

Sample article for organizations to use to reach customers (393 word count)

Post the following article on your websites and/or use in other communication vehicles to help your customers find help through IRS social media.

It's easy to get help through IRS social media

If you have a smartphone, we have a free app with many features. If you like YouTube, we have lots of videos to help you file. If you're on Twitter, you can follow the IRS and get the latest tax news and information. Here are some easy ways to get what you need from the IRS through social media:

- **IRS.gov.** Get tax forms, use interactive IRS tools, and get answers to tax questions at your convenience at [IRS.gov](https://www.irs.gov)
- **IRS2Go.** Use this free mobile app to check your refund status, pay your taxes, find free tax preparation assistance during filing season and get IRS Tax Tips via email. You can download the app from the Google Play, Apple App Store or Amazon. IRS2Go is available in both [English](#) and [Spanish](#).
- **YouTube.** The IRS offers hundreds of video tax tips on a variety of topics. You can view them in [English](#), [Spanish](#) or [American Sign Language](#).
- **Twitter.** Get tax-related announcements and tips from [@IRSnews](#). [@IRStaxpros](#) tweets news and guidance for tax professionals. Tweets from [@IRSenEspanol](#) have news and information in Spanish. The Taxpayer Advocate Service sends tweets from [@YourVoiceAtIRS](#).
- **Tumblr.** Follow the IRS on [Tumblr](#) to access IRS tax tips, videos and podcasts. You can access Tumblr from your smartphone, tablet or computer.
- **Facebook.** The IRS Facebook pages provide news and information for [taxpayers](#) and [tax return preparers](#). You can also connect with the [Taxpayer Advocate Service](#).
- **Subscribe to IRS Tax Tips.** Get free tax filing tips via email in [English](#) or [Spanish](#). For the latest word on taxes from the IRS, check out our [e-news subscriptions](#).

Protecting your privacy is our top priority. The IRS uses [social media](#) to share public information, not to answer personal tax or account questions. You should never post your Social Security number or any other personal information on social media sites.

Each and every taxpayer has a set of fundamental rights they should be aware of when dealing with the IRS. These are your [Taxpayer Bill of Rights](#). Explore your rights and our obligations to protect them on IRS.gov.