

Sample article for organizations to use to reach customers (237 word count)

Post the following article on your websites and/or use in other communication vehicles to help your customers navigate IRS.gov.

Get to know the new IRS.gov

The IRS updated their website — IRS.gov — to improve how they interact with you online. Though there's still more work to do, below are a few of the highlights.

Flexible design

One of the most important updates is that IRS.gov is more mobile friendly. This means the site will resize and adapt based on the size of your screen or the type of device you're using, including your:

- Smartphone
- Laptop
- Tablet
- Desktop

Improved content organization

The IRS also improved the way content is organized, highlighting the important tasks people come to IRS.gov to complete. You can find information about these top tasks when you click on the File, Pay, Refunds, Credits & Deductions, and the Forms and Instructions links at the top of every page on IRS.gov. You can also hover your mouse over these links to reveal new drop-down menus. Each drop-down menu groups popular content options to eliminate scrolling — giving you quicker access to the information you need. The drop-down menus aren't available on mobile devices.

Check out the changes today by visiting [IRS.gov](https://www.irs.gov).

Date: Nov. 1, 2017

NOTE TO EDITOR: Below are links to help taxpayers find the information they need.

[Get to Know the New IRS.gov](#)