

Sample article for organizations to use to reach customers (303 word count)

Post the following article on your websites and/or use in other communication vehicles to help your customers get information on the status of their refund.

Track your refund using Where's My Refund?

You can get fast answers about your refund by using the [Where's My Refund?](#) tool available on IRS.gov and through the [IRS2Go mobile app](#). All you need is your Social Security number, [tax filing status](#) and the exact amount of your refund.

You can use Where's My Refund? to start checking the status of your return within 24 hours after the IRS receives your e-filed return or 4 weeks after you mailed your paper return. Where's My Refund? has a tracker that displays progress through 3 stages:

- (1) Return Received,
- (2) Refund Approved, and
- (3) Refund Sent.

Where's My Refund? is updated no more than once every 24 hours, usually overnight, so you don't need to check the status more often.

The IRS issues more than 9 out of 10 refunds in less than 21 days. However, [some tax returns take longer to process than others](#) for many reasons, including when a return includes errors, is incomplete, needs further review, or is affected by identity theft or fraud.

Remember, Where's My Refund? on IRS.gov or the IRS2Go mobile app are the best ways to check the status of your refund.

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NOTE TO EDITOR: Below are links to help taxpayers find the information they need.

IRS.gov

- [Refunds Information](#)
- [Direct Deposit](#)

YouTube

- [IRS2Go Mobile App](#)

On Twitter? Send these Tweets:

- Find tax forms, use #IRSFreeFile for your taxes & check the status of your refund all on [irs.gov](#)
- The best way to check on your #IRS #tax refund is the "Where's My Refund?" tool at <http://go.usa.gov/x9Fsa>