

# STATE OF DELAWARE



# 2011 PERSONAL TAX EXCEPTIONS

	2011	2010	2009
Total Returns Filed	501,686	492,239	509,871
E-Filed Returns	72.30%	63.70%	59.40%
Refunds	65.06%	66.50%	67.40%
Non-Refunds	34.94%	33.50%	32.60%
Refunds w/ Exceptions	42.00%	40.50%	40.90%
E-File Refunds w/ Exceptions	39.36%	37.60%	37.07%
Non Refunds w/ Exceptions	47.00%	46.20%	47.20%
E-File Non Refunds w/ Exceptions	40.81%	39.00%	37.80%

# 2011 PERSONAL TAX EXCEPTIONS

<u>Exceptions</u>	<u>Number</u>	<u>Percent</u>
EIN CHECK AGAINST EIN FRAUD TABLE	4,728	1.4%
NAME OR ADDRESS CHANGED ON A REFUND RTN - INTERNET	4,950	1.5%
ROUTING NUMBER CHECK AGAINST ROUTING NUMBER FRAUD TABLE	5,473	1.7%
PREPARER ID ON PREPARER ID TABLE	8,866	2.7%
CHECK W-2S - W-2 DE TAX WITHHELD DIFFERENT FROM RETURN	11,528	3.5%
NON-MATCHING IMF RELATED NAME	13,789	4.2%
DE2210 INDICATOR SET	14,734	4.5%
ELF RETURN - REFUND > APPROVAL THRESHOLD	14,736	4.5%
NO PERSONAL CREDITS CLAIMED BY TAXPAYER (F/S 2,3,4,5)	17,372	5.3%
NON-MATCHING IMF NAME	20,175	6.2%
STATE TAX DED INDI = BLANK AND DEDUCTION CODE B	26,800	8.2%
DE AGI LESS THAN W-2 FED WAGES BY MORE THAN \$5,000	42,929	13.1%
ITEMIZED DEDUCTIONS > DOLLAR THRESHOLD	<u>44,593</u>	<u>13.6%</u>
68 Exception Types	Total	327,500 84.7%

# 2011 PERSONAL TAX EXCEPTIONS

## Avg. No. Days to Issue Refund

All W/O Exceptions

E-File W/O Exceptions

Days	Days	Days
6.9	7.7	9
5.7	5.5	5.6

All With Exceptions

E-File With Exceptions

Days	Days	Days
43.1	31.9	43.9
43	29.5	42.2

Refunds Stopped

As % of Total Refunds

Value of Refunds Stopped

Number	Number	Number
22,136	20,051	22,838
6.79%	6.12%	6.67%
\$8,667,710	\$7,311,090	\$9,353,425

THANK YOU

