Wednesday, June 2

7:30 – 8:15 Registration

8:15 – 8:20 Welcome
⇒ Mark Mazur,
   Director, Research, Analysis & Statistics

8:20 – 8:30 Keynote Speaker Introduction
⇒ Mark Everson,
   Commissioner, Internal Revenue Service

8:30 – 9:00 Keynote Address
⇒ Senator Charles Grassley,
   Chairman, Senate Finance Committee

9:00 – 10:30 Session 1. Measuring and Influencing Voluntary Compliance

Moderator     Pat Travers, Criminal Investigation Research

Papers
  - Criminal Investigation Enforcement Activities and Taxpayer Noncompliance
    ⇒ Jeffrey Dubin, California Institute of Technology and Pacific Economics Group
  - Statistical Analysis of Compliance Using the NRP: Detection Controlled Models
    ⇒ Jonathan Feinstein, Yale University
  - Effects of Communication Among Taxpayers on Compliance
    ⇒ Michael McKee, University of Tennessee
    ⇒ James Alm, Georgia State University

Discussant     John T. Scholz, Florida State University

10:30 – 10:45 Break
10:45 – 12:15  **Session 2.**  
**Tax Administration and Compliance in Other Countries**

**Moderator:** Alan Plumley, National Headquarters Office of Research

**Papers**
- *Compliance Research at the Canada Revenue Agency*  
  ⇒ Greg Maloney, Compliance Research and Strategic Analysis Division, Canada Customs and Revenue Agency
- *Translating the Compliance Model into Practical Reality*  
  ⇒ Michele Lonsdale and Tony Morris, New Zealand Inland Revenue
- *Tax Credits: The UK Perspective*  
  ⇒ Medhi Hussain, Analysis & Research, Inland Revenue, United Kingdom

**Discussant**  
Brian Erard, B. Erard and Associates

12:15 – 1:45  **Lunch**

1:45 – 3:15  **Session 3.**  
**Issues in IRS Management/Administration of the Tax System**

**Moderator:** John Fay, IRS Office of Program Evaluation and Risk Analysis

**Papers**
- *A Preliminary Look at Reshaping IRS's Enforcement Workforce Based on a Common Objective*  
  ⇒ Michael Albert and Edward Emblom, IRS Headquarters Office of Research
- *IRS Human Capital: Hiring and Attrition of Employees in Compliance Occupations*  
  ⇒ Alex Turk, IRS Small Business/Self-Employed Division
- *Internet-Based Customer Service: Organizational Experiences*  
  ⇒ Warren Vandeven, IRS Wage and Investment Division

**Discussant**  
Beverly Ortega Babers, IRS National Headquarters Operations Support

3:15 – 3:30  **Break**

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Session 4.
Measuring Taxpayer Compliance Burdens

Moderator: Susan Nelson, Office of Tax Analysis, U.S. Treasury Department

Papers
- The Tax Compliance Burden of Small Businesses -- A Profile of 50 Companies
  ⇒ Audrey Kindlon, IBM Consulting
- Evaluating the Ability of the Individual Taxpayer Burden Model to Measure Components of Taxpayer Burden: A Case Study
  ⇒ Peter Lee, IRS Headquarters Office of Research
  ⇒ Allen Lerman, Office of Tax Analysis, U.S. Department of the Treasury
- The Compliance Costs of Maintaining Tax Exempt Status
  ⇒ Marsha Blumenthal, University of St. Thomas
  ⇒ Laura Kalambokidis, University of Minnesota

Discussant: Michael Chesman, IRS Small Business and Self-Employed Division

5:00 – 6:30 Reception, TBA
Thursday, June 3

8:30 – 10:00  Session 5.
New Developments in IRS Enforcement Strategies

**Moderator.** Jim Clarkson, IRS Large and Mid-Sized Business (LMSB) Division Research

**Papers**
- *Compliance Risk Modeling and Resource Allocation in LMSB*
  ⇒ William B. Trautman, IRS Large and Mid-Sized Business Division
- *Detecting Abusive Tax Avoidance Transactions Using Support Vector Machines*
  ⇒ David DeBarr, MITRE Corporation
  ⇒ Maury Harwood, IRS Headquarters Office of Research
- *Designing a System for Structured Assessment of Compliance Risk*
  ⇒ Tom Boyce, Stanford Research Institute
  ⇒ Rajesh Ragoobeer, IRS Large and Mid-Sized Business Division Compliance Lab

**Discussant**  George Plesko, MIT Sloan School of Management

10:00 – 10:15  Break

Compliance with the Earned Income Tax Credit

**Moderator**  Janet McCubbin, Office of Tax Analysis, U.S. Department of Treasury

**Papers**
- *Bridging the 2001 National Research Program (NRP) Results to Those of the 1999 EITC Compliance Study*
  ⇒ Charles Bennett, IRS National Research Program
  ⇒ Diane Goldstein, Small Business/Self-Employed Research
- *Certifying Residency for EITC Qualifying Children: Preliminary Results from the FY 2004 Pilot Program*
  ⇒ Karen Masken and Mary Helen Risler, IRS Headquarters Office of Research
- *What Can We Learn About EITC Compliance from Tax Return and Wisconsin Child Support Data?*
  John Karl Scholz, University of Wisconsin, Institute for Research on Poverty

**Discussant**  Eugene Steuerle, Urban Institute

11:45 – 12:00  Closing Remarks
  ⇒ Eric Toder,
  Director, National Headquarters Office of Research