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## Sample article for organizations to use to reach customers

*Customize and provide the following article on your website to share details with your customers about checking the status of their federal income tax refunds, using the IRS's [Where's My Refund?](#) online tool.*

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**Wondering when you'll get your federal refund check? Find out by using *Where's My Refund?* It's quick, easy and secure.**

**where's  
myrefund?**

**¿Dónde está mi  
reembolso?**

***Where's My Refund?***—one of the IRS' most popular online features—gives you secure access to the status of your individual federal income tax refund *within seconds*. If you used e-file to file your income tax, you can generally get information about your refund 72 hours after the IRS acknowledges receipt of your return. If you mailed a paper return, it takes about three to four weeks.

**It's easy.** Just go to the [Where's My Refund?](#) online tool on [IRS.gov](#) and check on the status of your refund. You'll need to provide the following information from your tax return:

- Your Social Security Number (or Individual Taxpayer Identification Number)
- Your filing status (i.e., single, married filing jointly, etc.)
- The exact whole dollar amount of your refund

You can:

- Initiate a refund trace to re-issue your lost or missing paper check\*; and
- Update your mailing address if the U.S. Postal Service was unable to deliver your check to the IRS\*.

**It's safe.** You interact online with the IRS through secure technology that protects the confidentiality of your personal information.

Spanish-speaking individuals can access the Spanish version of ***Where's My Refund?*** by visiting [El IRS en Español](#).

\*Certain restrictions apply.

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***NOTE TO EDITOR: Below is an additional item you can use to promote *Where's My Refund*.***

Want to embed a video about ***Where's My Refund?*** into your website?  
Visit here to get it: [IRS YouTube Channel](#)