possible. (11/28/12). Item 3 will be removed since item 23 have corrected this issue. Item 24 Identity Theft PIN addresses Test Scenario 4. (11/29/12)	ATS	Closed 11/29/12

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58	Ultratax. On a production conference call on 11-27, the IRS indicated that a new schema version will be coming out on Dec. 11th. Ultratax wanted to know what schema version it will be and when will it be put in ATS & production.	11/28/12	The new schema version is Schema Version 4.1 and it will be operational in ATS on 12-31-2012 and in Production on 1-22-12. (11/29/12)	ATS / Production	Closed 11/29/12
59	RSI had a question about 2012 **Stylesheets**. XML Transformer sheets with specific name spaces and functions have been posted to the MeF Stylesheet page on IRS.gov. Want to know if standard transformer functions could be used in production as standard functions would be easier for state tax return filing.	11/28/12	IRS will research these issues and provide a response as soon as possible. (11/28/12). IBM has discovered a few (6) stylesheets that contain non-standard functions that cannot be read by compilers. IBM is scheduled to remove the non-standard functions on December 24th. Additional research on 2012 stylesheets is still being conducted by the IRS. (12/5/12) No additional non-standard functions have been found by IBM, so this item can be closed. (12/12/12)	ATS	Closed 12/12/12

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60	Taxwise. The E-Help desk assistors currently have stylesheets based on the latest published schemas, not based on the schemas that are currently active in the ATS testing environment. This is causing information to be reported as mis-compares. Also, E-Help desk assistors' answer keys (especially in the 1065 test package) are incomplete. Since the answer key doesn't have an entry, but the actual return does, returns again are being labeled as mis-compares. When will these issues be resolved?	12/7/12	IRS asked Taxwise contact to send an e-mail describing the issue in detail to the MeF mailbox so that the MeF team can follow-up with the E-Help desk team. The Taxwise contact agreed to send the applicable e-mail. (12/7/12) IRS E-Help desk support and BMF analysts are currently working on a coordinated response to this item. (12/10/12) E-Help desk assigned an experienced examiner to this case, and BMF ensured that the latest schema version now matches the ATS version. This issue can be closed. (12/19/12)	ATS / **E-Help / BMF**	Closed 12/19/12
61	Corptax had a question about Version 2.2 schemas for tax year 2011 Forms 1065 & 1120. The links on the IRS website do not appear to be working.	12/7/12	IRS will research these issues and provide a response as soon as possible. (12/7/12). There are problems with the system that the IRS uses to post to IRS.gov. The IRS is working to resolve. (12/10/12) Corptax reports that the links have been fixed, so this item can be closed. (12/12/12)	ATS / **BMF**	Closed 12/12/12

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62	Corptax also wanted to know why the BMF ATS Known Issues and Solutions Page does not include information on the fix for Form 8586 (Low Income Housing Credit).	12/7/12	IRS will research these issues and provide a response as soon as possible. (12/7/12). IRS needs additional information from Corptax in order to provide an accurate response on this issue (12/10/12). The latest schemas posted to IRS.gov correct this issue, so this item can be closed. (12/12/12)	ATS / **BMF**	Closed 12/12/12
63	Corptax. Noted that the 1065 production date for version 2.2 is January while the 1120 production date is August. Recommend that the production date for both products be the same.	12/7/12	IRS will research these issues and provide a response as soon as possible. (12/7/12). There are problems with the system that the IRS uses to post to IRS.gov that caused the IRS to use different dates (similar to the issue impacting item # 61). IRS is working to resolve. (12/10/12) IRS updated the applicable page on IRS.gov so that both production dates are showing as August.	ATS / **BMF**	Closed 12/14/12

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64	Vince from Petz Enterprises. Question regarding Form 8941 *(Credit for Small Employer Health Insurance Premiums).* Line 1b entry limits EIN numbers to one. However, taxpayers can have multiple EIN numbers. Will the production schema for this form be modified to allow for unlimited EIN numbers on line 1b?	12/10/12	IRS will research these issues and provide a response as soon as possible. (12/10/12). The following response was sent out to the stakeholder via the MeF mailbox: Per the instructions for Form 8941, no more than one Form 8941 can be filed with a tax return even for taxpayers / employers who have multiple partnerships, proprietorships, etc., under a common control. (12/19/12) Re-opened. Petz Enterprises will send an e-mail to the MeF mailbox so that the IRS can research and provide a more detailed answer on this issue. (12/20/12) ACA implementation division of IRS indicates that it would be uncommon for business taxpayers to need to complete multiple EIN entries in filing for the SEHIP credit via IRS Form 8941. ACA feels that allowing for multiple EIN entries on line 1b would complicate the instructions for Form 8941, which would cause undue taxpayer burden. Thus, the IRS has no plans currently to update the schema or the instructions for Form 8941 to allow for multiple EIN entries on line 1b. (1/8/13) Will follow-up with analyst and Tax form specialist on 1-10-13 call. (1/9/13) IRS analyst suggests that providers input a general dependency EIN number on line 1b. IRS will add to the Known Issues and Solutions list in order to assist providers who have issues during the filing season. (1/10/13)	Production	Closed 1/8/13
65	RSI. Will software providers be able to test State estimated payment functionality in the ATS testing environment on Dec. 17th (after the schema package is scheduled to be deployed by the IRS)?	12/10/12	IRS will research these issues and provide a response as soon as possible. (12/10/12). Information has been provided to RSI, so this item can be closed. (12/12/12)	ATS	Closed 12/12/12

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66	Corptax. Can the ATS system status page on IRS.gov be updated or quick alerts issued on a more regular basis?	12/10/12	IRS MeF team committed to keeping the ATS status page as current as possible going forward. (12/10/12)	ATS	Closed 12/10/12
67	Taxwise. A quick alert was issued informing external stakeholders that the schema for Form W-2G will change in Version 4.1. If elements are being removed in version 4.1, won't it mean that submissions using version 4.0 will not be able to validate?	12/12/12	IRS will research these issues and provide a response as soon as possible. (12/12/12). IRS is verifying that the schema changes in version 4.1 will not affect Form W-2G submissions using version 4.0. (12/18/12) Research conducted by the IRS indicated that the changes in version 4.1 should have been classified as a major version change. Therefore, IRS will issue a quick alert to advise software developers to look closely at the changes in version 4.1 and use version 4.1 as the standard instead of 4.0. (12/21/12)	ATS / **Release 8**	Closed 12/26/12
68	Corptax. Noted that the finalized BMF Schedule D and Form 8949 *(Sales and other Dispositions of Capital Assets*) have not been posted to the IRS.gov page for corporate e-file. When will the finalized documents be posted for taxpayers who refer to this page for the latest e-file documents?	12/14/12	IRS / BMF analysts will research to ensure that this page is updated with the latest information. (12/14/12) BMF provided updated information on the status of corporate e-file page on IRS.gov during the call to the stakeholder and indicated that this item can be closed. (12/20/12)	ATS / BMF	Closed 12/20/12

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69	State of New York. Is the Hub testing process in place?	12/14/12	IRS will follow up on this issue. Our plan is to have the FTA coordinate with the states on the hub testing process. (12/14/12) IRS verified that the FTA will coordinate this issue, so this item can be closed (12/17/12)	ATS	Closed 12/17/12
70	Ultratax. On the Dec. 7th call, it was noted that Form 2350 *(Application for Extension of Time To File U.S. Income Tax Return*) was rejecting in ATS for payments. Has this issue been resolved?	12/17/12	IRS analysts noted on the call that the correction for this issue will not be available until December 28th. (12/17/12)	ATS	Closed 12/17/12
71	Taxwise. Version 2.0 for Form 1065 series is causing the system to reject Form 1065 itself. System is invoking Business Rule 1.1	12/17/12	IRS noted a problem with the system on the morning of Dec. 17th and reposted the new version. IRS advises software developers to check to see if the schema versions reposted on the morning of 12/17/12 have corrected this issue. (12/17/12) Business Rules causing this issue have been disabled in ATS. (12/19/12)	ATS	Closed 12/19/12
72	Urban Institute, State of Ohio, & State of Kentucky . Problem with the Zip files for Get New Submissions. Extra Data section is not allowing the Zip files to extract properly. Will send a detailed e-mail to the MeF mailbox.	12/17/12	IRS will research these issues and provide a response as soon as possible. (12/17/12). The IRS has identified the cause of this issue and has a fix ready to go. IRS hopes to provide a date for the fix to be implemented on Friday's (12-21) call. (12/20/12) Fix will be deployed on Sunday (12-23). Software developers should see that this issue has been resolved after 12 pm EST on 12-23. (12/21/12)	ATS	Closed 12/21/12

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73	Intuit. Noted that a Business Rule for Duplicate TINs is being erroneously invoked in the ATS testing system.	12/17/12	IRS is requesting that the business rule causing the issue be disabled in ATS. Will advise when the rule has been disabled. (12/17/12) IRS has disabled the Business Rule (R0000-902) causing this issue, Item can be closed. (12/20/12)	ATS	Closed 12/19/12
74	State of Indiana. Getting an error message about wrong header in the current schema for 1040s that posted today (12/17).	12/17/12	IRS will research these issues and provide a response as soon as possible. (12/17/12). Indiana reported that this issue was resolved by updating their software library. (12/19/12)	ATS	Closed 12/19/12
75	Oklahoma Tax Commission. Recommend that the tool kit be made available in production prior to January start-up.	12/19/12	IRS noted that production tool kits cannot be made available before the January start date because they are based on tax year. However, IRS will attempt to make ATS tool kits available before the November start of ATS testing next year. (12/20/12)	Production	Closed 12/20/12
76	Jackson-Hewitt & Online Taxes. Transmitting documents in **PATS**, but not receiving any acknowledgements.	12/19/12	IRS will research these issues and provide a response as soon as possible. (12/19/12). Item has been resolved by the IRS. (1/4/13)	ATS	Closed 1/4/13
77	State of Kentucky. Will the Zip file problem fix correct packages that have already received error messages?	12/21/12	IRS will research this issue and provide a response as soon as possible. If you have a message ID, you can probably use the corrected zip file package. However, developers may need to submit new packages. (12/21/12) Received confirmation that this issue has been resolved. (1/7/13)	Release 8	Closed 1/7/13

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78	Quick-Tax. Request clarification on the quick alert posted to the MeF status page on IRS.gov. Can any tax returns be filed using 2012 schemas?	1/7/13	No. Tax returns (either IMF or BMF) can only be filed if the vendor is using a prior year schema. IRS will post a clarification to the quick alert. (1/7/13) The IRS has posted a clarification to the MeF status page. Send an e-mail to the MeF mailbox if further clarifications are needed. (1/8/13)	Production	Closed 1/7/13
79	Online Taxes. Receiving duplicate return error message when transmitting in the EMS system.	1/7/13	IRS analyst states that E-help desk personnel have indicated that this error message is issued when developers use the same EIN number when transmitting multiple test documents. IRS asked the developer to contact the E-help desk line for assistance in researching and solving this issue. (1/7/13)	Production	Closed 1/7/13
80	Query about the FTA. Did the FTA complete the survey of the states on their readiness relative to Hub testing?	1/7/13	IRS will contact FTA to gather more details on this issue. An update will be provided as soon as the information is received. (1/7/13) FTA stated that 10 states have indicated that they would be ready on time: Idaho, Georgia, Oklahoma, Vermont, Virginia, Arkansas, Nebraska, Oregon, New York, and Wisconsin. Alabama also responded that they are ready. FTA felt that the other states that did not respond to the survey would be ready for start-up. (1/8/13)	Production	Closed 1/8/13
81	Taxwise. Have a stand alone BMF payment voucher form for the state of NY that has a due date of 1-31-13. Can this form be accepted in MeF?	1/7/13	IRS will research these issues and provide a response as soon as possible. (1/7/13). IRS found out that BMF stand alone forms will be accepted, but IMF stand alone forms will not be accepted until the Jan. 30th start-up date. All IMF forms, including prior year returns and stand alone forms, cannot be filed until the Jan. 30th start-up date. (1/8/13)	Production	Closed 1/8/13
82	Taxwise. Where will the list of IRS forms affected by the filing delay be posted?	1/8/13	The IRS does not know exactly when the list will be ready for publication. However, when the list is finalized, the IRS will post an information page on IRS.gov and issue a quick alert with a link to the page. (1/8/13)	Production	Closed 1/8/13

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83	Recommend that IRS consider staggering the volumes of returns during the first couple of days of filing at the end of January.	1/8/13	IRS will relay the recommendation to IRS executives. We will notify stakeholders if a change is made. (1/8/13)	Production	Closed 1/8/13
84	Joe Golden. How do business rule changes get distributed?	1/8/13	The IRS will post a listing of business rule changes to IRS.gov.	Production	Closed 1/8/13
85	Petz. In the ATS environment, test returns with sales tax deductions are being rejected due to a business rule (SAF-1040-017). Also is affecting test returns with other credits. When will the BRs in ATS be disabled so that software providers can finish testing?	1/9/13	Business rules affected by the late tax legislation signed on 1-1-13 will not be disabled until the IRS has finished analyzing the legislation and determines which business rules must be disabled in ATS and production. Once the IRS has determined which business rules to disable, the IRS will post an updated list to the ATS testing system page on IRS.gov. We do not have a target date for disabling the business rules at this time. (1/9/13) IRS will disable business rule in ATS. IRS will also research BR SAF-1040-018 to see if it needs to be disabled as well. (1/10/13) IRS BR SA-1040-018 will be disabled and added to the disabled rules list on the ATS update page on IRS.gov. (1/14/13)	ATS / Production	Closed 1/9/13
86	The IRS posted an information page for tax year 2011 on IRS.gov. Will the IRS be posting a similar information page for tax year 2012.	1/9/13	IRS requested that the software provider send a link of the page in question to the MeF mailbox. IRS will research the issue and provide a response as soon as possible. (1/9/13) IRS will not post most of this information on the aforementioned web page for TY 2012 since the information pertains to Legacy, which is being phased out. However, the IRS plans to post a calendar for MeF to a page on IRS.gov. (1/10/13) A TY 2012 due date chart will be posted to IRS.gov on 1-11-13 (1/11/13).	Production	Closed 1/9/13

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87	Taxwise. Question about EMS & 1041. Startup is currently scheduled for 1-28-13. Will shared forms be restricted in order to prevent rejection?	1/10/13	IRS will research this issue and provide a response as soon as possible. (1/10/13) Startup is still scheduled for Monday, 1-28. BMF is updating the business rules (reject codes). 4 business rules will be disabled and 2 business rules will be modified in both BATS and Production. The business rule changes will be posted to IRS.gov. (1/25/13)	Production	Closed 1/25/13
88	FileYourTaxes.Com. Will the rejected forms be delayed in ATS?	1/10/13	No. Schema changes affecting forms in ATS will be communicated to software providers to ensure that testing can be done in ATS. (1/10/13)	ATS	Closed 1/10/13
89	FileYourTaxes.Com. Does the IRS have contingency plans or a communication strategy in case things go awry during start-up?	1/10/13	IRS executives are currently coordinating tax year 2012 start-up planning and strategy. Executives and Senior analysts will communicate as needed with software providers and other stakeholders regarding any contingency plans or modification to the January 30th start-up. (1/10/13)	Production	Closed 1/10/13
90	Will the IRS require vendors to re-do scenario # 6 in ATS for Form 8958?	1/11/13	No, but the IRS does strongly recommend that software providers test Form 8958 in ATS again before production begins. (1/11/13)	ATS	Closed 1/11/13
91	We noticed that some business rules affected by late legislation have not been updated yet. Should we send an inquiry about these business rules to the MeF mailbox or wait to see if updated rules will be posted to IRS.gov?	1/14/13	Please go ahead and send an inquiry to the MeF mailbox if you have any information about possible business rule changes needed due to late legislation. Thank you. (1/14/13)	Production	Closed 1/14/13

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92	Jackson-Hewitt. Will any additional states be added to the list for the controlled launch since the launch date was recently moved?	1/14/13	A list of participating states will be posted to IRS.gov. We will post a link in this entry when the list is updated and available. (1/14/13)	Production	Closed 1/14/13
93	Jackson-Hewitt. Can a link to the calendar noted in log entry # 86 be posted to the ATS call log?	1/14/13	The 2013 MeF Calendar of Events has been posted to IRS.gov. The ink to the 2013 calendar can be accessed by clicking here: **Calendar of Events: 1040 Modernized e-File (MeF)** (1/15/13) Tax year 2012 Return Due Dates (*e-file Calendar)* has been added to IRS.gov: http://www.irs.gov/Tax-Professionals/e-File-Providers-&-Partners/Tax-Year-2012-Tax-Return-Due-Dates. (1/17/13)	Production	Closed 1/17/13
94	Corptax. States are reporting that there is an error when states transmit large files to the IRS. Does the IRS have any information on this issue?	1/15/13	Yes. Error has been identified by the IRS and a fix is scheduled to be implemented this weekend. States have been notified of the scheduled fix.	ATS	Closed 1/15/13
95	Petz Enterprises. Will business rules that need to disabled be disabled in time for Hub testing?	1/15/13	Yes.	ATS	Closed 1/15/13
96	During ATS testing, returns using a valid bank routing number got rejected. Is this just an issue with ATS testing, or will valid bank routing numbers also be rejected in Production?	1/15/13	Bank routing numbers that were valid last filing season should be valid for the TY 2012 filing season. Please contact the IRS E-Help desk. E-Help assistors should be able to assist in troubleshooting the issue. (1/15/13)	ATS / Production	Closed 1/15/13

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97	Rush Tax Services. Assistors have been unable to see our transmissions. This issue appears to be caused by dependencies. XML is not causing the problem.	1/15/13	We are aware of this issue and are working with the E-Help desk to resolve the problem as soon as possible. (1/15/13) Xan stated this issue is not preventing tax returns from being processed and the dependencies can be viewed. Xan may do additional research, but as this issue is not causing any transmission failures, the item can be closed as resolved. (1/23/13)	ATS	Closed 1/23/13
98	Ultratax. When will the revised listing of 1040 business rule changes be posted to IRS.gov?	1/16/13	A change page will be posted to IRS.gov. IRS will follow-up with more details later this week. (1/16/13) IRS indicates that the change page with the revised business rules will be posted to IRS.gov by January 23rd. (1/17/13) IRS is still researching this issue and will post an answer later this week. (1/22/13) Here is the Link: http://www.irs.gov/Tax-Professionals/e-File-Providers-&-Partners/Tax-Year-2012-Schemas-and-Business-Rules-for-Modernized-e-File-MeF-Forms-1040-1040EZ-1040A-1040-SS-PR-4868-2350-9465-56. (1/23/13)	Production	Closed 1/23/13
99	State of New York. When can the states start pulling returns during the Hub testing process? Will the states still be able to pull returns after the testing period ends?	1/17/13	The IRS has asked vendors to submit federal returns only for Hub testing on the first day (Wednesday, January 23rd). Vendors will start submitting state returns the next day (Thursday, January 24th). States can start pulling returns on the 24th following their normal schedule. Returns will still be available for the states to pull after Hub testing ends on the 29th. (1/17/13)	ATS	Closed 1/17/13
100	State of New York. Had a question about stand alone state tax forms. Will the IRS be able to validate these stand alone forms for the tax year if they are filed electronically?	1/22/13	IRS will research this issue and provide a response as soon as possible. (1/22/13) IRS research indicates that the vendors can transmit tax year 2012 stand alone state tax forms. However, transmissions that include both Federal and state fax forms cannot be submitted yet. (1/24/13)	BMF	Closed 1/24/13

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101	Oklahoma. Transmitter sent a 1 GB file. We could not download the file. Instead, we get a "Soap exception" error message. Also, could not find the file in Get Submissions.	1/22/13	Please re-submit the issue to the MeF mailbox. IRS will research this issue and provide a response as soon as possible. (1/22/13) Original soap exception error has been resolved. However, the state discovered a separate issue of timing out at the backend of the transmission. A ticket has been filed to troubleshoot the new problem. (1/24/13)	ATS	Closed 1/24/13
102	Intuit. Will new Business Rule Form 1040-415 be added to the Business rule change page? Will the rule remain active in ATS?	1/23/13	BR 1040-415 has been added to the change page at the following link: http://www.irs.gov/Tax-Professionals/e-File-Providers-&-Partners/Tax-Year-2012-Schemas-and-Business-Rules-for-Modernized-e-File-MeF-Forms-1040-1040EZ-1040A-1040-SS-PR-4868-2350-9465-56. Also, the rule will remain active in both ATS and production. (1/23/13)	ATS	Closed 1/23/13
103	NY. Is the IRS ready for vendors to file state returns for Hub testing?	1/23/13	Yes. In fact, states can check to see if state return files are available. (1/23/13)	Production	Closed 1/23/13
104	Oklahoma. Found that it was taking a very long time to send submission acknowledgments. Modified the time out settings, but that simply caused the submissions to time out. Advice?	1/25/13	Please submit the issue to the MeF mailbox. IRS will research this issue and provide a response as soon as possible. (1/25/13)	Production	**Open 1/25/13**

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105	Joe. Business Rules 1040-415 and 1040-419 have both been identified by the IRS as recently changed. What about BRs 1040-416, 1040-417, & 1040-418?	1/28/13	BRs 1040-416, 417, and 418 have not been changed recently by the IRS. The IRS will post an updated Business Rule change list in the next couple of days. (1/28/13)	Production	Closed 1/28/13
106	Taxwise. Noticed a large number of ID theft database rejections (Reject codes IND-180 & IND-181). Is there a problem with the ID theft database?	1/28/13	IRS will research the applicable reject codes to see if an error trend can be detected. (1/28/13) IRS researched the issue and found that IND-181 codes are setting correctly. (1/29/13)	Production	Closed 1/29/13
107	Liberty Tax. Question about the schema for Form 8949. Will the IRS accept TY 2012 forms that do not have commas input?	1/29/13	As noted, IRS will only be accepting Forms 8949 with commas as the proposed schema change could not be put in place in time for Tax year 2012. The schema change will be in place for Tax Year 2013. IRS will not accept Forms 8949 that do not have commas in Tax year 2012. Corptax stated that their question had been answered after conducting research after the call ended. (1/29/13)	Production	Closed 1/29/13
The next meeting will be on January 30, 2013 – Time: 4:00 pm EST					

1 issue remains open – 104.

****The latest updates are highlighted in blue.***

Note: We deleted item # 22 from the 11/7/12 log titled "IRS 1041 business rule issue" after determining that the entry was added to the log in error.