

Effective Immediately OPR Mailbox is no Longer in Operation

The former e-mail box for the Office of Professional Responsibility is no longer in operation. If you are a tax practitioner and have questions, pertaining to any of the topics below, use the contact information listed:

Information about becoming an Enrolled Agent, Enrolled Retirement Plan Agent, or about renewing your enrollment status: address your e-mails to EPP@irs.gov.

Information about obtaining or renewing a PTIN: go to www.irs.gov/ptin or call the PTIN helpline at 1-877-613-7846.

Information about the Registered Tax Return Preparer test, please go to www.irs.gov/taxpros/tests or call Prometric (the test vendor) at 1-855-477-3926.

Information about becoming an Approved Continuing Education Provider: go to www.irs.gov/taxpros/ce or call the IRS Continuing Education Provider Information primary toll-free line at 1-855-296-3150 or toll number for International callers at 1-202-499-5606.

If you are a tax return preparer, taxpayer, or private citizen and wish to report or complain about a tax return preparer, please completed and submit FORM 14157, Complaint: Tax Return Preparer (available at www.irs.gov/forms), to the IRS Return Preparer Office at the address listed on Form.