



IRS Nationwide
TaxForum | 2020

IRS Commissioner Chuck Rettig
Keynote Address

Chuck Rettig

- Became the 49th IRS Commissioner in October 2018.
- Previously worked at the law firm of Hochman, Salkin, Rettig, Toscher & Perez, P.C. in his home state of California. Represented thousands of individuals, businesses and corporate taxpayers before the IRS, the Department of Justice Tax Division, federal and state courts and state taxing authorities.
- Served on the IRS Advisory Council (IRSAC) for three years beginning in 2008, and served as IRSAC's chair from 2010 to 2011. Served as Chair of the Taxation Section of the State Bar of California and has served on the advisory boards of both the Franchise Tax Board and the Board of Equalization in California.



Economic Impact Payments

- Approximately 160 million Economic Impact Payments worth approximately \$270 billion have been delivered.
- Two online tools help deliver Economic Impact Payments:
 - Non-Filers tool allows people who normally don't have a filing obligation to enter information to receive their payment quicker.
 - Get My Payment allows people to check their payment status.
- Both tools are on IRS.gov, available in English and Spanish.

Economic Impact Payments

- The deadline for people to register for payments using the Non-Filers tool is October 15.
- We need your help: If you know anyone who doesn't normally file a tax return and doesn't earn much, please share this information with them so we can get their Economic Impact Payment to them if they are eligible.

Electronic 1040-X Filing

- Later this summer, taxpayers will be able, for the first time, to file amended income tax returns electronically using available tax software products.
- Providing an online filing option for the amended return – also known as Form 1040-X – is a major milestone.
- We succeeded thanks to a great deal of hard work by employees across the IRS.
- We know this has been on your wish list for a long time and we're pleased we can deliver this new feature, even in the middle of a pandemic.

Serving a Diverse Nation

- Our ultimate goal is to provide high-quality, personalized service to everyone, no matter where they live, what their background is, or what language they speak.
- We must be focused on enhancing the experience of all taxpayers, including those who are unrepresented, lower-income or who have limited English proficiency.
- IRS is developing a long-term Servicewide Multilingual Strategy. Last month, we held our first National Multilingual Stakeholder Engagement Summit to bring together people inside and outside the IRS to discuss how to move forward.
- We continue to take steps to offer more materials in more languages on IRS.gov.

Security Summit and Identity Theft

- In 2015, the IRS and our partners came together to battle identity theft. Five years later, key indicators on identity theft are moving in the right direction. Between 2015, when we formed the Security Summit, and 2019:
 - The number of taxpayers reporting they were victims of identity theft fell 80 percent.
 - The IRS protected a combined \$26 billion in fraudulent refunds by stopping confirmed identity theft returns.
 - As we got better at blocking returns from entering our systems, the number of confirmed identity theft returns declined to the point where in 2019 it was 68 percent below 2015.
 - Security Summit financial industry partners recovered an additional \$1.7 billion in fraudulent refunds.

Fraud Prevention

- We need your help as tax professionals to prevent fraud.
- Please make data protection the priority it deserves to be and spread the word to your colleagues.
- Encourage your clients to make sure they're protecting themselves from the many scams going on, both online and over the phone.
- Use and share information on the Identity Theft Central page on [IRS.gov](https://www.irs.gov).

We Appreciate You

- Thank you for everything you do as tax professionals to maintain our tax system, especially for your efforts during what has been a very unusual tax filing season.
- I'm proud of our partnership and what we're doing together, year-in and year-out, to improve tax administration and help taxpayers.
- Please sign up, if you haven't already done so, for the different IRS email and news list services, to make sure you're up to date with the latest IRS tax news.