

# QuickAlerts Messages March 2021

## QuickAlerts – March 4, 2021

**Subject:** Modernized e-File (MeF) Extended Maintenance Window

MeF Production and Assurance Testing System (ATS) environments will be unavailable due to maintenance from 12:01 a.m. Eastern through 10:00 a.m. Eastern on Sunday, March 07, 2021.

Please refrain from accessing the MeF Systems during this maintenance.

Please monitor the [MeF Operational Status page](#) for any future updates.

We apologize for any inconvenience this may cause.

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## QuickAlerts – March 18, 2021

**Subject:** Modernized e-File (MeF) Extended Maintenance Window

MeF Production and Assurance Testing System (ATS) environments will be unavailable due to maintenance from 12:01 a.m. through 1:00 p.m. Eastern time on Sunday, March 21, 2021.

Please refrain from accessing the MeF Systems during this maintenance.

Please monitor the [MeF Operational Status page](#) for any future updates.

We apologize for any inconvenience this may cause.

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## QuickAlerts – March 23, 2021

**Subject:** AIR AATS System Unavailable

The AIR AATS system is currently unavailable due to unscheduled maintenance. This impacts transmissions to both the Application to Application (A2A) and User Interface (UI) channels.

Do not attempt to access the AIR AATS system during this timeframe.

Please monitor the [AIR System Operational Status](#) page for any updates.

We apologize in advance for any inconvenience.

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## QuickAlerts – March 23, 2021

**Subject:** Update - Unscheduled Maintenance for the ACA Information Return (AIR) AATS System is Complete

The AIR ACA Assurance Testing System (AATS) environment is fully operational. The unscheduled maintenance is complete.

Please monitor the [AIR Operational Status](#) page for any updates.

Thank you for your patience. We apologize for any inconvenience.

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### QuickAlerts – March 25, 2021

**Subject:** Misdirected Calls to the IRS e-file Help Desk

The e-help desk is receiving a substantial number of misdirected calls.

Tax professionals should not provide the e-help desk number (866) 255-0654 to their clients for any issues including refund inquires, rebate recovery credit, tax law questions, etc.

The e-help desk assists tax professionals such as Enrolled Agents (EA), Reporting Agents (RA), Electronic Return Originators (ERO), etc. with e-product concerns such as applications, e-services, transcript delivery system and rejected returns.

Please refer to [irs.gov](https://www.irs.gov) for additional guidance.

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