



DEPARTMENT OF THE TREASURY
INTERNAL REVENUE SERVICE
WASHINGTON, D.C. 20224

[NAME]
[ADDR 1]
[ADDR 2]
[CITY, STATE, ZIP]

[DATE]

Dear Taxpayer:

The IRS needs your help with an important study we are undertaking to improve our service to America's taxpayers. We would like to get feedback from taxpayers who have filed a late tax return. Learning about your experience will help us to better understand the filing issues faced by taxpayers.

The study involves a one-hour phone interview that will be conducted on behalf of the IRS by Westat, an established research company. Your participation is voluntary. Your participation is also confidential. The IRS will not know who chose to participate, nor will they listen in on the interviews. You can be certain that all information you provide will be used for research purposes only.

If you choose to participate, you will receive \$75 as a token of our appreciation. Please contact Sherry Dariani at Westat at 1-800-937-████, extension █████, to schedule an interview at a time that is convenient to you. Please note that participation is limited and interviews will be set up on a first-come, first-served basis.

To read the official IRS announcement regarding this study, please visit the following URL on the IRS website: [http:// www.irs.gov/uac/Taxpayer-Experience-Interview](http://www.irs.gov/uac/Taxpayer-Experience-Interview).

I hope you will decide to participate in the study.

Sincerely,

A handwritten signature in cursive script, appearing to read "Rosemary D. Marcuss".

Rosemary D. Marcuss
Director, Office of Research, Analysis, and Statistics