

Modernized e-File (MeF) Call Q&A Log

Call date 02/17/2021

Meeting type Production

Number	Issue/Question	Resolution/Answer	Environment	Status		
1	Is there a valid workaround for the Schedule C line 3 negative amount? Is this functional yet? We are trying to submit a return in test and we are receiving mass validation type rejects. Is there a date for it to be fixed?	The correction will be implemented in mid-March. We will provide the exact date when it becomes available. At that time you will be able to enter a zero on Schedule C, line 3, for the negative amount as a work around.	Production	Closed	+	X
2	We tried temporary workaround to enter zero in line 3 and the business rules coming back mass validations rules. Example: Line 1 minus line 2 equals line 3. When we input zero for line 3 we are always going to get mass validation error. Are you going to relax the business rules?	We are in the process of implementing a work around for this issue. Please hold these returns until the work around is implemented. Once implemented you will be able to enter a zero on Schedule C, line 3. A permanent schema correction will be implemented for TY2021.	Production	Closed	+	X
3	We have taxpayers who have filed 2019 return last year as far back as February but due to a processing issue significant amount of taxpayers have been rejected due to incorrect AGI PIN and they were able to work around by entering zero as prior AGI PIN as a first time filer. Is this COVID related or anything the IRS is aware of? We have never seen this before.	We continue to process our inventory backlog. We had a shutdown due to COVID in the beginning of the year, which impacted processing. Please refer to the guidance provided on IRS.gov on the IRS Operations During COVID-19: Mission-critical functions continue page. This page is periodically updated with the latest information.	Production	Closed	+	X
4	Are there any potential updates or the number of counts on back logs?	Periodic updates are made on IRS.gov on the IRS Operations During COVID-19: Mission-critical functions continue page.	Production	Closed	+	X
5					+	X
6					+	X
7					+	X
8					+	X
9					+	X
10					+	X
11					+	X
12					+	X
13					+	X

Number	Issue/Question	Resolution/Answer	Environment	Status	+	X
15					+	X
16					+	X
17					+	X
18					+	X
19					+	X
20					+	X