

# IRS Resource Guide – Links to IRS.gov

## Common Issues

*This document is intended to help congressional staff find publicly available information. The document itself is not official guidance. However, it does provide hyperlinks to [www.irs.gov](http://www.irs.gov), where official IRS guidance is posted.*

### What to do if a constituent asks about.....

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#### Tax filing questions

##### Tax forms

1. Where can I find [blank tax forms](#) to download?
2. Can I [order tax forms online](#) to be mailed to me?
3. What number can I call to order tax forms? Call 800-TAX-FORM (800-829-3676).
4. What if my [employer hasn't provided my W-2](#)?
5. What form do I use to [request an extension to file my return](#)?
6. What if I need [blank tax forms for a prior year](#)?

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#### Tax preparation

1. Is there a [volunteer tax preparation site](#) in my area?
2. Can I file my [tax return electronically for free](#)?
3. My taxes are a bit more than basic. What should I look for in a [paid preparer](#)?
4. Is there a [list of paid preparers](#) in my area who hold professional credentials or other qualifications?

#### Tax credits

1. Who can claim the [Earned Income Tax Credit](#)?
2. I made some [energy efficient improvements](#) to my home. Can I claim a credit?
3. I paid [college expenses](#) for my child this year. What tax benefits are available?
4. I'm a Trade Adjustment Assistance recipient. May I claim the [Health Coverage Tax Credit](#)?

#### Tax refunds

1. [When will I get my refund](#)?
2. I [lost my refund check](#). What should I do?
3. Can my refund be [offset to other debts](#) I owe?
4. How can I find out more about a refund offset? Contact the Treasury Offset Program call center at 800-304-3107.

#### Tax payments

1. May I use a [debit or credit card](#) to pay taxes I owe?
2. May I set up a [payment plan online](#)?
3. My former spouse owes taxes I don't think I should be responsible for. Can I get [innocent spouse relief](#)?
4. How do I file an [offer in compromise](#)?

#### Amending a return

1. What [form](#) should I file to amend a previously filed return?
2. Can I check on the [status of a Form 1040X](#)?

#### [Identity theft and other scams](#)

1. Someone stole my wallet and now has my Social Security number. How do I [report identity theft](#) to the IRS?
2. What is the [Security Summit](#) doing to reduce tax-related ID theft?
3. How can I find out about [tax scams and schemes](#)?
4. How do I report [suspected tax fraud](#) to the IRS?
5. How can I report [waste, fraud, or abuse by the IRS](#)?

#### [Special categories of taxpayers](#)

##### Armed Forces and Veterans' issues

1. Are there special tax considerations for members of the [Armed Forces](#)?

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2. How can I find out if an area I served in was designated as a [combat zone](#)?
3. Does the IRS have information to help [veterans](#) file their taxes?

### Senior citizens' issues

1. I'm retired. Do I still need to [file a tax return](#)?
2. Are my [Social Security benefits taxable](#)?
3. What's a [required minimum distribution](#) (RMD), and when do I have to start taking those from my pension plan?
4. Can I [donate my RMD](#) directly to a charitable organization?

### International issues

1. I'm not eligible for a Social Security Number. How do I apply for an [Individual Taxpayer Identification \(ITIN\) Number](#)? Will my [ITIN expire](#)?
2. I have a foreign bank account. What are the [reporting requirements](#) under FBAR and Title 31?
3. I am a [U.S. citizen living abroad](#). How are my taxes affected?
4. I am a [citizen of another country](#) currently living in the U.S. What are my tax obligations?
5. What's the number for the IRS's International Taxpayer Customer Service line? Call 267-941-1000.

### Starting/operating a business

1. How do I get an [Employer Identification Number](#) for my business?
2. How do I register to pay my taxes through the [Electronic Federal Tax Payment System](#)?
3. I'm getting ready to hire employees. What are my [tax responsibilities as an employer](#)?
4. How do I know if a worker is an [employee or an independent contractor](#)? Will the [IRS help make that determination](#)?
5. I operate a trucking business and need to file a Heavy Vehicle Use Tax return. Where can I get information about [Form 2290](#)?
6. I [rent a spare bedroom](#) in my home to tourists. How do I report that on my tax return?
7. What's the number for IRS customer service for businesses? 800-TAX-4933

### Disaster assistance

1. I'm an individual/small business in an area that was recently impacted by a natural disaster. Does the IRS provide [assistance to victims of disasters](#)?
2. How do I [claim a loss](#) on my tax return as a result of a disaster?

### Exempt organizations

1. How do I [check an organization's exempt status](#)?
2. How does my organization [apply to be tax exempt](#)?
3. Can an [application for exempt status be expedited](#)?

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4. What are the [annual filing requirements](#) for exempt organizations?
5. What's the number for EO customer assistance? 877-TAX-5500

### **Other topics**

1. Where can I find [tips and helpful information](#) during filing season?
2. If I'm having trouble getting an issue resolved, how do I contact the [Taxpayer Advocate Service](#)?
3. I'm a [low income taxpayer who's being audited](#) by the IRS. How can I get help?
4. I received a notice from the IRS. Can I get assistance with that at an [IRS Taxpayer Assistance Center](#) (TAC) in my area? I understand I need to make an appointment at the TAC. What number do I call? Call 844-545-5640.
5. How can I order a [copy of my tax return](#) or get my [tax account transcript](#) from the IRS?
6. How do I let the IRS know I've [changed my address](#)?
7. What's the [Taxpayer Bill of Rights](#)?
8. Does the IRS have products and services available in languages other than English? Yes, click on *Languages* in the upper right hand corner of the [irs.gov](#) homepage.