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## Sample article for national organizations to use when communicating to their affiliates

*Please encourage your local affiliates to help spread the word about the IRS online tool, called **Where's My Refund?**, in their communities*

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**IRS Seeks Help from [name of organization or title of position, i.e., United Way, Extension Agents] to spread the word about its quick, easy and secure online tool – *Where's My Refund?***

**where's  
myrefund?**

**¿Dónde está mi  
reembolso?**

**Where's My Refund?**—one of the IRS' most popular online features—gives people secure access to the status of their individual federal income tax refunds. Anyone who used e-file to file their income tax can generally get information about their refund 72 hours after the IRS acknowledges receipt of their tax return, or three to four weeks after they mailed a paper return.

People visiting the [Where's My Refund?](#) online tool on [IRS.gov](#) will need to provide the following information from their tax return:

- Their Social Security Number (or Individual Taxpayer Identification Number)
- Their filing status (i.e., single, married filing jointly, etc.)
- The exact whole dollar amount of their refund

Spanish-speaking individuals can access the Spanish version of **Where's My Refund?** by visiting [El IRS en Español](#).

Other **Where's My Refund?** features let taxpayers:

- Initiate a refund trace to re-issue lost or missing paper checks\*; and
- Update their mailing address if the U.S. Postal Service returned their checks to IRS as undeliverable\*.

**Where's My Refund?** is safe. People interact online with the IRS through secure technology that protects the confidentiality of their personal information.

**How can you help?** By spreading the word within **[name of your organization affiliate]** or making a mention in a news column.

For content and materials you can use, check out the [Outreach Corner](#) at IRS.gov or email [partner@irs.gov](mailto:partner@irs.gov) if you have any questions.

\*Certain restrictions apply.

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**NOTE TO AFFILIATES: Below is a link to YouTube video you can use to promote *Where's My Refund?***

Want to embed a video about **Where's My Refund?** into your website? Visit here to get it: [IRS YouTube Channel](#)