
A. SYSTEM DESCRIPTION

1. Enter the full name and acronym for the system, project, application and/or database. PeopleTrak, PTrak

2. Is this a new system? No

2a. If **no**, is there a PIA for this system? Yes

If **yes**, enter the full name, acronym, PIA ID Number and milestone of the most recent PIA.

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Next, enter the **date** of the most recent PIA. 4/3/2013

Indicate which of the following changes occurred to require this update (check all that apply).

- No Addition of PII
- No Conversions
- No Anonymous to Non-Anonymous
- No Significant System Management Changes
- No Significant Merging with Another System
- No New Access by IRS employees or Members of the Public
- No Addition of Commercial Data / Sources
- No New Interagency Use
- No Internal Flow or Collection

Were there other system changes not listed above? No

3. Check the current ELC (Enterprise Life Cycle) Milestones (select all that apply)

- No Vision & Strategy/Milestone 0
- No Project Initiation/Milestone 1
- No Domain Architecture/Milestone 2
- No Preliminary Design/Milestone 3
- No Detailed Design/Milestone 4A
- No System Development/Milestone 4B
- No System Deployment/Milestone 5
- No Operations & Maintenance (i.e., system is currently operational)

4. Is this a Federal Information Security Management Act (FISMA) reportable system? Yes

A.1 General Business Purpose

5. What is the general business purpose of this system? Provide a clear, concise description of the system, application or database, the reason for the system, and the benefits to the IRS to use the information, and how the information will be used.

PeopleTrak is an internal web based application that is not able to be accessed by the public. The application is used by all Business Units within the IRS to maintain and manage position data, hiring initiatives, employees hire plan data for both external and internal hires, workforce initiatives, onboarding, training programs, and span of control information.

B. PII DETAIL

6. Does the system use, collect, receive, display, store, maintain, or disseminate IR Code 6103 taxpayer information; or any type of Sensitive but Unclassified (SBU) or Personally Identifiable Information (PII)? Yes

6a. If **yes**, does the system use, collect, receive, display, store, maintain, or disseminate Social Security Numbers (SSN s) or tax identification numbers (i.e. last 4 digits, etc.)? Yes

If **yes**, check who the SSN (or tax identification number) is collected on.

Yes On Primary No On Spouse No On Dependent

If **yes**, check all types SSN s (or tax identification numbers) that apply to this system:

- Yes Social Security Number (SSN)
- No Employer Identification Number (EIN)
- No Individual Taxpayer Identification Number (ITIN)
- No Taxpayer Identification Number for Pending U.S. Adoptions (ATIN)
- No Practitioner Tax Identification Number (PTIN)

Describe the planned mitigation strategy and forecasted implementation date to mitigate or eliminate the use of SSN s (or tax identification numbers).

The SSN is currently required to uniquely identify the individual for various business needs. Therefore, there is no mitigation strategy at this time.

6b. Does this system contain other (non-SSN) PII that it uses, collects, receives, displays, stores, maintains, or disseminates? (i.e. Names, addresses, etc.) Yes

If **yes**, specify the information.

| <u>Selected</u> | <u>PII Element</u> | <u>On Primary</u> | <u>On Spouse</u> | <u>On Dependent</u> |
|-----------------|---|-------------------|------------------|---------------------|
| Yes | Name | Yes | No | No |
| Yes | Mailing address | No | No | No |
| Yes | Phone Numbers | No | No | No |
| Yes | E-mail Address | No | No | No |
| Yes | Date of Birth | Yes | No | No |
| No | Place of Birth | No | No | No |
| Yes | SEID | No | No | No |
| No | Mother's Maiden Name | No | No | No |
| No | Protection Personal Identification Numbers (IP PIN) | No | No | No |
| No | Internet Protocol Address (IP Address) | No | No | No |
| No | Criminal History | No | No | No |

| | | | | |
|----|--------------------------------|----|----|----|
| No | Medical Information | No | No | No |
| No | Certificate or License Numbers | No | No | No |
| No | Vehicle Identifiers | No | No | No |
| No | Passport Number | No | No | No |
| No | Alien (A-) Number | No | No | No |
| No | Financial Account Numbers | No | No | No |
| No | Photographic Identifiers | No | No | No |
| No | Biometric Identifiers | No | No | No |
| No | Employment (HR) Information | No | No | No |
| No | Tax Account Information | No | No | No |

6c. Does this system contain SBU information that is not PII, it uses, collects, receives, displays, stores, maintains, or disseminates? Yes

If **yes**, select the types of SBU

| <u>Selected</u> | <u>SBU Name</u> | <u>SBU Description</u> |
|-----------------|---|--|
| No | Agency Sensitive Information | Information which if improperly used or disclosed could adversely affect the ability of the agency to accomplish its mission |
| No | Procurement sensitive data | Contract proposals, bids, etc. |
| Yes | Official Use Only (OUO) or Limited Official Use (LOU) | Information designated as OUO or LOU is information that: is exempt under one of the statutory Freedom of Information Act exemptions; is prohibited by other laws or regulations; would significantly impede the agency in carrying out a responsibility or function; or would constitute an unwarranted invasion of privacy. |
| No | Proprietary data | Business information that does not belong to the IRS |
| No | Protected Information | Information which if modified, destroyed or disclosed in an unauthorized manner could cause: loss of life, loss of property or funds by unlawful means, violation of personal privacy or civil rights, gaining of an unfair procurement advantage by contractors bidding on government contracts, or disclosure of proprietary information entrusted to the Government |
| No | Physical Security Information | Security information containing details of serious weaknesses and vulnerabilities associated with specific systems and facilities |
| No | Criminal Investigation Information | Information concerning IRS criminal investigations or the agents conducting the investigations. |

6d. Are there other types of SBU/PII used in the system? No

6e. Cite the authority for collecting SBU/PII (including SSN if relevant)

| | |
|------------|---|
| <u>No</u> | PII for federal tax administration is generally Internal Revenue Code Sections 6001, 6011, 6012e(a) |
| <u>No</u> | SSN for tax returns and return information is Internal Revenue Code Section 6109 |
| <u>Yes</u> | SSN for personnel administration (IRS Employees) is 5 USC & Executive Order 9397 |

| | |
|-----------|--|
| <u>No</u> | PII for personnel administration is 5 USC |
| <u>No</u> | PII about individuals for Bank Secrecy Act compliance 31 USC |
| <u>No</u> | Information by CI for certain money laundering cases may be 18 USC |

6f. Has the authority been verified with the system owner? Yes

B.1 BUSINESS NEEDS AND ACCURACY

7. Explain the detailed business needs and uses for the SBU/PII, and how the SBU/PII is limited only to that which is relevant and necessary to meet the mission requirements of the system. If SSNs (or tax identification numbers) are used, explicitly explain why use of SSNs meets this criteria. Be specific.

Each data element is required to allow the Human Resources (HR) to complete the management of the job position system, to import hiring plans, and meet hiring initiatives and to track individual positions to the individual employees. This system has been in use since 2003 for personnel management of IRS personnel. PTRak tracks hiring plans by the organization, location and position of record and many internal and external hiring data into a service-wide position management system. The SSN auto-validates position records for new hires and all active service employees. The SSN is always truncated (last 4-digits) and available to users only in the position record. The validated position record feeds span of control, workforce initiatives (hire and Reduction In Force (RIF), buyouts, etc.), pre-screening and mission critical occupations new hire training for IRS organizations. The truncated SSN is not passed to or exposed in other PTRak modules, except to validate identify and establish rights for benefits in workforce initiatives (downsizing, buyouts, RIF).

8. How is the SBU/PII verified for accuracy, timeliness, and completeness? Explain how steps are taken to ensure that all information maintained by the system that is used by IRS to make any adverse determination about an individual's rights, benefits, and/or privileges is maintained with such accuracy, relevance, timeliness, and completeness as is reasonably necessary to assure fairness to the individual in the determination

Ptrak receives data from Human Resources Reporting Center (HRRC), which has its own verification process for data accuracy, timeliness, completeness and therefore PTRak assumes the data is accurate, timely and complete when provided by HRRC. Users can not change PII information in the system, as the PII is part of IRS official records and is only changed if a change to the position or the person is initiated through HR Connect, through our data feeds. Data is auto updated every two weeks as HRRC sends PTRak updated files.

C. PRIVACY ACT AND SYSTEM OF RECORDS

9. Are 10 or more records containing SBU/PII maintained, stored, and/or transmitted by or through this system? Yes

9a. If **yes**, are records in the system retrieved by any personal identifier (e.g., name, SSN, Photograph, IP Address) for an individual? Yes

If **yes**, is there a System of Records Notice(s) or SORNs that addresses the PII records in this system? Yes

If **yes**, enter the SORN number(s) and the complete the name of the SORN.

SORNS Number

SORNS Name

Treas/IRS 36.003 General Personnel and Payroll Records

Treas/IRS 34.037 Audit Trail and Security Records System

If **yes**, does the System of Records Notice(s) (SORN) published in the Federal Register adequately describe the records as required by the Privacy Act? Yes

D. RESPONSIBLE PARTIES

10. Identify the individuals for the following system roles. N/A

E. INCOMING PII INTERFACES

11. Does the system receive SBU/PII from other system or agencies? No

F. PII SENT TO EXTERNAL ORGANIZATIONS

12. Does this system disseminate SBU/PII? No

G. PRIVACY SENSITIVE TECHNOLOGY

13. Does this system use social media channels? No

14. Does this system use privacy-sensitive technologies such as mobile, cloud, global position system (GPS), biometrics, RFID, etc.? No

15. Does the system use cloud computing? No

16. Does this system/application interact with the public? No

H. INDIVIDUAL NOTICE AND CONSENT

17. Was/is notice provided to the individual prior to collection of information? Yes

17a. If **yes**, how is notice provided? Was the individual notified about the authority to collect the information, whether such is mandatory or voluntary, the purpose for which the information will be used, with whom the information may be shared, and the effects, if any, if they decide not to provide any of the requested information?

PTrak obtains PII from the HR Connect system operated by Treasury. HR Connect notifies users that providing the requested information is voluntary. However personnel and payroll actions can not be processed without the correct information. Your social security number is collected to

maintain the records correctly because other people may have the same name and birth date. The SSN has been used to keep records since 1943, when Executive Order 9397 requested agencies to do so.

18. Do individuals have the opportunity to decline from providing information and/or from consenting to particular uses of the information? No

18b. If no, why not? Each data element is required to allow for Human Resources (HR) to complete the management of the job positions system, to import hiring plans, and meet hiring initiatives. Without the use of PII, PTrak would not be able to identify the individuals impacted by these plans and initiatives.

19. How does the system or business process ensure due process regarding information access, correction and redress?
HR Connect is the official repository of the information used. PTrak relies on HRConnect to ensure due process.

I. INFORMATION PROTECTION

20. Identify the owner and operator of the system (could be IRS owned and Operated; IRS owned, contractor operated; contractor owned and operated)

IRS Owned and Operated

21. The following people have access to the system with the specified rights:

IRS Employees? Yes

| <u>IRS Employees?</u> | Yes/No | Access Level(Read Only/Read Write/Administrator) |
|------------------------------|---------------|---|
| Users | Yes | Read and Write |
| Managers | Yes | Administrator |
| Sys. Administrators | Yes | Administrator |
| Developers | No | |

Contractor Employees? No

21a. How is access to SBU/PII determined and by whom? Access to PII is determined through the OnLine5081 system by the managers who approve their user's privileges to modules within PTrak.

21b. If computer matching occurs, can the business owner certify that it meets requirements of IRM 11.3.39 Disclosure of Official Information, Computer Matching & Privacy Protection Act ?
Not Applicable

I.1 RECORDS RETENTION SCHEDULE

22. Are these records covered under the General Records Schedule (GRS), or have a National Archives and Records Administration (NARA) archivist approved a Record Control Schedule (RCS) for the retention and destruction of official agency records stored in this system? Yes

22a. If **yes**, how long are the records required to be held under the corresponding RCS and how are they disposed of? In your response, please include the complete IRM number 1.15.XX and specific item number and title.

PTrak adheres to General Records Schedule (GRS) 3.1, item 010; and GRS 4.3, items 020, 030, 031 and 040 for Electronic . It also follows retention requirements as stipulated in GRS 1 for various Civilian Personnel Records. General Records Schedules are published in IRS Document 12829. For eliminating data. Treasury and its bureaus adhere to the Federal records Act of 1950 and NARA guidelines. Both the PTrak application audit records and Oracle database audit records are maintained for one year to support after-the-fact investigations of security incidents. The web server application/database server auditing is managed at the MITS-30 and MITS-24 GSS levels.

I.2 SA&A OR ECM-R

23. Has the system been through SA&A (Security Assessment and Authorization) or ECM-R (Enterprise Continuous Monitoring Reauthorization)? Yes

23a. If **yes**, what date was it completed? 8/25/2015

23.1 Describe in detail the system s audit trail. PTrak has audit reports covering 17 different areas, all related to system use by active users. Examples include; PTrak Users by role and access level, users with no activity in 45, 90 and 180 days, related automatic account inactivation's and account deletions respectively, failed login attempts, new users, deleted users, last p/w change date and a number of others. All can be generated in real time for viewing and action by the security administrator. A list of all the different audit trails and data fields was provided to IT during the PTrak recertification and assessed per IRM 10.8.3.3.3. No auditing weaknesses were identified.

J. PRIVACY TESTING

24. Does the system require a System Test Plan? No

24c. If **no**, please explain why. PeopleTrak is a FISMA REPORTABLE SYSTEM

K. SBU Data Use

25. Does this system use, or plan to use SBU Data in Testing? No

L. NUMBER AND CATEGORY OF PII RECORDS

26. Identify the number of individual records in the system for each category:

26a. IRS Employees: 50,000 to 100,000
26b. Contractors: Not Applicable
26c. Members of the Public: Not Applicable
26d. Other: No

M. CIVIL LIBERTIES

27. Does the system maintain any information describing how any individual exercises their rights guaranteed by the First Amendment? No

28. Is the system information used to conduct data-mining as defined in the *Implementing the 9/11 Commission Recommendations Act of 2007, Public Law 110-53, Section 804*? No

29. Will this system have the capability to identify, locate, and monitor individuals or groups of people? No

N. ACCOUNTING OF DISCLOSURES

30. Does the system include or require disclosure of tax or employee information to anyone other than IRS employees in the performance of their duties, or to the person to whom the information pertains or to a 3rd party pursuant to a Power of Attorney, tax or Privacy Act consent? No

End of Report
